Eservice Info User Guide

The seventh International Conference on Knowledge Management in Organizations (KMO) brings together researchers and developers from industry and the academic world to report on the latest scientific and technical advances on knowledge management in organisations. KMO 2012 provides an international forum for authors to present and discuss research focused on the role of knowledge management for innovative services in industries, to shed light on recent advances in cloud computing for KM as well as to identify future directions for researching the role of knowledge management in service innovation and how cloud computing can be used to address many of the issues currently facing KM in academia and industrial sectors. The conference took place at Salamanca in Spain on the 11th-13th July in 2012.

"This book assists its readers in recommending formulation of ICT strategies for e-government implementation and maintenance from the perspective of acknowledging the importance of e-Governance for building institutions to achieve transparency and accountability, and eventually democratic governance"--Provided by publisher.

Mobile technology continues to shape our society, delivering information and knowledge right to our finger tips. It is only fitting that these advancements and opportunities are applied to the area of electronic services. Mobile Opportunities and Applications for E-Service Innovations brings together different perspectives on the understanding of e-service and mobile communication, as well as their effects on the fields of marketing, management, and information systems. The growth of e-services as it relates to business –to-business, business-to-consumer, consumer-to-consumer, are essential to the interests of professionals, academics, and researchers, as well as industry consultants.

In recent decades, there has been a groundbreaking evolution in technology. Every year, technology not only advances, but it also spreads throughout industries. Many fields such as law, education, business, engineering, and more have adopted these advanced technologies into their toolset. These technologies have a vastly different effect ranging from these different industries. The Handbook of Research on Applying Emerging Technologies Across Multiple Disciplines examines how technologies impact many different areas of knowledge. This book combines a solid theoretical approach with many practical applications of new technologies within many disciplines. Covering topics such as computer-supported collaborative learning, machine learning algorithms, and blockchain, this text is essential for technologists, IT specialists, programmers, computer scientists, engineers, managers, administrators, academicians, students, policymakers, and researchers.

ICT and Innovation in the Public Sector

Handbook of Research on Applying Emerging Technologies Across Multiple Disciplines

Final Handbook of the EGOPRISE Project

Opportunities and Threats - Journal of Value Chain Management, Vol. 1, No. 1/2 (Special Issue)

New Directions in Theory and Practice

6th International Conference, AFRICOMM 2014, Kampala, Uganda, November 24-25, 2014, Revised Selected Papers

This book constitutes the refereed proceedings of the Second International Workshop on Technologies for E-Services, TES 2001, held in Rome, Italy, in September 2001. The 15 revised full papers presented were carefully reviewed and selected for inclusion in the book. Among the topics addressed are b2b protocols, inter-enterprise process execution, business logic, cooperative multiplatform environments, session-oriented telecommunication services, cross-organizational workflow environments, Internet-based workflow, composite e-services, transactional business processes, e-service security, distributed e-services, mobile commerce, e-commerce, pervasive services infrastructure, and mobile Internet agents.

The advent of the era of "e-service," the provision of services over electronic networks like the internet, is one of the dominant business themes of the new millennium. It reflects the fundamental shift in the economy from goods to services and the explosive expansion of information technology. This book provides a collection of different perspectives on e-Service and a unified framework to understand it, even as the business community grapples with the concept. It features contributions from key researchers and practitioners from both the private and public sectors, as well leading scholars from the fields of marketing, information systems, and computer science. They focus on three key areas: the customer-technology interface; e-Service business opportunities and strategies; and public sector e-Service opportunities. The insights they offer will be equally useful to students, scholars, and practitioners.

This book constitutes the thoroughly refereed post-proceedings of the three agent-related workshops held during the NetObjectDays international conference, NODe 2002, held in Erfurt, Germany, in October 2002. The 23 revised full papers presented with a keynote paper and 2 abstracts were carefully selected during 2 rounds of reviewing and improvement. The papers are organized in topical sections on agent-oriented requirements engineering and specification, agent-oriented software engineering, reuse, negotiation and communication, large complex systems, e-business, and applications.

This book constitutes the refereed proceedings of the International Conference, UNESST 2011, held as Part of the Future Generation Information Technology Conference, FGIT 2011, Jeju Island, Korea, in December 2011. The papers presented were carefully reviewed and selected from numerous submissions and focuse on the various aspects of u- and e-service, science and technology.

Agent Technologies, Infrastructures, Tools, and Applications for E-Services

E-Service: New Directions in Theory and Practice

Technologies, Practices and Challenges

7th International Conference on Knowledge Management in Organizations: Service and Cloud Computing

E-Government Strategies and Advancements

NODe 2002 Agent-Related Workshop, Erfurt, Germany, October 7-10, 2002, Revised Papers

This book constitutes the thoroughly refereed post-conference proceedings of the 4th International ICST Conference on e-Infrastructure and e-Services for Developing Countries, AFRICOMM 2012, held in Yaounde, Cameroon, in November 2012. The 24 revised full papers presented were carefully reviewed and selected from numerous submissions. The papers cover a wide range of topics in the field of infrastructures and are grouped in topical sections on: e-Infrastructure, e-Services, e-Society, e-Health, and e-Security.

