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Humans As
Promise And
A Service:
Perils Of Work In
The Gig Economy
And Perils Of
Work In The
Gig Economy

In the last 35
years,
governments

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Service: The
around the
Promise And
globe have
Perils Of Work In
increasingly
The Gig Economy
contracted
with nonprofit
and for-profit
entities
designed to
provide a
portion of the
public
sector's

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Service: The
portfolio of
Promise And
goods and
Perils Of Work In
services. This
The Gig Economy
trend can be
traced to a
variety of
factors,
including
perceived or
actual
economic
efficiencies

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Service: The
in outsourcing
Promise And
goods and
Perils Of Work In
services,
The Gig Economy
values

concerning the
role and size
of government
in society,
and the
financial and
organizational
constraints of

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Service: The
many
Promise And
government
Perils Of Work In
entities. In
The Gig Economy
the United
States, child
welfare
services
adopted a pro-
contracting
approach
early, and a
variety of

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Service: The
other human
Promise And
services have
Perils Of Work In
followed suit,
The Gig Economy
including
mental health
care, job
training,
homeless
services and
others.

Although there
is strong

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Service: The
evidence to
Promise And
suggest that
Perils Of Work In
human service
The Gig Economy
contracting is
growing over
time,
scholarship
continues to
lag on topics
related to
human service
contract

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Service: The
management,
Promise And
policy
Perils Of Work In
implementation
The Gig Economy
and

innovation, pe
rformance-
based
contracting
and
evaluation.

This new
volume in the

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Service: The
Public
Promise And
Solutions
Perils Of Work In
Handbook
The Gig Economy

series is the
first volume-
length
treatment of
human services
contracting
issues,
integrating
both policy

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Service: The
and practice,
Promise And
and exploring
Perils Of Work In
a broad range
The Gig Economy
of issues that
includes the
fields of
history,
growth,
innovations,
results and
outcomes, best
practices and

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Service: The
the future of
Promise And
government
Perils Of Work In
human service
The Gig Economy
contracting.

Chapters in
this book
examine
specific human
service
contracts,
both in the
U.S. and

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Service: The
abroad, geared
Promise And
to
Perils Of Work In
The Gig Economy
in the public
sector—from
local
government
service
contractors to
municipal
employees—as
well as MPA

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Service: The
students and
Promise And
those enrolled
Perils Of Work In
in courses on
The Gig Economy
intergovernmen
tal relations
and nonprofit
management.
The
traditional
lines of
demarcation
between

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Service: The
service
Promise And
providers and
Perils Of Work In
service users
The Gig Economy
are shifting.

Professionals
in managed
service
organizations
are working to
incorporate
the voices of
service users

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Service: The
into their
Promise And
missions and
Perils Of Work In
the way they
The Gig Economy
function, and
service users,
with growing
access to
knowledge,
have taken on
the semblances
of
professional

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Service: The
expertise.
Additionally,
Perils Of Work In
the human
The Gig Economy
services

environment
has been
transformed by
administrative
imperatives.
The drive
toward greater
efficiency and

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Service: The
accountability
Promise And
has weakened
Perils Of Work In
the bond
The Gig Economy
between users
and providers.
Reimagining
the Human
Service
Relationship
is informed by
the premise
that the

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Service: The
helping
Promise And
relationship
Perils Of Work In
should be seen
The Gig Economy
as developing
in the
interactive
space between
those who
provide human
services and
those who
receive them.

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Service: The
The
Promise And
Perils Of Work In
The Gig Economy

contributors
to this volume
redefine the
contours,
roles,
institutional
divisions,
means, and
aims of
providing and
receiving

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Service: The
services in a
Promise And
range of
Perils Of Work In
The Gig Economy
including
child welfare,
addiction
treatment,
social
enterprise,
doctoring,
mental health,
and palliative

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Service: The
Promise And
Perils Of Work In
The Gig Economy

care. Though
they advocate
an experience-
near approach,
they remain
sensitive to
the
ambiguities
and competing
rationalities
of the service
relationship.

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Service: The
Taken
Promise And
together,
Perils Of Work In
these chapters
The Gig Economy
reimagine the
service
relationship
by making
visible the
working
relevancies of
service
delivery.

