In 2016, Google's Site Reliability Engineering book ignited an industry discussion on what it merun production services today—and why reliability considerations are fundamental to service and Now, Google engineers who worked on that bestseller introduce The Site Reliability Workbook on companion that uses concrete examples to show you how to put SRE principles and praction in your environment. This new workbook not only combines practical examples from Google's experiences, but also provides case studies from Google's Cloud Platform customers who under this journey. Evernote, The Home Depot, The New York Times, and other companies outline has experiences of what worked for them and what didn't. Dive into this workbook and learn how out your own SRE practice, no matter what size your company is. You'll learn: How to run reliaservices in environments you don't completely control—like cloud Practical applications of how create, monitor, and run your services via Service Level Objectives How to convert existing of SRE—including how to dig out of operational overload Methods for starting SRE from either goor brownfield

This book makes JavaScript less challenging to learn for newcomers, by offering a modern vie as consistent as possible. Highlights: Get started quickly, by initially focusing on modern featudriven exercises and quizzes available for most chapters (sold separately). Covers all essential of JavaScript, up to and including ES2019. Optional advanced sections let you dig deeper. No knowledge of JavaScript is required, but you should know how to program.

We want to give you the practice you need on the ACT McGraw-Hill's 10 ACT Practice Tests is gauge what the test measures, how it's structured, and how to budget your time in each section by the founder and faculty of Advantage Education, one of America's most respected provider based test-prep classes, this book provides you with the intensive ACT practice that will help improve from each test to the next. You'll be able to sharpen your skills, boost your confidence your stress-and to do your very best on test day. 10 complete sample ACT exams, with full example for every answer 10 sample writing prompts for the optional ACT essay portion Scoring Work help you calculate your total score for every test Expert guidance in prepping students for the practice and extra help online ACT is a registered trademark of ACT, Inc., which was not involve production of, and does not endorse, this product.

The highly successful course for ambitious Cambridge FCE candidates.

First Certificate Masterclass

To First Certificate: Workbook

Gift Certificate Book (Pre-Prepared, 26 Easy-to-use Certificates, 8. 5 X 8. 5)

Countdown to First Certificate

Introduction to Embedded Systems

A Proven Plan for Financial Fitness

It's time to get real—that is, real, do-it-yourself horse training. Professional trainer Sean Patrick has created the ultimate guide to the "complete" riding horse—whether a performance, working, or "just for fun" prospect. Quite simply, you begin at Lesson Number 33 and count your way down through the basic exercises—the "primary education"—every horse needs. And when you get to Lesson 1, you've done it; you've prepared your horse for advanced work in any number of equestrian disciplines. You can't get lost along the way. There's no room for confusion. Sean clarifies the point and explains the gist of every step. The happy result? He trains you to be a trainer. Whether your horse is a foal or five, guilelessly green or imperfectly

veteran, he will benefit from the Countdown—a true "foundation" program, serving to prepare him for the endless variety of activities and "jobs" horses perform today. From indispensable handling, "sackingout," and tying exercises, to how you, the rider, can control the different parts of the horse's body from the ground and the saddle; from mounting on both the left and the right to performing flawless flying lead changes, you'll be amazed at how effective and efficient this program is.

