

Crisis Management Aon

In evolving crises, managing teams often have little information and fewer resources. This book proposes a model for more effective decision making early in the evolution of a crisis, before disaster response plans are activated.

The Handbook provides a comprehensive statement and reference point for hazard and disaster research, policy making, and practice in an international and multi-disciplinary context. It offers critical reviews and appraisals of current state of the art and future development of conceptual, theoretical and practical approaches as well as empirical knowledge and available tools. Organized into five inter-related sections, this Handbook contains sixty-five contributions from leading scholars. Section one situates hazards and disasters in their broad political, cultural, economic, and environmental context. Section two contains treatments of potentially damaging natural events/phenomena organized by major earth system. Section three critically reviews progress in responding to disasters including warning, relief and recovery. Section four addresses mitigation of potential loss and prevention of disasters under two sub-headings: governance, advocacy and self-help, and communication and participation. Section five ends with a concluding chapter by the editors. The engaging international contributions reflect upon the politics and practice of hazard and disaster risk reduction. This Handbook provides a wealth of interdisciplinary information and will appeal to students and practitioners interested in Geography, Environment Studies and Development Studies.

Crisis management planning refers to the methodology used by executives to respond to and manage a crisis and is an integral part of a business resumption plan. Crisis Management Planning and Execution explores in detail the concepts of crisis management planning, which involves a number of crises other than physical disaster. Defining th

We live in turbulent times, our world is changing at accelerating speed. Information is everywhere, but wisdom appears in short supply when trying to address key inter-related challenges of our time such as; runaway climate change, the loss of biodiversity, the depletion of natural resources, the on-going homogenization of culture, and rising inequity. Living in such times has implications for education and learning. This book explores the possibilities of designing and facilitating learning-based change and transitions towards sustainability. In 31 chapters contributors from across the world discuss (re)emerging forms of learning that not only assist in breaking down unsustainable routines, forms of governance, production and consumption, but also can help create ones that are more sustainable. The book has been divided into three parts: re-orienting science and society, re-connecting people and planet and re-imagining education and learning. This is essential reading for educators, educational designers, change agents, researchers, students, policy makers and entrepreneurs alike, who are concerned about the well-being of the planet and convinced of our ability to do better.

ALI-ABA Course of Study Materials

Towards Urban Resilience

QFINANCE: The Ultimate Resource, 4th edition

Proceedings of the 1st International Conference in Safety and Crisis Management in the Construction, Tourism and SME Sectors

Business Confronts Terrorism

Disaster and Social Aspects

The Terrorism Risk Insurance Program

This book reviews dominant crisis communication theories, which according to many scholars are either too narrow or lacking for practical application to all types of reputational crises. Freeman, as the progenitor of modern stakeholder theory, has spent much time since the original publication trying to remove the primary focus from companies to that of achieving broader positive outcomes for organisations, populations, and the operating environment. This book embraces the ethos of Freeman ’ s revisions and applies it to crisis communication through placing the reputational crisis at the centre of a stakeholder map, where other literature places the company at the centre of the stakeholder map. This leaves the company experiencing the crisis situated with all other crisis stakeholders to develop solutions to the source of conflict, and as a result, the reputational crisis. Removing the corporation from the centre allows for other stakeholders such as interest groups, politicians, media, and afflicted stakeholders, to legitimately work towards solving the crisis. This book uses a typology of apoloia and builds upon it to create a means that allows corporate managers to genuinely apologise to crisis victims, without necessarily exposing the corporation to financial liability claims. The apoloia construct developed herein is equally useful to CEO ’ s as it is in a domestic situation. Consistent throughout this book is the philosophy that all reputational crises can be either solved, or significantly reduced in terms of impact. Examples used throughout relate to reader ’ s personal lives as well as structured powerful organisations.

This volume explores the interaction of globalization among economic, social, politics, cultural era. With its global implications, this book will be invaluable for students scholars from all disciplines who are concerned with the impact and dimension globalization. This volume ’ ’ Dimension and Impact of Globalization ’ ’ of series will make sense of globalization by conveying its complexity, importance, and contentiousness from diverse vantage points. With its broad coverage of political, economic, cultural, social and individual dimensions, this volume provides readers with a comprehensive introduction to globalization. Also this book will aim to provide relevant theoretical frameworks and the latest empirical research ndings in the area. It will be written for professionals who want to improve their understanding of the globalization dimension such as; economical, political, cultural, social etc.

