

By Steven Spear The High Velocity Edge How Market Leaders Leverage Operational Excellence To Beat The Competition Second 2nd Edition

Organizations around the world are using Lean to redesign care and improve processes in a way that achieves and sustains meaningful results for patients, staff, physicians, and health systems. Lean Hospitals, Third Edition explains how to use the Lean methodology and mindsets to improve safety, quality, access, and morale while reducing costs, increasing capacity, and strengthening the long-term bottom line. This updated edition of a Shingo Research Award recipient begins with an overview of Lean methods. It explains how Lean practices can help reduce various frustrations for caregivers, prevent delays and harm for patients, and improve the long-term health of your organization. The second edition of this book presented new material on identifying waste, A3 problem solving, engaging employees in continuous improvement, and strategy deployment. This third edition adds new sections on structured Lean problem solving methods (including Toyota Kata), Lean Design, and other topics. Additional examples, case studies, and explanations are also included throughout the book. Mark Graban is also the co-author, with Joe Swartz, of the book Healthcare Kaizen: Engaging Frontline Staff in Sustainable Continuous Improvements, which is also a Shingo Research Award recipient. Mark and Joe also wrote The Executive 's Guide to Healthcare Kaizen.

For courses in Corporate Finance A balanced overview of financial management theory and practice Finance is one of the key drivers of a firm’s activities, and a critical component to understanding business in general. Financial Management: Concepts and Applications is designed to help students with no prior knowledge grasp the applications and relevance of finance. Author Stephen Foerster reveals the practical side of finance, rather than just its theoretical concepts, and shows how finance intersects with many other areas of business. Thoroughly integrated with the text, MyFinanceLab places personalized practice opportunities just a few clicks away and provides a truly interactive learning experience. This program provides a better teaching and learning experience—for you and your students. It will help you to:
• Personalize learning with MyFinanceLab: This online homework, tutorial, and assessment program provides students the help they need, when they need it, and allows unlimited practice.
• Encourage students to focus on the big picture: A thematic approach helps students achieve a holistic view of how finance impacts many aspects of business.
• Highlight applications of finance: A strong emphasis on applications helps students see the relevance of finance, and keeps them interested in the course.
• Foster thorough understanding via learning aids: Various tools, throughout the text and at the end of each chapter, support students as they learn and review.

Note: If you are purchasing the standalone text or electronic version, MyFinanceLab does not come automatically packaged with the text. To purchase MyFinanceLab please visit www.myfinancelab.com or you can purchase a package of the physical text + MyFinanceLab by searching for 0133578089 / 9780133578089. MyFinanceLab is not a self-paced technology and should only be purchased when required by an instructor.

NATIONAL BESTSELLER
• “Steven Pressfield brings the battle of Thermopylae to brilliant life.” —Pat Conroy At Thermopylae, a rocky mountain pass in northern Greece, the feared and admired Spartan soldiers stood three hundred strong. Theirs was a suicide mission, to hold the pass against the invading millions of the mighty Persian army. Day after bloody day they withstood the terrible onslaught, buying time for the Greeks to rally their forces. Born into a cult of spiritual courage, physical endurance, and unmatched battle skill, the Spartans would be remembered for the greatest military stand in history—one that would not end until the rocks were awash with blood, leaving only one gravely injured Spartan squire to tell the tale. . . .

The Ethics of Management: A Multidisciplinary Approach combines economic outcomes, legal requirements, and ethical principles to provide an explicit three-part framework to analyze problems faced by today’s businesses.

House of Chains

Iron Axe

The Evolution of Agile and Lean Thinking in an Age of Complexity

The Toyota Way, Second Edition: 14 Management Principles from the World’s Greatest Manufacturer

Seventy-six Days Lost at Sea

The Birth of Economics in 20 Enlightened Lives

Book Four of The Malazan Book of the Fallen

Years after a tribal attack on the southern flatlands, Tavore, an Adjunct to the Empress, struggles to train a band of some twelve thousand inexperienced recruits to meet an attack by the forces of her sister, Sha’ik. By the author of Memories of Ice. Simultaneous.

One of the very best must-read SF novels of all time.

The first “engrossing”(Entertainment Weekly) legal thriller in the New York Times bestselling Paul Madriani series! Defense attorney Paul Madriani was on the rise with the California law firm of Potter, Skarpellos—until a short-lived affair with Potter’s wife, Talia, cost him his job. A year later, when Talia is accused of Potter’s murder Paul is thrust back into the big time—and he soon uncovers secrets that may end his career...and his life.