From William Horton -- a world renowned expert with more than thirtyfive years of hands-on experience creating networked-based educational systems -- comes the next-step resource for e-learning training professionals. Like his best-selling book Designing Web-Based Training, this book is a comprehensive resource that provides practical guidance for making the thousand and one decisions needed to design effective e-learning e-Learning by Design includes a systematic, flexible, and rapid design process covering every phase of designing e-learning. Free of academic jargon and confusing theory, this down-to-earth, hands-on book is filled with hundreds of realworld examples and case studies from dozens of fields. "Like the book's predecessor (Designing Web-based Training), it deserves four stars and is a must read for anyone not selling an expensive solution. -- From Training Media Review, by Jon Aleckson, www.tmreview.com, 2007 The author shares the "secrets" of his successful learning in Math with readers in simple and clear terms. It takes the readers to discover the study techniques needed in Math and unleash their individual potential. It is the perfect book for students, parents, educators and anyone who wants to enhance their Math learning. If you want to excel in Mathematics, this is the book for you! Top cybersecurity journalist Kim Zetter tells the story behind the virus that sabotaged Iran's nuclear efforts and shows how its existence has ushered in a new age of warfare--one in which a digital attack can have the same destructive capability as a megaton bomb. In January 2010, inspectors with the International Atomic Energy Agency noticed that centrifuges at an Iranian uranium enrichment plant were failing at an unprecedented rate. The cause was a complete mystery--apparently as much to the technicians replacing the centrifuges as to the inspectors observing them. Then, five months later, a seemingly unrelated event occurred: A computer security firm in Belarus was called in to troubleshoot some computers in Iran that were crashing and rebooting repeatedly. At first, the firm's programmers believed the malicious code on the machines was a simple, routine piece of malware. But as they and other experts around the world investigated, they discovered a mysterious virus of unparalleled complexity. They had, they soon learned, stumbled upon the world's first digital weapon. For Stuxnet, as it came to be known, was unlike any other virus or worm built before: Rather than simply hijacking targeted computers or stealing information from them, it escaped the digital realm to wreak actual, physical destruction on a nuclear facility. In these pages, Wired journalist Kim Zetter draws on her extensive sources and expertise to tell the story behind Stuxnet's

planning, execution, and discovery, covering its genesis in the corridors of Bush's White House and its unleashing on systems in Iran--and telling the spectacular, unlikely tale of the security geeks who managed to unravel a sabotage campaign years in the making. But Countdown to Zero Day ranges far beyond Stuxnet itself. Here, Zetter shows us how digital warfare developed in the US. She takes us inside today's flourishing zero-day "grey markets," in which intelligence agencies and militaries pay huge sums for the malicious code they need to carry out infiltrations and attacks. She reveals just how vulnerable many of our own critical systems are to Stuxnet-like strikes, from nation-state adversaries and anonymous hackers alike--and shows us just what might happen should our infrastructure be targeted by such an attack. Propelled by Zetter's unique knowledge and access, and filled with eye-opening explanations of the technologies involved, Countdown to Zero Day is a comprehensive and prescient portrait of a world at the edge of a new kind of war.

Countdown to Zero Day

First Certificate Avenues Revised Edition Workbook with Key A Fun, Easy-to-Understand, Fast-Paced, Intensive, Step-by-Step Manual on How to Teach ESL Grammar

Gift Voucher/Gifts for Customers, Kids, Schools, Retailers Plain Molly

Student's book cassette

A course which bridges the gap between intermediate level and the FCE exam.

What's Your Green Goldfish is based on the simple premise that employees are the key drivers of customer experience and that "Happy Employees Create Happy Customers." The book focuses on 15 different ways to drive employee engagement and reinforce a strong corporate culture. It's the second book in the goldfish trilogy. The first book was an Amazon Best Seller entitled, What's Your Purple Goldfish. Purple focused on customers, whereby Green focuses on employees. Both books are based on a revolutionary new approach called marketing g.l.u.e. (marketing by giving little unexpected extras). The book is based on the findings of the Green Goldfish Project, an effort which crowd sourced 1,001 examples of signature added value for employees. Key themes emerged from the Project. The book is filled with over 200 examples. PRAISE FOR WHAT'S YOUR GREEN GOLDFISH "Stan is the sherpa that guides executives along the journey between the heart and mind of business stakeholders. Stakeholders aren't always customers though. At a time when company vision and culture matters more than ever, it takes inspired and engaged employees to bring them to life." - Brian Solis, author of What's the Future of Business #WTF, The End of Business as Usual and Engage "So often overlooked, and so very vital to building company value... empowering employees to support each other and the brand. Stan Phelps 'gets' it and Green Goldfish will walk