The director of the Killology Research Group shares ’ ’ a thorough examination of the emotional and physical effects of deadly conflict ’ ’ (Kirkus Reviews). On Combat examines the stress resulting from engaging in deadly battle and its effects on the human body, from the heart and the nervous system to visual and auditory perception to memory. The historical perspective on the evolution of combat provided in this text further deepens our understanding of the brave men and women who train their minds and bodies to go to that place from which others flee. Lt. Col. Dave Grossman, a war veteran and former West Point psychology professor, presents combat coping strategies, demonstrating how one can train the mind to be inoculated against stress, fear, and even pain. This fresh and informative look at post-traumatic stress disorder (PTSD) details how to prevent it, how to survive it, how to come out of it stronger, and how to help others who are experiencing it. Grossman underscores the importance of post-combat debriefing, when warriors gather to share, learn from each other, and begin to heal from the horror. Based on extensive new research, Grossman ’ s findings are supported by revealing quotes and anecdotes from combat veterans and other leaders in the warrior community.

The information in this book covers several aspects of crisis management and turnaround management. A very important issue is early warning signs, since chances for a successful turnaround are best in the early stages of a crisis. Management of a crisis involves managerial issues such as analysis of the causes, interim management, development and execution of a turnaround plan, as well as legal issues of communication with various internal and external stakeholders.This work seeks to explore the possible barriers that exist to effective organizational learning in the wake of crisis events. The book outlines the nature of the crisis management process and identifies a number of barriers to the learning process. It also includes suggesting ways in which organizations can develop more effective learning capabilities for crisis events.

Online Security for the Business Traveler

Master the Skills to Prevent Disasters

The DALI Model for Effective Decision Making

Public Relations in Hyper-globalization

Terrorism, Risk and the Global City

Essentials for Today ’ s Business

Global Technology and Corporate Crisis

Whether attending conferences, visiting clients, or going to sales meetings, travel is an unavoidable necessity for many businesspeople. Today’s high-tech enabled businessperson travels with electronic devices such as smartphones, tablets, laptops, health sensors, and Google Glass. Each of these devices offers new levels of productivity and efficiency, but they also become the weak link in the security chain: if a device is lost or stolen during travel, the resulting data breach can put the business in danger of physical, financial, and reputational loss. Online Security for the Business Traveler provides an overview of this often overlooked problem, explores cases highlighting specific security issues, and offers practical advice on what to do to ensure business security while traveling and engaging in online activity. It is an essential reference guide for any travelling business person or travel professional. Chapters are organized by travel stages for easy reference, including planning, departure, arrival, and returning home. Touches on the latest technologies that today’s business traveler is using. Uses case studies to highlight specific security issues and identify areas for improved risk mitigation.

Written by the father of corporate governance, this text is an authoritative guide to the frameworks of power that govern organizations. The third edition covers key developments since the financial crisis, including aggressive tax avoidance, executive pay, and whistle-blowing. The book is divided into three clear parts that firstly outline the models and principles of governance, before analyzing corporate policy, codes, and practice.

International case studies provide real-world examples and a chapter dedicated to global corporate governance illustrates regulation in such diverse regions as Brazil, Russia, the Middle East, and North Africa. This comparative perspective ensures students are able to evaluate the importance of culture in various attitudes to governance. In addition, self-test questions, with solutions provided at the end of the text, enable the reader to directly test their knowledge and assess their progress throughout. This complete approach ensures students have a fundamental understanding of all aspects of corporate governance and its essential role in real-world business practice. The textbook is accompanied by an Online Resource Centre, which includes: For students - Use the author blog to gain insight into current events in the world of business, economics and finance. The blog is updated by OUP authors and subject experts Bob Tricker and Christine Mallin. - Take your learning further with relevant web links to reliable online content related to each chapter. - Get the most from the case studies in the book by using our additional case study resources to support your online research. For registered lecturers - Additional case studies of varying lengths can be used in class to generate discussion and debate. - Teaching notes support both the case studies and the projects from the book. - PowerPoint slides can be used as a basis for lecture presentations or as hand-outs in class. - Suggested group exercises enable students to put their teamwork skills into practice.