A follow-up to the best-selling The Warded Man continues the adventures of reluctant savior Arlen Bales, who wonders at the identity of a spear-wielding figure that emerges from the desert and leads a vast army intent on a holy war. Reprint.

Lean Hospitals

Ares and the Spear of Fear

Transforming Mental Healthcare

A Leader’s Roadmap from the Life and Work of Paul H. O’Neill, Sr.

Stone Age Spear and Arrow Points of the Midcontinental and Eastern United States

An Epic Novel of the Battle of Thermopylae

Britney Spears’ Heart to Heart

The High-Velocity Edge: How Market Leaders Leverage Operational Excellence to Beat the Competition*Mcgraw-hill*

After decades of internecine warfare, the tribes of the Tiste Edur have at last united under the Warlock King of the Hiroth. There is peace--but it has been exacted at a terrible price: a pact made with a hidden power whose motives are at best suspect, at worst, deadly. To the south, the expansionist kingdom of Lether, eager to fulfill its long-prophesized renaissance as an Empire reborn, has enslvcd all its less-civilized neighbors with rapacious hunger. All, that is, save one--the Tiste Edur. And it must be only a matter of time before they too fall--either beneath the suffocating weight of gold, or by slaughter at the edge of a sword. Or so destiny has decreed. Yet as the two sides gather for a pivotal treaty neither truly wants, ancient forces are awakening. For the impending struggle between these two peoples is but a pale reflection of a far more profound, primal battle--a confrontation with the still-raw wound of an old betrayal and the craving for revenge at its seething heart. At the Publisher's request, this title is being sold without Digital Rights Management Software (DRM) applied.

Every leader aspires to be excellent, to inspire excellence, and to lead a great organization. The question, of course, is how to achieve these goals. One possible path is to understand and learn from leaders whose principles and practices have demonstrated the "how." One such leader is Paul H. O'Neill, Sr. (1935-2020), former U.S. Treasury Secretary, former CEO of Alcoa, and a person who impacted U.S. healthcare policy and played an integral role throughout Value Capture's history. Paul would often ask other leaders, "What do you want your legacy to be?" He asked that as a way to get people to think well beyond themselves at that moment, and think of what they could influence and build in themselves and others for a better future. One element of Paul's legacy is the speeches that he gave over the years, sharing his experiences as a leader, to try to provide other leaders with guidance on how to achieve goals of excellence. "A Playbook for Habitual Excellence: A Leader's Roadmap from the Life and Work of Paul H. O'Neill, Sr." collects a few of Paul's most notable speeches and Senate testimony. The principles that were Paul's True North are made clear, and hopefully, will help light the path that you take as a leader. We hope you find his words to be inspiring, informative, and useful.All royalties are being donated to one of Paul's favorite causes, The Neighborhood Academy.

Ares, Zeus, and the other Olympians encounter a huge snake and a sharp challenge in this Heroes in Training adventure. After overcoming many challenges, Zeus and his fellow Olympians arrive at the temple at Delphi—only to find a giant snake guarding the entrance! Beyond the python, Pythia appears. Trapped in the temple by the python's magic and mere presence, Pythia urges the Olympians not to worry about her, for they are urgently needed on another quest. The Olympians are now out to find the Spear of Fear. A group of Amazonian women currently have it, but it really belongs to Ares, the God of War. Ares is thrilled to know the next quest is about him—but soon realizes that when it comes to the powerful spear, he has a LOT to learn...

Darkfever

Applying Performance Improvement Methods to Mental Healthcare

Flash Boys: A Wall Street Revolt

End of the Spear

Roma

Best Care at Lower Cost

Looks at the relationship between Philip II and his son, Alexander the Great, and their roles in the rise of the Macedonian empire.