you step-by-step though achieving this critical goal." - Ted Rubin, author of Return on Relationship "Great customer centric organizations only exist because of engaged and empowered employees. The Green Goldfish is packed with awesome examples of what world class companies are doing today to inspire and reward their employees. If you see value in truly building an "A Team," Green Goldfish will be, without question, your single best reference." - Chris Zane, Founder and President of Zane's Cycles, author of Reinventing the Wheel, the Science of Creating Lifetime Customers "Stan Phelps takes customer service to a whole new level by focusing on EMPLOYEE service, and how to do well by your employees - so they take care of your customers. Packed with stories, insights and R.U.L.E.S. any company can follow, this book is a must-read for managers of companies of all shapes and sizes who know that employees don't leave jobs they leave managers, especially when they don't feel your love and appreciation. Pick this up, and start engaging your team and making more GREEN - Phil Gerbyshak, author of The Naked Truth of Social Media "Our large-scale research shows unequivocally that engaged employees are more likely to work longer, try harder, make more suggestions for improvement, recruit others to join their company, and go out of their way to help customers. They even take less sick time. Companies can tap into the enormous value of engaged employees by following the 15 ideas that Stan lays out in this book." - Bruce Temkin, author of The Six Laws of Customer Experience "Too often, the actual employment experience delivered on the job does not measure up to the version sold to job candidates during the interview process. In What's Your Green Goldfish, Stan Phelps offers 15 ways to close the gap." - Steve Curtin, author of Delight Your Customers: 7 Simple Ways to Raise Your Customer Service from Ordinary to Extraordinary (AMACOM, June 2013) "In What's Your Green Goldfish, Stan Phelps brilliantly applies the idea of 'doing a little something extra' for employees. You know, those people that actually get the work done and keep customers happy. Read it, put some of the ideas to work, and soon you'll be reaping more 'green' from your customers." - Bob Thompson, Founder and CEO, CustomerThink Corp.

Can your software sell itself? Convention and the trillion-dollar sales industry claim that it's impossible for your product to sell itself. Yet successful software businesses like Slack, Dropbox, Atlassian, and HubSpot make millions selling to customers who never once reached out to a sales rep. In Product-Led Growth: How to Build a Product That Sells Itself, growth consultant Wes Bush challenges the traditional SaaS marketing and sales playbook and introduces a completely new way to sell

products. Bush reveals how your product--not expensive sales teams--can be the main vehicle to acquire, convert, and retain customers. In this step-by-step guide to Product-Led Growth, Bush explains: Why you should flip the traditional sales process on its head and turn your product into a sales machine; How to decide whether your business should use a free trial, freemium, or hybrid model; How to turn free users into happy, paying customers. History tells us that "how" you sell is just as important as "what" you sell. Blockbuster couldn't compete with Netflix by selling the same digital content, and you need to decide "when" not "if" you'll innovate on the way you sell. Are you going to be product-led? Or will you be disrupted, too? The official NaNoWriMo handbook that inspires young people to tackle audacious goals and complete their creative projects. Includes pep talks from today's biggest authors! John Green, Marissa Meyer, Jennifer Niven, Daniel José Older, Danielle Paige, Celia C. Pérez, and Scott Westerfeld with an introduction by Jason Reynolds! Partly a how-to guide on the nitty-gritty of writing, partly a collection of inspiration to set (and meet) ambitious goals, Brave the Page is the go-to resource for middlegrade writers. Narrated in a fun, refreshingly kid-friendly voice, it champions NaNoWriMo's central mission that everyone's stories deserve to be told. The volume includes chapters on character, plot, setting, and the like; motivating essays from popular authors; advice on how to commit to your goals; a detailed plan for writing a novel or story in a month; and more! National Novel Writing Month (NaNoWriMo) is a 501(c)(3) nonprofit that believes in the transformational power of creativity. They provide the structure, community, and encouragement to help people find their voices, achieve creative goals, and build new worlds--on and off the page. With its first event in 1999, the organization's programs now include National Novel Writing Month in November, Camp NaNoWriMo, the Young Writers Program, Come Write In, and the "Now What?" Months. Brave the Page