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The
Promise And
Perils Of Work In
The Gig Economy

crowdsourcing
of work - the
'gig economy'
- has been
hailed as a
'sharing'
revolution,
enabling 'micro-entrepreneur
s' to enjoy
greater

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Service: The
autonomy and
flexibility in
taking on
'gigs',
'rides', or
'tasks', while
customers
benefit from
the ease,
convenience,
and
affordability

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Service: The
of 'work on
Promise And
demand'. Is
Perils Of Work In
this the
The Gig Economy
future of

work? What are
the benefits
and challenges
of
crowdsourced
work? Is the
gig economy
fundamentally

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different to
Promise And
existing
Perils Of Work In
models of work
The Gig Economy
and should it
be kept
outside the
scope of
employment
law, as many
platforms
claim? Humans
as a Service

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Promise And
Perils Of Work In
The Gig Economy
offers an
engaging and
critical
account of the
gig economy.
It charts the
industry's
dramatic
growth,
explores the
diverse
platforms that

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Service: The
Promise And
Perils Of Work In
The Gig Economy

comprise it,
and describes
how they
operate. In
scrutinising
the competing
narratives
about 'gig'
work, the book
demonstrates
the importance
of language:

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how claims of
Promise And
'disruptive
Perils Of Work In
innovation'
The Gig Economy
and 'micro-ent
repreneurship'
often obscure
the realities
of highly
precarious
work and the
strict
algorithmic

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Service: The
surveillance
Promise And
and control to
Perils Of Work In
which workers
The Gig Economy
are subject.

And yet, far
from being
radically new,
the book shows
that the gig
economy is but
the latest
(and perhaps

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Service: The
most extreme)
Promise And
example of
Perils Of Work In
The Gig Economy
practices that
have existed
for centuries.
Turning to how
the law should
respond to the
on-demand
economy, it
argues that

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Service: The
Promise And
Perils Of Work In
The Gig Economy

regulators can
and must bring
this work
within the
scope of
employment
law, adapting
existing norms
where
necessary, in
order to
protect both

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Service: The
customers and
Promise And
workers.
Perils Of Work In
The Gig Economy
Finally, it
explores the
wider
implications
of the gig
economy for
markets and
consumers,
assessing
opportunities

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and challenges
Promise And
- if this is
Perils Of Work In
the future of
The Gig Economy
work, how can
it be made
sustainable?
Overwhelming
empirical
evidence
indicates that
new social
workers,

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Promise And
Perils Of Work In
The Gig Economy

particularly
those going
into child
welfare or
other trauma-
related care,
will discover
emotional
challenges
including the
indirect or
secondary

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Service: The
effects of the
trauma work
Perils Of Work In
itself,
The Gig Economy
professional
burnout, and
compassion
fatigue.

However, the
newly revised
CSWE

Educational
Policy and

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Service: The
Accreditation
Promise And
Standards
Perils Of Work In
(EPAS) does
The Gig Economy
not mandate
the inclusion
of content
related to
self-care in
social work
curriculum or
field
education. In

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Service: The
a textbook
Promise And
that bridges
Perils Of Work In
the gap
The Gig Economy
between

theoretical
and pragmatic
approaches to
this important
issue in human
service work,
Jason M.
Newell

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Promise And
Perils Of Work In
The Gig Economy

provides a
potential
resolution by
conceptualizin
g self-care as
an ongoing and
holistic set
of practice
behaviors
described as
the key to
professional

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Service: The
resilience. To
Promise And
address the
Perils Of Work In
effects of
The Gig Economy
trauma-related
care on direct
practitioners,
Newell
provides a
comprehensive,
competency-
based model
for

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Service: The
professional
Promise And
resilience,
Perils Of Work In
examining four
The Gig Economy
key constructs
—stress,
empathy,
resilience,
and self-
care—from a
range of
theoretical
dimensions.

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Promise And
Perils Of Work In
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For those who work with vulnerable populations, the tendency to frame self-care solely within organizational context overlooks the importance of

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self-care in
Promise And
domains beyond
Perils Of Work In
the agency
The Gig Economy
setting.