One in five U.S. adults experiences a mental illness within a given year. With more than 550,000 people working to support this underserved community, the mental healthcare system has grappled with inadequacies and shortcomings in safety, quality, and care delivery. There is a wide range of problems, from access-to-care issues and errors, to complications stemming from poor care. Our country is also on an unsustainable path as our healthcare expenditure keeps growing. To add to all of this, we are facing a rampant epidemic of burnout among healthcare workers. Modern advancements introduced with many promises—such as electronic medical records, newer medications, or advanced treatments—have created unique challenges when ushered into a highly regulated healthcare system. What does it take to provide patients with everything they need—the right quality of care, at the right time, and at the right cost—to keep them healthy? Which process steps add value? Which steps are wasteful? A widely accepted fact is that a conservative 30-50% of every step in the mental healthcare process does not help patients feel better or stay better. When considering delays in care, workarounds, excessive documentation, and an overuse of auditing, the care system has moved highly skilled clinicians away from providing value, as administrative tasks continue to encroach on their time. There is a clear need to rethink and redesign the system of care. This book is a primer for understanding the current state of the mental health system and the performance improvement skills and leadership acumen needed to address existing challenges. Sheppard Pratt, the award-winning, leading institution for mental healthcare in America, provided the focus on mental healthcare and became the laboratory for this body of work over the course of eight years. It hired a seasoned systems thinker with improvement expertise to work with mental health professionals and solve some of their most complex and chronic problems. The book is a result of the collaboration between a practicing psychiatrist in a leadership role and the systems engineer. Working together, they demonstrate how to think about redesigning care and redefining the nature of work to enhance value for both the people served and the healthcare workforce. They crafted a multi-pronged approach towards culture change at Sheppard Pratt, including implementing a course on “Learning to Improve,” which introduced staff to a performance improvement methodology. There are several vignettes interwoven throughout the book that describe the complexities and constraints of the system. Solving some of these challenges creates a new paradigm of work while minimizing waste and enhancing value.

New York Times bestselling author Steven Erikson continues the beloved Malazan Book of the Fallen with this first book in the thrilling Witness sequel trilogy, The God is Not Willing. Many years have passed since three warriors brought carnage and chaos to Silver Lake. Now the tribes of the north no longer venture into the southlands. The town has recovered and yet the legacy remains. Responding to reports of a growing unease among the tribes beyond the border, the Malazan army marches on the new god 's people. They aren't quite sure what they're going to be facing. And in those high mountains, a new warleader has risen amongst the Teblor. Scarred by the deeds of Karsa Orlong, he intends to confront his god even if he has to cut a bloody swathe through the Malazan Empire to do so. Further north, a new threat has emerged and now it seems it is the Teblor who are running out of time. Another long-feared migration is about to begin and this time it won't just be three warriors. No, this time tens of thousands are poised to pour into the lands to the south. And in their way, a single company of Malazan marines . . . At the Publisher's request, this title is being sold without Digital Rights Management Software (DRM) applied.

The bestselling guide to Toyota 's legendary philosophy and production system—updated with important new frameworks for driving innovation and quality in your business One of the most impactful business guides published in the 21st Century, The Toyota Way played an outsized role in launching the continuous-improvement movement that continues unabated today. Multiple Shingo Award-winning management and operations expert Jeffrey K. Liker provides a deep dive into Toyota 's world-changing processes, showing how you can learn from it to develop your own improvement program that fits your conditions. Thanks in large part to this book, managers across the globe are creating workforces and systems that produce the highest-quality products and services, establish and retain customer loyalty, and drive business profitability and sustainability. Now, Liker has thoroughly updated his classic guide to include: Completely revised data and updated information about Toyota 's approach to competitiveness in the new world of mobility and smart technology Illustrative examples from manufacturing and service organizations that have learned and improved from the Toyota Way A fresh approach to leadership models The brain science and skills for learning to think scientifically How Toyota applies Hoshin Kanri, a planning process that aligns objectives at all levels and marries them to business strategy Organized into thematic sections covering the various aspects of the Toyota Way—including Philosophy, Processes, People, and Problem Solving—this unparalleled guide details the 14 key principles for building the foundation of a powerful improvement system and managing it for ultimate competitive advantage. With The Toyota Way, you have an inspiration and a model of how to set a direction, continuously improve and learn at all levels, continually “flow” value to satisfy customers, improve your leadership, and get quality right the first time.

First Spear

A Novel about IT, DevOps, and Helping Your Business Win

Toyota Kata: Managing People for Improvement, Adaptiveness and Superior Results

Harvard Business Review on Fixing Healthcare from Inside & Out

Philip II, Alexander the Great, and the Rise and Fall of the Macedonian Empire

The Unicorn Project

Tim Cook

A fascinating chronicle of the lives of twenty economists who played major roles in the evolution of global economic thought. What was Adam Smith really talking about when he mentioned the "invisible hand"? Did Karl Marx really predict the end of capitalism? Did Thomas Malthus (from whose name the word "Malthusian" derives) really be Callum Williams debunks popular myths about these great economists, and explains the significance of their ideas in an engaging way. After reading this book, you will know much more about the very famous (Smith, Ricardo, Mill) and the not-quite-so-famous (Bernard de Mandeville, Friedrich Engels, Jean-Baptiste Say). The book offers an asth worthiness of their ideas. It's far from the final word on any of these people, but a useful way of understanding what they were all about, at a time when understanding these economic giants is perhaps more important than ever.