Beyond Dollars: 15 Ways to Drive Employee Engagement and Reinforce Culture

Life Is the Curriculum

Countdown to First Certificate: Student's Book Simple Ideas on Presentation Design and Delivery The Modern Horseman's Countdown to Broke

When Joe sees his late wife on a street corner, he believes he's either seen a ghost, or is insane. Jen and he were indescribably in love, but she was tragically killed a year earlier, and he's since remarried. Jen wasn't killed. The report of her death was an appalling mistake. Shattered and almost destroyed in finding him married to someone else, she struggles to find sanity and a new life. A story of love and strife that poses many questions.

"The Corona crisis and the Need for a Great Reset" is a guide for anyone who wants to understand how COVID-19 disrupted our social and economic systems, and what changes will be needed to create a more inclusive, resilient and sustainable world going forward. Thierry Malleret, founder of the Monthly Barometer, and Klaus Schwab, founder and executive Chairman of the World Economic Forum, explore what the root causes of these crisis were, and why they lead to a need for a Great Reset. Theirs is a worrying, yet hopeful analysis. COVID-19 has created a great disruptive reset of our global social, economic, and political systems. But the power of human beings lies in being foresighted and having the ingenuity, at least to a certain extent, to take their destiny into their hands and to plan for a better future. This is the purpose of this book: to shake up and to show the deficiencies which were manifest in our global system, even before COVID broke out.

Exploring the Foundations of Care for Young Children through the Insights of Rudolf Steiner, Founder of Waldorf Education. An engaging, insightful and inspiring book that encourages an "I can do it" attitude in the reader. Filled with clear guidance, pracitcal examples and inspiration from Rudolf Steiner, you will be encouraged to form your own program or adapt your lifestyle. The ponderables at the end of each chapter give practical guidance and help us on a path of self-development. Build a curriculum around the child requires that we become open to nature, our senses become alive; we will be more in the moment, and life will become as joyful for us as it can be for children everywhere. (Janni Nichol, editor of KINDLING Journal for Waldorf Early Childhood UK)

The Teacher's Book is accompanied by a DVD-ROM with tests in both PDF and editable Word format, along with a series of teacher training videos. There is also additional photocopiable material in the Teacher's Book, with a focus on material for the Speaking test.

Countdown

School, Family, and Community Partnerships Complete First Certificate Teacher's Book A Cyber-Physical Systems Approach workbook with key and tapescripts The Site Reliability Workbook

A strategy for changing attitudes about personal finances covers such topics as getting out of debt, the dangers of cash advances and keeping spending within income limits.

The definitive study guide for the Certification Foundation examination administered by the International Association of Privacy Professionals ("IAPP") 2015 version. The most up-to-date study guide available This exclusive guide covers all the privacy principles tested on the exam in crystal clear detail In addition, the guide provides 150 sample questions with detailed answers. You will see dozens of similar questions on exam day! No other guide offers more sample questions Over 95% of our readers have passed the exam on their first try! Pass the Certification Foundation exam with ease with this comprehensive study guide First Certificate Avenues Workbook gives the student additional language practice and FCE training.

Are you an ESL teacher (or would-be ESL teacher) who doesn't know (or know enough) English grammar? Do you tell your students that grammar isn't important or that grammar can be learned from games and conversation in order to hide the fact that you don't know much about grammar? Of course grammar is important,

and if you want to get ahead in the ESL profession, you need to know grammarwhat it is and how to teach it. Revised and updated, Secrets of Teaching ESL Grammar is a fun, easy-to-understand, intensive, manual on ESL grammar-from basic to advanced-for teachers like you who don't have a lot of time and need to quickly and easily get up to speed with the English grammar that every ESL teacher should know. Secrets of Teaching ESL Grammar explains each grammar point in depth-in plain, simple language-so that you will really understand it and be able to teach it to your students so they really understand it has advice about what grammar topics to teach and how to teach them, examples to put on the board, problems your students will have and how to address them, questions they will ask and how to answer them, sample exercises to do and use as a template for creating more has a wealth of tips, techniques, advice, exercises, tales from the trenches and top secret info has tons of classroom management advice for making your classroom a lively and productive learning environment that will make your students (and your boss) happy teaches you enough jargon and buzzwords to totally impress your colleagues and even better-you'll actually know what it all means and know how to put the concepts behind it to work in your classroom, and that will make you a better teacher! Learn the grammar you need to be an effective, popular and respected pro!