Alternatively,
he uses a
framework
grounded in
the ecological-
systems
perspective co
nceptualizing

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Service: The
self-care as a
Promise And
broader set of
Perils Of Work In
practice
The Gig Economy
behaviors
pertaining to
the whole
person,
including the
physical,
interpersonal,
organizational
, familial,

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Service: The
and spiritual
Promise And
domains of the
Perils Of Work In
psychosocial
The Gig Economy
self.

Alongside
professional
self-care
practices at
the
organizational
level, Newell
makes a case

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Service: The
for the
Promise And
pragmatic role
Perils Of Work In
of
The Gig Economy
recreational
activities,
time with
family and
friends,
physical
health,
spirituality,
and

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Service: The
mindfulness.
Promise And
The
Perils Of Work In
The Gig Economy
a

comprehensive
approach to
self-care
practice has
potential to
empower
practitioners
to remain

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Promise And
Perils Of Work In
The Gig Economy

resilient and
committed to
the values,
mission, and
spirit of the
social work
profession in
the face of
trauma.

Occupational
Strain and
Efficacy in

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Human Service
Promise And
Workers
Perils Of Work In
Developing
The Gig Economy
Human Service
Leaders
Highly
Effective
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Organizations
Serving and
Surviving as a
Human-service

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The Gig Economy
Cannabis

After the Gig
Specializing in
decisions
managers need to
make under trying
circumstances,
this casebook
prepares current

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Promise And
Perils Of Work In
The Gig Economy

and aspiring
managers for the
kinds of
experiences they
are likely to
encounter. The
cases are inspired
by real situations,
and are disguised
to respect the
privacy of the
parties involved.
The cases in this

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book are designed to encourage the student to determine how they would act and work towards a resolution of the dilemmas presented. The most comprehensive and current volume on the

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Service: The
subject, the
Handbook
Perils Of Work In
The Gig Economy
contains a unique
and practical
model of quality of
life that human
service
professionals can
use to develop
services and
evaluate outcomes
of programs. Two
international

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Perils Of Work In
The Gig Economy

experts simplify
quality of life into
8 factors that can
be applied to
programs in
education;
physical health;
mental and
behavioral health;
mental retardation
and intellectual
disabilities; aging;
and family

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Service: The
Handbook is
based on a review
of international
literature from
1985-2000 and
contains over 50
pages of
references.
The digital
revolution is
changing the way
we work. Online

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platforms like
Amazon's
Mechanical Turk
and Uber connect
workers and
consumers
directly,
promising both
convenience and
flexibility. But
convenience
comes at a price.
Traditional

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Perils Of Work In
The Gig Economy

protections for
workers have
been denied to
those selling their
services in the
'gig' economy.
Algorithms can
discriminate and
deny workers
their livelihoods
without chance of
reply. In 'Humans
as a Service'

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Jeremias Prassl
Promise And
Perils Of Work In
The Gig Economy
cutsthrough the
rhetoric of the
sharing economy
to expose the
systematic
exploitation of the
new class of
digital workers.
He shows how
legal reform can
end the
exploitation and

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Service: The
Promise And
Perils Of Work In
The Gig Economy

restore worker
protection for the
digital age.

This accessible
text provides
trainee human
service providers
and those
currently working
in the field with a
comprehensive,
cutting-edge
overview of topics

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Perils Of Work In
The Gig Economy

related to the
medical and
therapeutic use of
cannabis.

Employing an
interdisciplinary,
biopsychosocial
framework, the
book explores the
different
biological, cultural,
and policy
contexts of

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medical cannabis
from a wide range
of perspectives
including
practitioners,
academics, and
medical cannabis
advocates. This
book bridges the
gap between
theory and
practice and
underscores the

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urgent need for
expanded and
rigorous scientific
research as
medical cannabis
is increasingly
legalized, that may
result in new
cannabis-based
medicines and
help in identifying
what health risks
cannabis use may

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Promise And
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present. Chapters
are both evidence-
based and
practical, weaving
in learning
objectives, review
questions, and
varied case
examples, all of
which will prepare
students and
professionals for
the reality of