Over a half-million sold! The sequel, The Unicorn Project, is coming Nov 26
Every person involved in a failed IT project should be forced to read this book.—TIM O'REILLY, Founder & CEO of O'Reilly Media
The Phoenix Project is a must read for business and IT executives who are struggling with the growing complexity of IT.—JIM WHITNEY, CEO of Parts Unlimited
years after this sleeper hit took on the world of IT and flipped it on it's head, the 5th Anniversary Edition of The Phoenix Project continues to guide IT in the DevOps revolution. In this newly updated and expanded edition of the bestselling The Phoenix Project, co-author Gene Kim includes a new afterword and a deeper delve into the Three at Parts Unlimited, has been tasked with taking on a project critical to the future of the business, code named Phoenix Project. But the project is massively over budget and behind schedule. The CEO demands Bill must fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member, Gene Kim sees that IT work has more in common with a manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement show how to improve their own IT organizations, they'll never view IT the same way again.
This book is a gripping read that captures brilliantly the dilemmas that face companies which depend on IT, and offers real-world solutions.—JEZ HUMBLE, Co-author of Continuous Delivery, Lean Enterprise, Accelerate, and The DevOps Handbook
Project has reshaped so many conversations in technology. My goal in writing The Unicorn Project was to explore and reveal the necessary but invisible structures required to make developers (and all engineers) productive, and reveal the devastating effects of technical debt and complexity. I hope this book can create common ground for us to create a better future together.*—Gene Kim, November 2019

In this brand new series from the author of the Clockwork Empire series, a hopeless outcast must answer Death's call and embark on an epic adventure.... Although Danr’s mother was human, his father was one of the hated Stane, a troll from the mountains. Now Danr has nothing to look forward to but a life of disapproval and mistrust, a life of pain. Until, without warning, strange creatures come down from the mountains to attack the village. Spirits walk the land, terrifying the living. Trolls creep out from under the mountain, provoking war with the elves. And Death herself calls upon Danr to set things right. At Death’s insistence, Danr heads out to find the Iron Axe, the weapon that can slay the trolls. But how does he find unlikely companions, Danr will brave fantastic and dangerous creatures to find a weapon that could save the world—or destroy it.

How can management cure health care's ills? If you need the best practices and ideas for transforming health care--but don't have time to find them--this book is for you. Here are 10 inspiring and useful perspectives, all in one place. The HBR articles in this collection propose several remedies:
- Organizing doctors into teams
- Focusing on patient safety
- Designing clearer work processes
- Sharing knowledge through industry networks
- Knocking down barriers to innovation in funding, policy, and technology
- Treating common ailments with simpler interventions
- Bridging the divide between clinicians and administrators
- Ramping up R&D productivity by returning power to scientists

Things I Should Have Said

The Genius Who Took Apple to the Next Level

Book One of the Witness Trilogy: A Novel of the Malazan World

The Stars My Destination

The Classical School

A Genesis In My Bed

Financial Management

Generate Better, Faster Results— Using Less Capital and Fewer Resources! “[The High-Velocity Edge] contains ideas that form the basis for structured continuous learning and improvement in every aspect of our lives. While this book is tailored to business leaders, it should be read by high school seniors, college students, and those already in the workforce. By applying these ideas, we can achieve levels of accomplishment not even imagined by most people.” The Honorable Paul H. O’Neill, former CEO and Chairman, Alcoa, and Former Secretary of the Treasury
“Some firms outperform competitors in many ways at once—cost, speed, innovation, service. How? Steve Spear opened my eyes to the