Pete the Cat: I Love My White Shoes

e-Learning by Design

I Excel in Math, So Do You!

McGraw-Hill's 10 ACT Practice Tests, Second Edition

What's Your Green Goldfish?

Product-Led Growth

An introduction to the engineering principles of embedded systems, with a focus on modeling, design, and analysis of cyber-physical systems. The most visible use of computers and software is processing information for human consumption. The vast majority of computers in use, however, are much less visible. They run the engine, brakes, seatbelts, airbag, and audio system in your car. They digitally encode your voice and construct a radio signal to send it from your cell phone to a base station. They command robots on a factory floor, power generation in a power plant, processes in a chemical plant, and traffic lights in a city. These less visible computers are called embedded systems, and the software they run is called embedded software. The principal challenges in designing and analyzing embedded systems stem from their interaction with physical processes. This book takes a cyber-physical approach to embedded systems, introducing the engineering concepts underlying embedded systems as a technology and as a subject of study. The focus is on modeling, design, and analysis of cyber-physical systems, which integrate computation, networking, and physical processes. The second edition offers two new chapters, several new exercises, and other improvements. The book can be used as a textbook at the advanced undergraduate or introductory graduate level and as a professional reference for practicing engineers and computer scientists. Readers should have some familiarity with machine structures, computer programming, basic discrete mathematics and algorithms, and signals and systems. Up-to-date texts and visually dynamic magazine look. Combines a strong focus on grammar, vocabulary-building, and writing with a teen-friendly approach that is highly motivating. Lots of grammar practice on the Grammar Zoom pages, Language in Use, Writing and in the Workbook. Wordpower and Vocabulary sections reinforce vocabulary items. Writing task supported by task analysis, sample answers, notes and useful phrases. Gradually builds students' confidence in doing exam tasks. Workbook with Student's Audio CD. Interleaved Teacher's Book for easy lesson planning plus Unit tests and Progress Tests. Countdown to First Certificate is written by a firstclass writing team: Kathy Gude, Michael Duckworth and Jenny Quintana, the authors of many

successful exam courses.

Perform fast interactive analytics against different data sources using the Trino high-performance distributed SQL query engine. With this practical guide, you'll learn how to conduct analytics on data where it lives, whether it's Hive, Cassandra, a relational database, or a proprietary data store. Analysts, software engineers, and production engineers will learn how to manage, use, and even develop with Trino. Initially developed by Facebook, open source Trino is now used by Netflix, Airbnb, LinkedIn, Twitter, Uber, and many other companies. Matt Fuller, Manfred Moser, and Martin Traverso show you how a single Trino query can combine data from multiple sources to allow for analytics across your entire organization. Get started: Explore Trino's use cases and learn about tools that will help you connect to Trino and query data Go deeper: Learn Trino's internal workings, including how to connect to and query data sources with support for SQL statements, operators, functions, and more Put Trino in production: Secure Trino, monitor workloads, tune queries, and connect more applications; learn how other organizations apply Trino

'First Certificate Star Cassettes' contain the material for the listening tasks, including short and long texts to help the student prepare for the first certificate listening paper.