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working with
Promise And
medical cannabis
Perils Of Work In
consumers.
The Gig Economy
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Human Service
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Practice
Achieving Radical
Increases in
Service
Quality--with 50%

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to 90% Cost and
Head Count
Reductions
Perils Of Work In
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The Road to
Social Work &
Human Service
Practice

A Casebook

A practical guide
for human service
workers

This book

introduces

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***students to the
theory and
practice of
managerial and
leadership
functions, with a
practical approach
that provides
important
guidelines for
working within
agencies. The
authors address***

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**important topics
germane to
management and
administration,
including evidence-
based and
empirically
supported
practice,
challenges of
management,
environments of
human service**

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agencies, program
design,
organizational
theory and design,
human resources,
supervisory
relationships,
finances,
information
systems, program
evaluation,
organizational
change,

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**leadership, and
achieving and
maintaining
organizational
excellence. To
help illustrate
specific issues,
the authors have
included case
examples
throughout the
text. In addition, a
new running case**

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Service: The
set at the
Grandview
Community Center
helps students see
each issue more
clearly because it
takes place
against the
backdrop of a
single setting.
Reflection
questions
encourage

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Service: The
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Perils Of Work In
The Gig Economy

**students to
consider how they
would handle the
scenario.**

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Now in its Fourth***

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Leading Human
Service***
Organizations
***continues to
provide invaluable
creative ideas for
achieving
managerial
success. Authors
Ralph Brody and
Murali Nair dissect***

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Perils Of Work In
The Gig Economy

***and diagnose
common
workplace
dilemmas, offering
current and future
managers the
skills to implement
positive changes
in organizations
large and small.
Easy-to-read, this
book connects a
conceptual***

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**framework and
essential
managerial
practices with
hundreds of real-
life examples and
case studies of
applied managerial
skills in
organizational
settings.**

**Total Quality
Management**

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***(TQM) is shaping
the management
of the 1990s. This
book is the first to
present TQM
concepts with
social service
administrators in
mind. With
examples drawn
from public
administration,
gerontology,***

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***public health and
non-profit-making
organizations, the
book provides
sound background
information on
TQM for
practitioners.
The third edition of
Disability remains
an indispensable
tool for human
service***

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*practitioners in
understanding
disability from an
empowerment
perspective. The
authors address
policy, theory,
description, and
practice, stressing
the difference of
disability rather
than the
dysfunction of*

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Perils Of Work In
The Gig Economy

***disability. The text
is illustrated with
in-depth personal
narratives by
those living with
disability and
thought-provoking
sidebars that ask
readers to
consider the
implications of
their own
reactions to***

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disability.

*Mackelprang and
Salsgiver establish
the historical and
societal context in
which those with
disabilities are
marginalized,
discuss the major
groupings of
disabilities, and
finally offer a
model for*

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Perils Of Work In
The Gig Economy

***assessment and
practice that
human service
practitioners can
adopt. The book
develops a
contemporary
perspective in
which people with
disabilities are
considered
valuable and
contributing***

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members of
society. Using this
book, students will
find not only a
prescription for
professional
assessment and
practice, but also
the necessary
understanding of
common issues
those with
disabilities face,

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Perils Of Work In
The Gig Economy

***the social contexts
in which they live,
and the tools to
work with people
with disabilities as
equals and
partners.***

***Comparative Labor
Law***

***A Guide to Writing
for Human Service
Professionals***

The Routledge

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Human Services
Research and
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Statistics for
Human Service
Evaluation
Developing
Nonprofit and
Human Service
Leaders**

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**Human Services
Contracting**
Perils Of Work In
The Gig Economy
Recognizing the
inherent
tensions and
contradictions
that result
from managing
people in
organizations,
Human Resource
Management in
Public Service:

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Paradoxes,
Processes, and
Perils Of Work In
Problems offers
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provocative and
thorough
coverage of the
complex issues
of management
in the public
sector.