taking it from the occasional, unpredictable ‘stroke of genius’ to something you and your people do month-in, month-out to outdistance rivals.” Scott D. Cook, founder and Chairman of the Executive Committee, Intuit, Inc. “Steven Spear connects a deep study of systems with practical management insights and does it better than any organ profoundly important book that will challenge and inspire executives in all industries to think more clearly about the technical and social foundations of organizational excellence.” Donald M. Berwick, M.D., M.P.P., President and CEO, Institute for Healthcare Improvement About the Book How can some companies perform so well that their inc name only? Although they operate in the same industry, serve the same market, and even use the same suppliers, these extraordinary, high-velocity organizations consistently outperform all the competition—and, more importantly, continually widen their leads. In The High-Velocity Edge, the reissued edition of five-time Shingo Prize winner S book Chasing the Rabbit, Spear describes what sets market-dominating companies apart and provides a detailed framework you can leverage to surge to the lead in your own industry. Spear examines the internal operations of dominant organizations across a wide spectrum of industries, from technology to design and from manufacturing to healthcare. The book shares the secrets of some of the world’s most successful companies, including their great operational triumphs, like top-tier teaching hospitals’ fantastic improvements in quality of care, Pratt & Whitney’s competitive gains in jet engine design, and the U.S. Navy’s breakthroughs in inventing and applying nuclear propulsion. The High-Velocity Edge is not just about the adoration of success. It also takes a critical look at some of the problems and weaknesses as they arise Attack and solve problems when and where they occur, converting weaknesses into strengths Disseminate knowledge gained from solving local problems throughout the company as a whole Create managers invested in developing everyone’s capacity to continually innovate and improve Whatever Kin technology to fi nance to healthcare— mastery of these four key capabilities will put you on the fast track to operational excellence, where you will generate faster, better results—using less capital and fewer resources. Apply the lessons of Steven J. Spear and gain a high-velocity edge over every competitor in your industry. Patrick and Beth have escaped from volcano lava only to be separated again, and no one knows exactly where Beth has gone. Eugene and Patrick frantically try to fix the Imagination Station so they can find Beth, who unbeknownst to them has landed in the Amazon jungle. Will Patrick find Beth? Will Eugene be able to fix the broken Imagination Station? Will Eugene find a strange man with the spear in his side? Find out in the latest Imagination Station adventure!

Balsa was a wanderer and warrior for hire. Then she rescued a boy flung into a raging river -- and at that moment, her destiny changed. Now Balsa must protect the boy -- the Prince Chagum -- on his quest to deliver the great egg of the water spirit to its source in the sea. As they travel across the land of Yogo and discover the truth about the two deadly enemies: the egg-eating monster Rarunga . . . and the prince's own father.

MacKayla Lane’s life is good. She has great friends, a decent job, and a car that breaks down only every other week or so. In other words, she’s your perfectly ordinary twenty-first-century woman. Or so she thinks . . . until something extraordinary happens. When her sister is murdered, leaving a single clue to her death—a cryptic message that points to Ireland in search of answers. The quest to find her sister’s killer draws her into a shadowy realm where nothing is as it seems, where good and evil wear the same treacherously seductive mask. She is soon faced with an even greater challenge: staying alive long enough to learn how to handle a power she had no idea she possessed—a gift that could take her into the dangerous realm of the Fae. . . . As Mac delves deeper into the mystery of her sister’s death, her every move is shadowed by the dark, mysterious Jericho, a man with no past and only mockery for a future. As she begins to close in on the truth, the ruthless Vlane—an alpha Fae who makes sex an addiction for human women—close to the world, a new world begins to crumble, Mac’s true mission becomes clear: find the elusive Sinsar Dubh before someone else claims the all-powerful Dark Book—because whoever gets to it first holds nothing less than complete control of the very fabric of both worlds in their hands. . . . Look for all of Karen Marie Moning’s sensational Fever novels: DARK FEVER | DREAMFEVER | SHADOWFEVER | ICED | BURNED | FEVERBORN | FEVERSONG BONUS: This edition contains an excerpt from Karen Marie Moning’s Bloodfever.

A Modern Survey and Reference

Rudimenta

Moribito: Guardian of the Spirit

The Desert Spear

Improving Quality, Patient Safety, and Employee Engagement, Third Edition

The Novel of Ancient Rome

Adrift

Britney Spears makes success look simple. As Brit will tell you, though, success is hard work -- you need talent, belief in yourself, and someone else who believes in you. For Britney, that person has always been her mother, Lynne Spears, who is not just Britney's mama but also her best friend.

The long overdue autobiography from guitar great and former member of Genesis, Steve Hackett. As with his music, Steve has written a highly detailed, entertaining and embracing tome that charts his life in full, but with a firm emphasis on his years with Genesis that saw the band's meteoric rise to become one of the most successful British bands of all time. Steve talks candidly about his early life, his time with Genesis, and in particular his personal relationships with the other four band members, with great insight into the daily goings on of this major rock band. Naturally A Genesis In My Bed also regales stories of Steve's career since leaving Genesis and the many different journeys that it has taken him on. With his flair for the creative, and a great deal of levity, A Genesis In My Bed is a riveting read. Indispensable for Genesis fans but also essential for general music lovers and avid readers of autobiographies full of heartfelt and emotive tales.[?]