As a manager, you’re aware of terrorist acts, are considering the risks, but sense that you need more background. How might terrorism occur? How is it part of risk and threat planning? What insurance strategies might protect your company from financial loss? In a few short chapters, The Manager’s Guide to Terrorism, Risk, and Insurance: Essentials for Today’s Business fills in the blanks for you. What does it take to weigh the likelihood of a terrorism exposure and protect all the assets of your company? The answer to this question involves understanding the nature of terrorists and their behavior, evaluating the risk of potential damage and business interruption, and exploring ways to use insurance - such as programs covered by the US Terrorism Risk Insurance Act - to protect against severe financial harm. Authors of this book, David J. Smith and Mark D. Silinsky, give you the benefit of their decades of professional experience in risk management, insurance, physical and cyber security, and anti-terrorism. Topics covered will help you to better understand: Characteristics that could make your company the target of terrorism. The most costly terrorist acts that have brought about fatalities and insured property loss. . How to anticipate the probability of maximum loss and foreseeable loss from terrorism. . The psychological picture of the typical terrorist - the warning signs and pre-attack indicators. . Tactics used by terrorists, such as bombings, assassination, and kidnapping. . Safety measures to be used by employees in the office and as they travel. . Practical steps for loss reduction from a variety of terrorist-related threats. . Insurance options to protect against financial loss from destructive terrorist acts, kidnap and ransom, and cyber attack and exposure. Case studies and discussion questions are provided to speed your understanding of the material. Importantly, since the book has been extensively researched, the authors provide a wealth of resources that you can consult as you dig deeper into this complex topic.

This study examines flood risk prevention of the Seine in the Ile-de-France region. It highlights the impacts a major flood, like the one in 1910, could have on the well-being of citizens, city management and the economy.

Crisis Management Strategy

Economic and Financial Preparedness in China, Taiwan, Japan and South Korea

Global Studies Vol.1

Workplace Communication for the 21st Century

Principles, Policies, and Practices

Litigation Communication

The Change in Customer Dealings and Managers Since September 11, 2001

Achieving your goals quickly and efficiently is both more difficult and more important in today’s hyper-globalized world. A new environment is being created by disruptive technology, radical new business models, digital communications, and a highly integrated global supply chain. It is a world in which a reality TV host and businessman became President of the United States, in which terrorists use social media to recruit members and to broadcast executions, in which the very existence of the nation state is in question, where everyone can communicate globally 24 hours a day at no cost, and in which a leader is much more likely to be at the center of a crisis. Today, successful global leaders will be those that have a working knowledge of strategic public relations as described in this book. For current and future leaders of business and government it is essential to understand the forces creating this very challenging new environment and to acquire a new skill set. This book provides the needed understanding and teaches you the skill of public relations as multi-stakeholder relationship management. It shows how to achieve your goals and objectives when others fail by building win-win outcomes with current and future employees, investors, suppliers, distributors, customers, governments and all the other stakeholders. Written by a veteran public relations professional and a visiting professor of major graduate schools of management.

First published in 2003, this account of the anti-terrorist measures of London’s financial district and the changes in urban security after 9/11 has been revised to take into account developments in counter-terrorist security and management, particularly after the terrorist attack in London on July 7th 2005. It makes a valuable addition to the current debate on terrorism and the new security challenges facing Western nations. Drawing on the post-9/11 academic and policy literature on how terrorism is reshaping the contemporary city, this book explores the changing nature of the terrorist threat against global cities in terms of tactics and targeting, and the challenge of developing city-wide managerial measures and strategies. Also addressed is the way in which London is leading the way in developing best practice in counter-terrorist design and management, and how such practice is being internationalized.

As heralding global change is generating a volatile, shifting and potential array of risks and threats for business and corporate management. If business is to survive and recover, the authors argue, that a major shift is needed that embraces corporate culture, operational planning and the key role of communication in the information revolution. This innovative text meets this challenge head on. It includes informed insights into the implications for strategic planning, management and communications handling for companies facing serious issues and challenges in the world.