Stuxnet and the Launch of the World's First Digital Weapon

Truth Is Not Always True

JavaScript for Impatient Programmers

Practical Ways to Implement SRE

Presentation Zen

First Certificate Avenues Revised Edition Workbook Without Key FOREWORD BY GUY KAWASAKI Presentation designer and internationally acclaimed communications expert Garr Reynolds, creator of the most popular Web site on presentation design and delivery on the Net presentationzen.com - shares his experience in a provocative mix of illumination, inspiration, education, and guidance that will change the way you think about making presentations with PowerPoint or Keynote. Presentation Zen challenges the conventional wisdom of making "slide presentations" in today's world and encourages you to think differently and more creatively about the preparation, design, and delivery of your presentations. Garr shares lessons and perspectives that draw upon practical advice from the fields of communication and business. Combining solid principles of design with the tenets of Zen simplicity, this book will help you along the path to simpler, more effective presentations.

Complete First Certificate is a new course for the 2008 revised FCE exam. Informed by the Cambridge Learner Corpus and providing a complete FCE exam paper specially prepared for publication by Cambridge ESOL, it is the most authentic exam preparation course available. Complete First Certificate combines the very best in contemporary classroom practice with first-hand knowledge of the challenges

students face. There are exercises to help students avoid repeating the typical mistakes that real FCE candidates make, as revealed by the Cambridge Learner Corpus. This topic-based course covers every part of the FCE exam in detail, ensuring that students are fully equipped to tackle each part of every paper. In addition, the accompanying free CD-ROM enables students to focus on their own particular areas of difficulty and work at their own pace. There is a Student's Book with answers and CD-ROM edition so students can study on their own or in class. The Teacher's Book offers plenty of time-saving consolidation and extension material, including photocopiable resources such as tests and activities.

Strengthen family and community engagement to promote equity and increase student success! When schools, families, and communities collaborate and share responsibility for students' education, more students succeed in school. Based on 30 years of research and fieldwork, this fourth edition of a bestseller provides tools and guidelines to use to develop more effective and equitable programs of family and community engagement. Written by a team of well-known experts, this foundational text demonstrates a proven approach to implement and sustain inclusive, goal-oriented programs. Readers will find: Many examples and vignettes Rubrics and checklists for implementation of plans CD-ROM complete with slides and notes for workshop presentations The Student's Book with extra Online Skills Practice that reinforces work done in class.

Countdown to First Certificate, New Edition: Teacher's Book How to Build a Product That Sells Itself

Real Do-It-Yourself Horse Training in 33 Comprehensive Steps Dr. Montessori's Own Handbook

Ready for Fce

Your Handbook for Action

Gift Certificate has 2 beautiful certificates per sheet 26 Gift certificates per book Includes ledger to record and sign certificates, at the back Great for small businesses, Mom & Pop Stores, Schools, Spas, Salons, Retailers, Customer Appreciation etc. NB. THIS IS NOT HARD PAPER, ENVELOPES NOT INCLUDED.

Don't miss the first and bestselling book in the beloved Pete the Cat series! Pete the Cat goes walking down the street wearing his brand-new white shoes. Along the way, his shoes

change from white to red to blue to brown to WET as he steps in piles of strawberries, blueberries, and other big messes! But no matter what color his shoes are, Pete keeps movin' and groovin' and singing his song...because it's all good. Pete the Cat: I Love My White Shoes asks the reader questions about the colors of different foods and objects-kids love to interact with the story. The fun never stops—download the free groovin' song. Don't miss Pete's other adventures, including Pete the Cat: Rocking in My School Shoes, Pete the Cat and His Four Groovy Buttons, Pete the Cat Saves Christmas, Pete the Cat and His Magic Sunglasses, Pete the Cat and the Bedtime Blues, Pete the Cat and the New Guy, Pete the Cat and the Cool Cat Boogie, Pete the Cat and the Missing Cupcakes, Pete the Cat and the Perfect Pizza Party, and Pete the Cat: Crayons Rock! CountdownTo First Certificate: WorkbookCountdown to First Certificate: Workbook with Kev and Student's Audio CD PackOUP Oxford Teacher's book

Countdown to first certificate Secrets of Teaching ESL Grammar First Certificate Masterclass Student Book + Online Skills Practice

Workbook: with key and tapescripts