Spanning a thousand years, and following the shifting fortunes of two families though the ages, this is the epic saga of Rome, the city and its people. Weaving history, legend, and new archaeological discoveries into a spellbinding narrative, critically acclaimed novelist Steven Saylor gives new life to the drama of the city's first thousand years — from the founding of the city by the ill-fated twins Romulus and Remus, through Rome's astonishing ascent to become the capitol of the most powerful empire in history. Roma recounts the tragedy of the hero-traitor Coriolanus, the capture of the city by the Gauls, the invasion of Hannibal, the bitter political struggles of the patricians and plebeians, and the ultimate death of Rome's republic with the triumph, and assassination, of Julius Caesar. Witnessing this history, and sometimes playing key roles, are the descendents of two of Rome's first families, the Potitius and Pinarus clans: One is the confidant of Romulus. One is born a slave and tempts a Vestal virgin to break her vows. One becomes a mass murderer. And one becomes the heir of Julius Caesar. Linking the generations is a mysterious talisman as ancient as the city itself. Epic in every sense of the word, Roma is a panoramic historical saga and Saylor's finest achievement to date.

"The Flow System shows how to generate and nurture self-organizing teams that mobilize the full talents of those doing the work to cope with dizzying change and complexity, while also drawing on the contributions of those for whom the work is being done—the customers."--Steve Denning, author of The Age of Agile "Organizations that pull off this triple helix trick of thinking about the complexity of their systems and the environment in which they're operating, distributed leadership to engage the collective intelligence and creativity of the organization, and building teams of teams so the whole is greater than the sum of the parts, have a good chance of keeping up and staying ahead."--Steve Spear, MIT Sloan School senior lecturer, author of The High Velocity Edge "The Flow System's Triple Helix provides many of the tools and ways of thinking we will need to do that; it is agile without being doctrinaire about Agile."-- David Snowden, creator of the Cynefin Framework, Chief Scientific Officer of Cognitive Edge

A Multidisciplinary Approach

By the Spear

Concepts and Applications

In Fear of the Spear

Book Five of The Malazan Book of the Fallen

Gates of Fire

The Ethics of Management

2005 ECPA Retailer’s Choice Award winner for best biography/autobiography! Steve Saint was five years old when his father, missionary pilot Nate Saint, was speared to death by a primitive Ecuadorian tribe. In adulthood, Steve, having left Ecuador for a successful business career in the United States, never imagined making the jungle his home again. But when that same tribe asks him to help them, Steve, his wife, and their teenage children move back to the jungle. There, Steve learns long-buried secrets about his father's murder, confronts difficult choices, and finds himself caught between two worlds. Soon to be a major motion picture (January 2006), End of the Spear brilliantly chronicles the continuing story that first captured the world's attention in the bestselling book, Through Gates of Splendor.

An assessment of human thought and behavior explores conundrums from the mind’s ability to perceive three dimensions to the nature of consciousness, in an account that draws on beliefs in cognitive science and evolutionary biology.

Journalist Leander Kahney reveals how CEO Tim Cook has led Apple to astronomical success after the death of Steve Jobs in 2011. The death of Steve Jobs left a gaping void at one of the most innovative companies of all time. Jobs wasn't merely Apple's iconic founder and CEO; he was the living embodiment of a global megabrand. It was hard to imagine that anyone could fill his shoes—especially not Tim Cook, the intensely private executive who many thought of as Apple's "operations drone." But seven years later, as journalist Leander Kahney reveals in this definitive book, things at Apple couldn't be better. Its stock has nearly tripled, making it the world's first trillion dollar company. Under Cook's principled leadership, Apple is pushing hard into renewable energy, labor and environmentally-friendly supply chains, user privacy, and highly-recyclable products. From the massive growth of the iPhone to lesser-known victories like the Apple Watch, Cook is leading Apple to a new era of success. Drawing on access with several Apple insiders, Kahney tells the inspiring story of how one man attempted to replace someone irreplaceable, and--through strong, humane leadership, supply chain savvy, and a commitment to his values--succeeded more than anyone had thought possible.

Newly recruited Eighth Legion tiros must embrace the life; a world of brutal training, merciless discipline and of pitiless Centurios. If young Gaius Crastinus and his comrades hope to survive ambush and death securing trade routes of the Province from Lusitaniï hoards routinely crossing the border to raid and pillage; they must first endure their apprenticeship, the Rudimentum Militare. When disgruntled Senator Catiline arms a desperate army of ruthless, landless veterans and escaped slaves to terrorize Rome, the Eighth must act. Can these untried and outnumbered Legios survive hundreds of miles of grueling desert, deadly midwinter seas while mutinous internal factions threaten the Legion from within still emerge victorious?