With a wide-ranging review of the information and communications revolution, and a forecast of future parameters for planning and execution of crisis management, this book will be invaluable reading for all those involved in the strategic management of technology and corporate communications. Foodborne illness is a big problem. Whether those chicken breasts, and you’re likely to spread Salmonella to your countertops, kitchen towels, and other foods nearby. Even salad greens can become biohazards when toxic strains of E. coli inhabit the water used to irrigate crops. All told, contaminated food causes 48 million illnesses, 128,000 hospitalizations, and 3,000 deaths each year in the United States. With *Outbreak*, Timothy D. Lyton provides an up-to-date history and analysis of the US food safety system. He pays particular attention to important but frequently overlooked elements of the system, including private audits and liability insurance. Lyton chronicles efforts dating back to the 1890s to combat widespread contamination by pathogens such as E. coli and salmonella that have become frighteningly familiar to consumers. Over time, deadly foodborne illness outbreaks caused by infected milk, poison hamburgers, and tainted spinach have spurred steady scientific and technological advances in food safety. Nevertheless, problems persist. Inadequate agency budgets restrict the reach of government regulation. Pressure from consumers to keep prices down constrains industry investments in safety. The limits of scientific knowledge leave experts unable to assess policies’ effectiveness and whether measures designed to reduce contamination have actually improved public health. *Outbreak* offers practical reforms that will strengthen the food safety system’s capacity to learn from its mistakes and identify cost-effective food safety efforts capable of producing measurable public health benefits.

Hearing Before the Committee on Banking, Housing, and Urban Affairs, United States Senate, One Hundred Ninth Congress, First Session, on the Implementation of the Terrorism Risk Insurance Program, Focusing on the Role of the Federal Government in Ensuring that Insurance to Protect Against Losses from Acts of Terrorism Remains Available to Americans, April 14, 2005

OECD Reviews of Risk Management Policies Seine Basin, Ile-de-France, 2014: Resilience to Major Floods

Outbreak

EU Security Policy and Crisis Management

Practical Cases and Theories

Strategic Reputation Risk Management

A Stakeholder Solution to Reputational Crises

During the Covid-19 pandemic, almost half of Americans reported that the crisis had a negative effect on their mental health. In the UK, the financial crisis of 2008 resulted in a rise in stress and anxiety and a decline in physical health. When dealing with a crisis, a business will consider the resilience of its structures and processes or the impact on forecasts and budgets but what about their people? Without a supported, engaged and motivated workforce, the business won’t be able to achieve its crisis recovery plans. Managing Workplace Health and Wellbeing During a Crisis is a practical guide for all HR professionals and those responsible for talent management. It covers how to deal with employee stress and burnout as well as how to drive engagement, motivation and morale during unsettled times. There is expert guidance on how to deal with role and responsibility changes and explains how to improve productivity through effective employee communication. Supported by case studies from companies including Microsoft, Marks and Spencer, GlaxoSmithKline, Rolls-Royce and Twitter, this book equips readers to deal with a crisis as it is happening and implement longer term post-crisis strategies. Written by an expert author team including Professor Sir Cary Cooper, Chair of the National Board of Health and Wellbeing at Work, this is necessary reading for all professionals needing to deal with the health and wellbeing of their workforce in any crisis that may arise.

Reputation is a commercially valuable asset. This book focuses upon how enhanced reputation can contribute to commercial asset management through increased share price premium and competitive performance, while reputation loss can significantly erode the ability of the business to successfully retain market share, maximise shareholder value, raise finance, manage debt and remain independent. It provides practical models and checklists designed to plan reputation management and risk communication strategies.

This proceedings volume includes articles presented during the Advance Research Workshop on Soft Target Protection. The book presents important topics related to the protection of vulnerable objects and spaces, called Soft Targets. The chapters published in this book are thematically assigned to the blocks as follows: Theoretical aspect of soft target protection; Blast resistance and soft targets; Counter terrorism; Technical and technological solutions for soft target protection; Scheme and organizational measures; Blast protection and Forces for soft target protection. In this book, the reader will find a wealth of information about the theoretical background for designing protection of soft targets, as well as the specifics of protecting objects in armed conflict areas. New methods and procedures applicable to the soft target protection are described.

