

A Practical Guide for Enhancing Work and Information Flow
A Guide for Business Managers and BPM and Six Sigma Professionals
Profiting From Process

At last, a simple, well-written survey of process redesign that will help you transform your organization into a world-class competitor. Author Dan Madison explains the evolution of work management styles, from traditional to process-focused, and introduces the tools of process mapping, the roles and responsibilities of everyone in the organization, and a logical ten-step redesign methodology. Thirty-eight design principles allow readers to custom-fit the methodology to the particular challenges within their own organizations. Additional chapters by guest writers Jerry Talley, Ph.D., and Vic Walling, Ph.D., discuss cross-department process management and using computer simulation in redesign, respectively. (Publisher)

IBM® Business Process Manager (IBM BPM) is a comprehensive business process management (BPM) suite that provides visibility and management of your business processes. IBM BPM supports the whole BPM lifecycle approach: Discover and document Plan Implement Deploy Manage Optimize Process owners and business owners can use this solution to engage directly in the improvement of their business processes. IBM BPM excels in integrating role-based process design, and provides a social BPM experience. It enables asset sharing and creating versions through its Process Center. The Process Center acts as a unified repository, making it possible to manage changes to the business processes with confidence. IBM BPM supports a wide range of standards for process modeling and exchange. Built-in analytics and search capabilities help to further improve and optimize the business processes. This IBM Redbooks® publication provides valuable information for project teams and business people that are involved in projects using IBM BPM. It describes the important design decisions that you face as a team. These decisions invariably have an effect on the success of your project. These decisions range from the more business-centric decisions, such as which should be your first process, to the more technical decisions, such as solution analysis and architectural considerations.

The Complete Business Process Handbook: Extended Business Process Management is ideal for visionaries, subject matter experts, researchers, and academics who focus on the analysis, design, and modelling of tomorrow's enterprise. This book offers the insight around extended business process design and management, covering ground-breaking new research on BPM best practices, LEADING practices, and outperformers vs. underperformers. The book aims to increase understanding of and help avoid common pitfalls that lead to failed BPM projects, and ultimately, poor BPM adoption by including the latest research in business modelling related to BPM aspects. Authors and editors Mark von Rosing and Henrik von Scheel, along with several noted and influential contributors, provide a link between the business model and process model by helping the reader to discover how to link the strategy, critical success factors, and performance drivers to ones processes. With an in-depth look at extended BPM ontology, the audience will encounter enhanced process modelling capabilities to enable an entirely new way of working with processes, along with how to combine Enterprise Architecture & BPM. Teaches users about business process management (BPM) and how to get started Provides extensive information on BPM processes and frameworks, methods, and approaches to implement BPM Gives real-world best practices and leading practice examples of award-winning industry leaders and innovators Presents common pitfalls that can lead to failed BPM projects, and ultimately, poor BPM adoption