The Path to Continuously Learning Health Care in America

The God Is Not Willing

Island of the Blue Dolphins

The Flow System

How the Mind Works

Fever Series Book 1

Compelling Evidence

Now a National Bestseller! In this intimate memoir, actress and musician Jamie Lynn Spears opens up for the first time, telling her unfiltered story on her own terms. You've read the headlines, but you don't know Jamie Lynn Spears. The world first met Jamie Lynn as a child star, when it was her job to perform, both on set and for the press. She spent years escaping into different characters on All That and Zoey 101. But as she grew up, faced a teen pregnancy, raised her daughter on her own, pursued a career, and learned to stand on her own two feet, the real Jamie Lynn started to take center stage– a raw, blemished, and imperfect woman, standing in her own power. Despite growing up in one of America's most tabloid-famous families, Jamie Lynn has never told her story in her own words. In Things I Should Have Said, she talks frankly about the highs and lows, sharing what it was like traveling the world as a kid, how she moved into acting and performing herself, what life as a child star took from her, and the life-changing reality of becoming a teen mom. She talks about how she finally found love and how the mistakes she has made have taught her more than anything else. She also shares vulnerably about how the ATV accident that nearly took her daughter's life brought her back to her faith and caused her to reevaluate and redirect her life. Frank, courageous, and inspiring, Things I Should Have Said is a portrait of a wife, momma, sister, daughter, actress, and musician doing the best she could to show up for herself and teach her daughters to have the courage to love every part of themselves, too.

The Phoenix Project wowed over a half-million readers. Now comes the Wall Street Journal Bestselling The Unicorn Project! “The Unicorn Project is amazing, and I loved it 100 times more than The Phoenix Project...”—FERNANDO CORNAGO, Senior Director Platform Engineering, Adidas “Gene Kim does a masterful job of showing how ... the efforts of many create lasting business advantages for all.”—DR. STEVEN SPEAR, author of The High-Velocity Edge, Sr. Lecturer at MIT, and principal of HVE LLC. “The Unicorn Project is so clever, so good, so crazy enlightening!”—CORNELIA DAVIS, Vice President Of Technology at Pivotal Software, Inc., Author of Cloud Native Patterns This highly anticipated follow-up to the bestselling title The Phoenix Project takes another look at Parts Unlimited, this time from the perspective of software development. In The Unicorn Project, we follow Maxine, a senior lead developer and architect, as she is exiled to the Phoenix Project, to the horror of her friends and colleagues, as punishment for contributing to a payroll outage. She tries to survive in what feels like a heartless and uncaring bureaucracy and to work within a system where no one can get anything done without endless committees, paperwork, and approvals. One day, she is approached by a ragtag bunch of misfits who say they want to overthrow the existing order, to liberate developers, to bring joy back to technology work, and to enable the business to win in a time of digital disruption. To her surprise, she finds herself drawn ever further into this movement, eventually becoming one of the leaders of the Rebellion, which puts her in the crosshairs of some familiar and very dangerous enemies. The Age of Software is here, and another mass extinction event looms—this is a story about rebel developers and business leaders working together, racing against time to innovate, survive, and thrive in a time of unprecedented uncertainty...and opportunity. “The Unicorn Project provides insanely useful insights on how to improve your technology business.”—DOMINICA DEGRANDIS, author of Making Work Visible and Director of Digital Transformation at Tasktop ——— “My goal in writing The Unicorn Project was to explore and reveal the necessary but invisible structures required to make developers (and all engineers) productive, and reveal the devastating effects of technical debt and complexity. I hope this book can create common ground for technology and business leaders to leave the past behind, and co-create a better future together.”—Gene Kim, November 2019

Before The Perfect Storm, before In the Heart of the Sea, Steven Callahan’s dramatic tale of survival at sea was on the New York Times bestseller list for more than thirty-six weeks. In some ways the model for the new wave of adventure books, Adrift is an undeniable seafaring classic, a riveting firsthand account by the only man known to have survived more than a month alone at sea, fighting for his life in an inflatable raft after his small sloop capsized only six days out. “Utterly absorbing” (Newsweek), Adrift is a must-have for any adventure library.

“This is an important new reference work for the professional archaeologist as well as the student and collector.” --Central States Archaeological Journal “Justice... admirably synthesizes the scientific information integrating it with the popular approach. The result is a publication that readers on both sides of the spectrum should enjoy as well as comprehend.” --Choice “... an indispensable guide to the literature. Attractive layout, design, and printing accent the useful text.... It should remain the standard reference on point typology of the midwest and eastern United States for many years to come.” --Pennsylvania Archaeologist Archaeologists and amateur collectors alike will rejoice at this important reference work that surveys, describes, and categorizes the projectile points and cutting tools used in prehistory by the Indians in what are now the middle and eastern sections of the United States, from 12,000 B.C. to the beginning of the historic period. Mr. Justice describes over 120 separate types of stone arrowheads and spear points according to period, culture, and region. His detailed drawings show how Native Americans shaped their tools, what styles were peculiar to which regions, and how the various types can best be identified. There are over 485 drawings organized by type cluster and other identifying characteristics. The work also includes distribution maps and 111 examples in color.