The Handbook of International Crisis Communication Research articulates a broader understanding of crisis communication, discussing the theoretical, methodological, and practical implications of domestic and transnational crises, featuring the work of global scholars from a range of sub-disciplines and related fields. Provides the first integrative international perspective on crisis communication Articulates a broader understanding of crisis communication, which includes work from scholars in journalism, public relations, audience research, psychology, political science, sociology, economics, anthropology, and international communication Explores the topic from cross-national and cross-cultural crisis communication approaches Includes research and scholars from countries around the world and representing all regions Discusses a broad range of crisis types, such as war, terrorism, natural disasters, pandemic, and organizational crises

Ongoing Crisis Communication

Change and Continuity Management in the Public Sector

The Handbook of International Crisis Communication Research

Coping with Disaster Risk Management in Northeast Asia

Managerial and Organizational Challenges

What Corporate America Needs to Know about Bioterrorism

Theoretical Basis and Practical Measures

This book analyzes the diversity of national disaster risk governance across Northeast Asia by comparing the national disaster management plans implemented by the governments of China, Taiwan, Japan and South Korea. It also provides an overview of the financial protection measures employed by these jurisdictions to insure against losses.

Technological resilience through better risk reduction, response, mitigation, rehabilitation and reconstruction. In former times, it was local and traditional knowledge that was mainly relied upon for disaster risk reduction. Much of this local knowledge is still valid in today’s world, even though possibly in different forms and contexts, and local knowledge remains a shared part of life within the communities. In contrast, with the advent of science and technology, scientists and engineers have become owners of advanced technologies, which have contributed significantly to reducing disaster risks across the globe. This book analyses emerging technologies and their effects in enhancing disaster resilience. It also evaluates the gaps, challenges, capacities required and the way forward for future disaster management. A wide variety of technologies are addressed, focusing specifically on new technologies such as cyber physical systems, geotechnology, drone, and virtual reality (VR)/ augmented reality (AR). Other sets of emerging advanced technologies including an early warning system and a decision support system are also reported on. Moreover, the book provides a variety of discussions regarding information management, communication, and community resilience at the time of a disaster. This book’s coverage of different aspects of new technologies makes it a valuable resource for students, researchers, academics, policymakers, and development practitioners.

Crisis Management Strategy, first published in 1993, is an excellent introduction to the theory and practice of crisis management in modern enterprises. Simon Booth examines the conventional approaches followed by many firms in the face of change and crisis. He warns of the dangers of theories which oversimplify the causes of crisis and their possible solutions, and which overlook the individual nature of each firm and its environment. Instead, a dynamic new vision of crisis management is offered, which takes into account different kinds of crisis demanding diverse solutions. The key role of leadership is also evaluated in relation to both internally and externally generated crises. Drawing on case studies of leading firms facing crisis solutions in a variety of environments, this truly international volume will provide valuable insight into the experience of crisis, risk and uncertainty. This title will be of interest to all of business.