Continuing the
award-winning
tradition of

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previous
Promise And
editions, this
Perils Of Work In
Sixth Edition
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helps you to
understand
complex
managerial
puzzles and
explores the
stages of the
employment
process,
including

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recruitment,
Promise And
selection,
Perils Of Work In
training, legal
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rights and resp
onsibilities,
compensation,
and appraisal.
Grounded in
real public
service
experiences,
the book
emphasizes

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building and
problem
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solving. New to
the Sixth
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case studies
have been added
to all the
chapters,
enabling you to
learn about a
variety of

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ethical
Promise And
situations that
Perils Of Work In
come up in
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management.

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strategies
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window into the
most current
methods used in
the recruitment

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process and
Promise And
provide insight
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into the job
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seeker's
perspective.
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from a broad
range of local,
state, federal,
and
international
settings enable
you to apply

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key concepts to
common
management
issues.
Perils Of Work In
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Professionals
is written by
the same author
that brought
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best-selling
book used by
thousands of
human service
managers and
organizations
across the
country. Tim

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Nolan is a
Promise And
nationally
Perils Of Work In
recognized
The Gig Economy
leadership
expert in the
human services.
The Essential
Handbook for
Effective Human
Service
Professionals
is comprised of
21 vital

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competencies
Promise And
that any direct
Perils Of Work In
service worker
The Gig Economy
(i.e. case
manager, family
services
worker, child
protective
investigator,
juvenile
probation
officer, etc.)
needs to excel

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in their
Promise And
respective
Perils Of Work In
position.
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Further, this
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personal guide was written for social work students and aims to alert them to the real-world issues of agency settings--helping them make the most of their agency experience. The authors introduce students to the most salient issues in the field and facilitate the process of

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This practical book
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*shows how both
Excel® and SPSS®
can be used for
analyzing data for
human service
evaluation. Assuming
no prior instruction
for statistics, the text
utilizes a "learn by
doing" approach:
readers see the use of
statistics
demonstrated and*

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practice skills used
in social work and

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other human service
professions across a
variety of contexts.

The authors
encourage a critical
reflective
perspective to help
readers mindfully
reflect on their
practice, in order to
help them deal with
the frustrations and

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difficulties that they will encounter in their career. It lays out the theory and framework and then looks at specific skill sets in light of the frameworks and theories mentioned in the first half of the book.

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When the "sharing economy" launched a decade ago, proponents claimed that it would transform the experience of work--giving earners flexibility, autonomy, and a

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decent income. It was touted as a cure for social isolation and rampant ecological degradation. But this novel form of work soon sprouted a dark side: exploited Uber drivers, neighborhoods

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ruined by Airbnb,

racial

discrimination, and

rising carbon

emissions. Several

of the most

prominent platforms

are now faced with

existential crises as

they prioritize

growth over fairness

and long-term

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viability.

Nevertheless, the
basic model--a peer-
to-peer structure
augmented by
digital tech--holds
the potential to meet
its original
promises. Based on
nearly a decade of
pioneering research,
After the Gig dives

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into what went wrong with this contemporary reimagining of labor. The book examines multiple types of data from thirteen cases to identify the unique features and potential of sharing platforms that prior

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research has failed
to pinpoint. Juliet B.
Schor presents a
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argument that we
can engineer a
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regulatory reforms
and cooperative
platforms owned
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users, an equitable

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Delivery focuses on
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of innovative services now being offered on the Internet and

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describes and evaluates cutting-edge Internet-based services, ethical and legal threats to agencies and consumers that may result from online activities, and theoretical discussions of issues that impact human

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of volunteers and
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developing online

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aware of as they
enter the job
market, and
provides

information for
agencies that will
enhance their ability
to solicit volunteers
and contributions
on the Internet.
Through change
and development,

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research studies

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with theoretical approaches to change and development. It helps readers better understand the process of change and the role of the environment in creating change. Insightful chapters encourage

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scholars, and
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utilize models of
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the unemployed,
the elderly or
homeless people
can be inspiring
work. However you
can only help other
people effectively
if you understand
your role clearly
and know how to

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organisations.
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challenges worker
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people while at the same time fulfilling expectations of management and funding bodies. They explain the importance of understanding the complex networks of service delivery systems, including the role of information technology. They

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**also examine how
workers can
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professional
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clients, colleagues
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skills in advocacy
and in handling
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