This book constitutes the thoroughly refereed proceedings of the 6th International Conference on e-Infrastructure and e-Services for Developing Countries, AFRICOMM 2014, held in Kampala, Uganda, November 24-25, 2014. The 31 revised full papers were carefully selected from 57 submissions and cover topics such as communication infrastructure, health, IoT, cloud computing and TVWS, ICT4 ICT4D miscellaneous.

Building the E-Service Society is a state-of-the-art book which deals with innovative trends in communication systems, information processing, and security and trust in electronic commerce, electronic business, and electronic government. It comprises the proceedings of I3E2004, the Fourth International Conference on E-Commerce, E-Business, and E-Government, which was held in August 200 Computer Congress in Toulouse, France, and sponsored by the International Federation for Information Processing (IFIP). The book contains recent results and developments in the following areas: E-Government: E-Government Models and Processes, E-Governance, Service Provisioning. E-Business: Infrastructures and Marketplaces, M-Commerce, Purchase and Payment. E-Commerce: Value Chain M and Processes, E-Business Models.

"This book offers insightful articles on the most salient contemporary issues of managing social and human aspects of information security"--Provided by publisher.

Transnational Aspects of End-user Oriented E-services in the Baltic Sea Region

4th International ICST Conference, AFRICOMM 2012, Yaounde, Cameroon, November 12-14, 2012, Revised Selected Papers

E-Infrastructures and E-Services on Developing Countries

Florida Business Guide

Handbook of Research on Social and Organizational Liabilities in Information Security

Methodologies, Technologies and Applications

This book constitutes the refereed proceedings of the IFIP TC 8 International Conference on E-Government and E-Services, EGES 2010 and the IFIP TC 8 International Conference on Global Information Systems Processes, GISP 2010, held as part of the 21st World Computer Congress, WCC 2010, in Brisbane, Australia, in September 2010. The 12 revised full papers presented at EGES were careful reviewed and selected from numerous submissions. The papers are organized in topical sections on interoperability, participation, adoption and diffusion, back-end transformation, and new applications. The 6 revised full papers presented at GISP were carefully reviewed and selected from 13 submissions. They are organized in two parts: global case studies on process design issues with four papers covering the contextual settings of Singapore, Kuwait, Finland and South Africa, and globalized process design with two papers dealing with the demands of large scale process models and a process design project covering two continents.

Business organizations and governments are nowadays developing and providing internet based electronic services (e-services) featuring various intelligent functions. This book offers a thorough introduction and systematic overview of the new field e-service intelligence. It covers the state-of-the-art of e-service intelligence including both theorems and applications, and a broad range of topics discussed.

This book constitutes the thoroughly refereed proceedings of the 5th International Conference on e-Infrastructure and e-Services for Developing Countries, AFRICOMM 2013, held in Blantyre, Malawi, in November 2013. The 32 revised full papers presented were carefully reviewed and selected from 94 submissions. The papers discuss issues and trends, resent research, innovation advances and the-field experiences related to e-governance, e-infrastructure, and e-business with a focus on developing countries.

The first edition of a conference is a significant organizational and scientific gamble. In some cases, these challenges are rewarded by results well above the initial expec- tions. AFRICOMM 2009, the First International ICST Conference on e-Infrastructure and e-Services for Developing Countries, was clearly one of such cases. The conference aimed at bringing together international researchers, public of- cers, policy makers and practitioners in ICT to discuss issues and trends, recent research, innovation advances, and on-the-field experiences related to e-Government, e-Governance, e-Infrastructure, and e-Business, with a focus on developing countries. It is in fact widely accepted that ICT Infrastructure and (e-*)services are key drivers for development, well-being, and improved quality life. This was also highlighted by Kofi Annan, former UN General Secretary, in 2002: "While ICT cannot address all of [Africa's] problems, they can do much to place Africa on a firmer industrial footing. . . and strengthen the continent's human resources, with training that leads to sustainable livelihoods. " AFRICOMM 2009 was organized in three tracks: two of them organized as Research Tracks, Information and Communication Technologies and e- Services for Developing Countries, and one Policy and Governance Track. Contri- tions to the first two tracks were selected by peer-review, while the policies session involved key stakeholders in the areas of ICT, development, and policy making who submitted position papers. Participation and selection of papers for the tracks was quite good.

Handbook of Research on E-Services in the Public Sector: E-Government Strategies and Advancements

Trust in E-Services: Technologies, Practices and Challenges

Optimizing Current Practices in E-Services and Mobile Applications

E-Services Adoption

8th International Conference, AFRICOMM 2016, Ouagadougou, Burkina Faso, December 6-7, 2016, Proceedings

5th International Conference, AFRICOMM 2013, Blantyre, Malawi, November 25-27, 2013, Revised Selected Papers

Continuous improvements in digitized practices have created opportunities for businesses to develop more streamlined processes. This not only leads to higher success in day-to-day production, but it also increases the overall success of businesses. E-Manufacturing and E-Service Strategies in Contemporary Organizations is a critical scholarly resource that explores the advances in cloud-based solutions in the service and manufacturing realms of corporations and promotes communication between customers and service providers and manufacturers. Featuring coverage on a wide range of topics including smart manufacturing, internet banking, database system adoption, this book is geared towards researchers, professionals, managers, and academicians seeking current and relevant research on the improvement of cloud-based systems for manufacturing and service.