The book is designed to strengthen the ability of organizations to anticipate, plan for, and respond to terrorist attacks, resulting in more resilient personnel and adaptive organizations. The book certainly succeeds in meeting those goals, providing a rich collection of individual works that responds to that ambitious goal. . . . Each of the chapters is well-grounded in appropriate, contemporary literature and thoroughly examines principles, concepts, impacts and counter measures in its treatment of international terrorism and threats to security. . . . This book would be well-placed as a graduate text in a number of courses. Any course dealing with terrorism and psycho-social impacts and related management responses would find it very useful. Emergency management or homeland security courses also might benefit from this book, particularly if they devote a considerable amount of time on the individual and organizational psychological impacts of terrorism and related attacks. Sharon L. Caudle, Journal of Homeland Security and Emergency Management A series of twelve informed and informative essays addressing various aspects of terrorism s impact and creating both individual as well as organizational resilience to terrorist assaults. . . . A work of meticulous and seminal scholarship throughout, International Terrorism and Threats to Security is a core addition to university library reference collections and especially recommended reading for governmental officials and non-specialist general readers concerned with responding to terrorist activities at home and abroad. Midwest Book Review The Social Issues Shelf This timely edited volume is part of a fast growing body of theory and research on terrorism aiming to satisfy a great thirst for knowledge on the topic both among professionals and lay people living in a world that has become a less safe place over the past few years. The fascinating data presented about changes that have occurred all over the world since 9/11, about the short and long impact of terrorism on organizations and individuals, about managing terrorism attacks, facilitating organizational recovery and developing individual and organizational resilience in preparation for such an attack, should be of interest to every intellectually curious reader. They are a must read for terrorism and crisis management researchers and practitioners, for organizational leaders and for human resource managers. Ayala Malach-Pines, Ben-Gurion University, Israel This original collection examines the managerial and organizational implications of international terrorism and threats to security. When Islamic terrorists flew hijacked airplanes into the World Trade Center on 9/11, it changed much of the world forever. The number of deaths and the financial losses resulting from the attack was unprecedented. 9/11 highlighted how risky life in organizations had become. The book reviews events since 9/11, which sets the foundation for the rest of the book. It scrutinizes the central role of governments as targets, agents and protectors of citizens, then considers the impact of terrorism on people and organizations based on research evidence from the US, Spain, and Israel. The authors examine how to increase individual coping resources, maintain work motivation in trying times and develop worksite emergency procedures. They also identify the key qualities of organizations that were able to recover quickly following devastating loss. International Terrorism and Threats to Security will be an invaluable resource for scholars of organizational behaviour, international management, conflict management, international relations and public policy.

Security Operations Management

International Terrorism and Threats to Security

Planning, Managing, and Responding

Corporate Governance

The Manager’s Guide to Terrorism, Risk, and Insurance

On Combat

Handbook of Hazards and Disaster Risk Reduction and Management

Many Thin Companies*The Change in Customer Dealings and Managers Since September 11, 2001*Routledge

Central banks and stock exchanges are bombed. Suicide bombers ravage cinemas, nightclubs, and theaters. Planes crash into skyscrapers and government buildings. Multiple bombs explode on commuter trains. Thousands of people are killed and injured while millions are terrorized by these attacks. These scenarios could be part of a future Hollywood movie. Sadly, they are representative of previous terror attacks against industry and government interests worldwide. Moreover, they are harbingers of global terror threats. Industry constitutes a prime target of contemporary terrorism. This timely book analyzes the threats companies face due to terrorism, industry responses to these dangers, and terrorism’s effects on conducting business in the post-9/11 environment. Dean C. Alexander details the conventional and unconventional terror capabilities facing industry. He describes the activities of terrorists in the economic system and the ways they finance their operations. Alexander discusses how companies can reduce terrorist threats and that corporate security can minimize political violence. He outlines the dynamics of the public-private partnership against terrorism: government aiding industry, business supporting government, and tensions between the two. He also delineates terrorism’s effects—financial, physical, and emotional—on workers and employers. He highlights the negative financial and economic consequences of terrorism. He discusses the impact of terrorism on traditional business practices and concludes with an assessment of future trends.

The book is a brief journey through centuries and jurisdictions and expands on examples of enactment practices of states that support, challenge or even reject communication during pending litigations. England, as the main representative of a jurisdiction, suggests the impact of communication solutions potentially different than the practice in the United States where litigation communication first time occurred. Accordingly, the author offers a comprehensive analysis and detailed historical narrative of the positions of various jurisdictions in relation to communication in the legal process. As a kind of applied legal history, the book provides an exploration of historical events that were significant in a legal communication context and addresses their implications for modern enactments. The account looks at the history of regulations to allow a better understanding of the strict rules that have often been cited over the years support or restrict communication in the legal process. The author provides the reader with proper contexts on different judicial and communication considerations, as well as the collaboration of legal and public relations experts, in a particular form of crisis and reputation management in the litigation process. As such, this book is an attempt to present an accurate and thoughtful account of the theory and history of litigation communication, which is directly relevant in various debates such as the work on the meaning and context of the Contemp of Court Act in England and the American First and Sixth Amendments in different centuries.