The High-Velocity Edge: How Market Leaders Leverage Operational Excellence to Beat the Competition

Midnight Tides

A Novel about Developers, Digital Disruption, and Thriving in the Age of Data

The Phoenix Project

A Playbook for Habitual Excellence

"Toyota Kata gets to the essence of how Toyota manages continuous improvement and human ingenuity, through its improvement kata and coaching kata. Mike Rother explains why typical companies fail to understand the core of lean and make limited progress—and what it takes to make it a real part of your culture." —Jeffrey K. Liker, bestselling author of The Toyota Way "[Toyota Kata is] one of the stepping stones that will usher in a new era of management thinking." —The Systems Thinker "How any organization in any industry can progress from old-fashioned management by results to a strikingly different and better way." —James P. Womack, Chairman and Founder, Lean Enterprise Institute "Practicing the improvement kata is perhaps the best way we’ve found so far for actualizing PDCA in an organization." —John Shook, Chairman and CEO, Lean Enterprise Institute This game-changing book puts you behind the curtain at Toyota, providing new insight into the legendary automaker’s management practices and offering practical guidance for leading and developing people in a way that makes the best use of their brainpower. Drawing on six years of research into Toyota’s employee-management routines, Toyota Kata examines and elucidates, for the first time, the company’s organizational routines--called kata--that power its success with continuous improvement and adaptation. The book also reaches beyond Toyota to explain issues of human behavior in organizations and provide specific answers to questions such as: How can we make improvement and adaptation part of everyday work throughout the organization? How can we develop and utilize the capability of everyone in the organization to repeatedly work toward and achieve new levels of performance? How can we give an organization the power to handle dynamic, unpredictable situations and keep satisfying customers? Mike Rother explains how to improve our prevailing management approach through the use of two kata: Improvement Kata--a repeating routine of establishing challenging target conditions, working step-by-step through obstacles, and always learning from the problems we encounter; and Coaching Kata: a pattern of teaching the improvement kata to employees at every level to ensure it motivates their ways of thinking and acting. With clear detail, an abundance of practical examples, and a cohesive explanation from start to finish, Toyota Kata gives executives and managers at any level actionable routines of thought and behavior that produce superior results and sustained competitive advantage.

America’s health care system has become too complex and costly to continue business as usual. Best Care at Lower Cost explains that inefficiencies, an overwhelming amount of data, and other economic and quality barriers hinder progress in improving health and threaten the nation’s economic stability and global competitiveness. According to this report, the knowledge and tools exist to put the health system on the right course to achieve continuous improvement and better quality care at a lower cost. The costs of the system’s current inefficiency underscore the urgent need for a systemwide transformation. About 30 percent of health spending in 2009--roughly \$750 billion--was wasted on unnecessary services, excessive administrative costs, fraud, and other problems. Moreover, inefficiencies cause needless suffering. By one estimate, roughly 75,000 deaths might have been averted in 2005 if every state had delivered care at the quality level of the best performing state. This report states that the way health care providers currently train, practice, and learn new information cannot keep pace with the flood of research discoveries and technological advances. About 75 million Americans have more than one chronic condition, requiring coordination among multiple specialists and therapies, which can increase the potential for miscommunication, misdiagnosis, potentially conflicting interventions, and dangerous drug interactions. Best Care at Lower Cost emphasizes that a better use of data is a critical element of a continuously improving health system, such as mobile technologies and electronic health records that offer significant potential to capture and share health data better. In order for this to occur, the National Coordinator for Health Information Technology, IT developers, and standard-setting organizations should ensure that these systems are robust and interoperable. Clinicians and care

organizations should fully adopt these technologies, and patients should be encouraged to use tools, such as personal health information portals, to actively engage in their care. This book is a call to action that will guide health care providers; administrators; caregivers; policy makers; health professionals; federal, state, and local government agencies; private and public health organizations; and educational institutions.

Records the courage and self-reliance of an Indian girl who lived alone for eighteen years on an isolated island off the California coast when her tribe emigrated and she was left behind.

Argues that post-crisis Wall Street continues to be controlled by large banks and explains how a small, diverse group of Wall Street men have banded together to reform the financial markets.