As the scale, frequency, and intensity of crises faced by the world have dramatically increased over the last decade, there is a critical need for a careful stocktaking on the knowledge of managing disasters. Managing Emergencies and Crises: Global Perspectives clearly and comprehensively explores the most important concepts of emergency and crisis management (such as mitigation, protection, prevention, preparedness, response, recovery, vulnerability and risk assessment) and illustrates them with cases involving disasters and emergencies worldwide. Substantially revised, the Second Edition has been reorganized and includes two new and timely chapters on terrorism and emergency management and public health emergencies and crises. It also provides an emphasis on management and leadership and cross-sector governance from interdisciplinary and global perspectives

Supply Chain Security

Maritime Safety, Security and Piracy

Emerging Technologies for Disaster Resilience

Managing Emergencies and Crises: Global Perspectives

Competition and Change in Modern Enterprises

A Quest for Coherence

The Psychology and Physiology of Deadly Conflict in War and Peace

QFINANCE: The Ultimate Resource (4th edition) offers both practical and thought-provoking articles for the finance practitioner, written by leading experts from the markets and academia. The coverage is expansive and in-depth, with key themes which include balance sheets and cash flow, regulation, investment, governance, reputation management, and Islamic finance encompassed in over 250 best practice and thought leadership articles. This edition will also comprise key perspectives on environmental, social, and governance (ESG) factors -- essential for understanding the long-term sustainability of a company, whether you are an investor or a corporate strategist. Also included: Checklists: more than 250 practical guides and solutions to daily financial challenges; Finance Information Sources: 200+ pages spanning 65 finance areas; International Financial Information: up-to-date country and industry data; Management Library: over 130 summaries of the most popular finance titles; Finance Thinkers: 50 biographies covering their work and life; Quotations and Dictionary.

Contemporary supply chains operate under the pressure of customer requirements, increasing price competition, sudden increases or decreases in demand, unforeseen obstacles and new threats. The right way to improve the functioning of the flow of material and accompanying information is not only the continuous collection of data but also their collection, analysis, inference and decision-making with the use of decision support systems and artificial intelligence. Such procedures make it easier for logisticians not only to forecast processes but also to predict (forecast) and identify potential problems and facilitate the implementation of optimal modern solutions, paying attention to current trends in the supply chain market. An important issue that affects the quality, efficiency and availability (continuity) of the processes implemented within the supply chain is security. This is an area that is not clearly defined. This book uses theoretical and practical knowledge to define security in the supply chain as a state that gives a sense of certainty and guarantees the flow of material goods and services (in accordance with the 7w rule) as well as a smooth flow of information for the planning and management of logistics processes. Tools and instruments used to ensure the security of the supply chain contribute to the protection and survival in times of dangerous situations (threats) and adaptation to new conditions (susceptibility to unplanned situations). When analyzing the needs and structure of the 21st century supply chains, in the context of their security, it is impossible to ignore the problem of their digitization, which enables the determination of optimal routes and the anticipation of possible threats (crisis situations). Automatic data exchange between various departments of the company along the upper and lower part of the supply chain improves the functioning of the warehouse management through, among others, automation, robotization and pro-activity. It also contributes to efficient, good communication and market globalization. Automation also brings new, extremely attractive business models with regard to occupational safety, ergonomics and environmental protection. To meet the needs of creating modern supply chains, the book analyzes and presents current and future solutions that affect security and the continuity of supply chains.

Written in clear, non-technical language, this book explains how employees and employers can maximize internal and external organizational communication—for both personal benefit and to the entity as a whole.

Discover what happened to the economy after 9/11—from an insider outlook Many Thin Companies: The Change in Customer Dealings and Managers Since September 11, 2001 is an up-to-date examination of the aftereffects of the World Trade Center bombings upon businesses nationwide. In this important text, you will learn about the efforts of several companies that were hit hard by 9/11, including Aon Corporation and PricewaterhouseCoopers. This resource will help university professors and students—as well as consultants and managers already at work—understand more clearly the current business trends and prepare them for future consequences. Many Thin Companies looks at how the tragedy has forever altered the economy, advertising practices, and consumer behavior. The book supplies statistics and case studies for New York City

commerce, the airlines industry, and several well-known companies from both before and after 9/11—revealing the patterns of growth, decline, and return. It also contains valuable information on how companies can reorganize their internal structure and distribution of funds with more effort on safety and crisis management planning. With *Many Thin Companies*, you'll gain a better understanding of: New York City's proposed budget gap-closing plan increasing security needs despite financial difficulties "The Verizon Promise"—how Verizon was able to restore service in Manhattan in one week, thanks to preparedness and sales organization communication starting over—planning new outcomes for businesses after unexpected hardships performance issues—how to take care of the employees after a crisis international marketing concerns post-September 11 *Many Thin Companies: The Change in Customer Dealings and Managers Since September 11, 2001* provides a wealth of data that can be used to help prepare companies and industries for the short- and long-term consequences of 9/11. This book can help you prevent oversights and ensure that the businesses you work with are dependable to shareholders and consumers when that security is most needed.

Risks and Responses
Managing Workplace Health and Wellbeing during a Crisis

Legal Problems of Museum Administration

Many Thin Companies

How to Support Safety and Reduce Risk In Your Supply Chain Process

Learning for sustainability in times of accelerating change

Foodborne Illness and the Struggle for Food Safety

Security Operations Management, Fourth Edition, the latest release in this seminal reference on corporate security management operations for today's security management professionals and students, explores the characteristics of today's globalized workplaces, security's key role within them, and what the greatest concern is for security practitioners and senior managers. Incorporating the latest security research and best practices, the book covers key skills needed by security managers to demonstrate the value of their security program, offers information on identifying and managing risk, and reviews the latest technological advances in security control, command, communications and computing. Includes myriad global cases and examples of both the business and technical aspects of security Offers valuable coverage of cybercrime and workplace violence Explores the latest technological advances in security control, command, communications, and computing, along with current techniques for how prospective security personnel are vetted, including via social media Prepares security professionals for certification exams

Security and other safety issues are more important than ever in the maritime industry. *Maritime Safety, Security and Piracy* is the first book to discuss safety, security and piracy in the maritime context. The book is divided into two parts, ships and ports, and covers issues such as: • Ship safety assessments • European ship safety • Ship accidents • Pirates' behaviours • Port state control inspections • Port security • Port theft

This book explores European Union crisis management and draws implications for its role as an international security actor. The success of EU crisis management has varied greatly and this book aims to identify the key factors that explain the differing degrees of coherence through a comparative analysis of its multidimensional crisis responses in Africa. The empirical focus lies on three prominent EU crisis management cases, namely Libya in 2011, Somalia in 2011-2012, and the Sahel in 2012-2013. It analyses the activities and interaction of EU institutional actors and member states, with a focus on France, the United Kingdom, and Germany. The book argues that the EU represents a rather unpredictable security actor, whose multi-level coherence is contingent on the congruence of domestic economic and electoral interests, as well as national threat perceptions, and the extent to which EU-level coherence norms resonate with national norms on the use of force and modes of multilateral cooperation. In sum, this book offers systematic insight into EU crisis management and clarifies the conceptual and empirical boundaries of the comprehensive approach. Finally, the study of the micro-foundations of coherence allows for policy-relevant suggestions on the EU's future role as a security actor. This book will be of much interest to students of EU policy, European Security, Peace and Conflict Studies, African Politics and IR in general.

Ongoing Crisis Communication: Planning, Managing, and Responding provides an integrated approach to crisis communication that spans the entire crisis management process and crosses various disciplines. A truly integrative and comprehensive text, this book explains how crisis management can prevent or reduce the threats of a crisis, providing guidelines for how best to act and react in an emergency situation. The Sixth Edition includes new coverage of artificial intelligence and risk management, social media, resilience training for the community, and draws upon recent work from management, public relations, organizational psychology, marketing, organizational communication, and computer-mediated communication research.

Strategies, Planning and Communication in the Information Age

Crisis and Reputation Management in the Legal Process

Soft Target Protection

How to Support your Staff in Difficult Times

Tools and Strategies that Impact the Bottom Line

Crisis Management Planning and Execution

Disaster Risk Reduction for Resilience