"This book provides an overall view of trust for e-services including definitions, constructs, and relationships with other research topics such as security, privacy, reputation and risk. It offers contributions from real-life experience and practice on how to build a trust environment for e-government services"--Provided by publisher.

"This book offers insights into issues, challenges, and solutions related to the successful application and management aspects of electronic business, providing a comprehensive framework for researchers and practitioners in understanding the growing demand of e-business research"--Provided by publisher.

This book constitutes the thoroughly refereed proceedings of the 8th International Conference on e-Infrastructure and e-Services for Developing Countries, AFRICOMM 2016, held in Ouagadougou, Burkina Faso, in December 2016. The 44 papers were carefully selected from 57 submissions and cover topics such as: mobile and social networks; cloud, VPN and overlays; IoT, water, land, agriculture; networks, TVWS; learning; crypto and services.

Privacy Protection for E-Services

E-Services

Building the E-Service Society

Processes by Firms in Developing Nations

E-Government, E-Services and Global Processes

Impact of Technology on Goods, Services, and Business Transactions

"This book reports on the latest advances in privacy protection issues and technologies for e-services, ranging from consumer empowerment to assess privacy risks, to security technologies needed for privacy protection, to systems for privacy policy enforcement, and even methods for assessing privacy technologies"--Provided by publisher.

With the modernization of services offered through the internet, many traditional face-to-face services have adopted new e-service phenomena. Especially prevalent among the younger generations, this change in service has promoted many industries to rethink how to best reach their consumers using modern technology. Structural Equation Modeling Approaches to E-Service Adoption is a pivotal reference source that aims to share the latest empirical research findings within technology acceptance, information systems, information technology, human-computer interaction, and management information systems. While highlighting topics such as e-commerce, internet banking, and technology acceptance, this publication explores the understanding of today's e-services in a dynamic and complex environment, as well as the methods within the field of information systems and information technologies. This book is ideally designed for academics, students, managers, and scholars interested in the up-and-coming research surrounding the field of information technology.

This book constitutes the thoroughly refereed proceedings of the 9th International Conference on e-Infrastructure and e-Services for Developing Countries, AFRICOMM 2017, held in Lagos, Nigeria, in December 2017. The 19 full papers, 12 short papers and 5 workshop papers were carefully selected from 81 submissions. The papers were presented in eight sessions: e-government, network and load management, digital inclusion, knowledge extraction, representation and sharing, networks and communications, ICT applications for development, decision support, e-business and e-services, internet measurement.

Mauritius Internet and E-Commerce Investment and Business Guide - Strategic and Practical Information: Regulations and Opportunities

E-Manufacturing and E-Service Strategies in Contemporary Organizations

The Most Complete Guide for Operating a Business in Florida

Mobile Opportunities and Applications for E-Service Innovations

Trends in E-Business, E-Services, and E-Commerce: Impact of Technology on Goods, Services, and Business Transactions

First International ICST Conference, AFRICOM 2009, Maputo, Mozambique, December 3-4, 2009, Proceedings

E-Service Intelligence

In the modern world of mobile applications, the expansion of e-services, self-services, and mobile communication constantly allows for new multidisciplinary developments in academia and industry. Optimizing Current Practices in E-Services and Mobile Applications is a critical scholarly resource that examines issues in the production management, delivery, and consumption of e-services. Featuring coverage on a broad range of topics, such as marketing, management, social media, and entrepreneurship, this book is an ideal resource for professionals, researchers, academicians, and industry consultants with an interest in the emergence of e-services.

A Comprehensive Introductory Guide to the Genesys© Platform and the eServices Solutions, including Social Media for General, System, IT and Senior Managers.

2011 Updated Reprint. Updated Annually. Saudi Arabia Telecom Laws and Regulations Handbook

This book constitutes the thoroughly refereed postproceedings of the 5th International Workshop on Technologies for E-Services, TES 2004, held in Toronto, Canada in August 2004 in conjunction with VLDB 2004. The 12 revised full papers presented went through two rounds of reviewing and selection. Among the topics addressed are current issues on various aspects of e-services, in particular of Web services, such as Web service composition, Web service selection, formal Web service development, e-service coordination, wireless ad-hoc networking, b26 information services, enterprise application integration, and m-commerce.

Structural Equation Modeling Approaches to E-Service Adoption

The Big Red Book - Bite Sized - eServices

9th International Conference, AFRICOMM 2017, Lagos, Nigeria, December 11-12, 2017, Proceedings

E-Commerce, E-Business, and E-Government

Technologies for E-Services

Toward a New Model of (Inter)active Community

This comprehensive review of e-government in Turkey identifies strategic opportunities and major challenges relative to its e-government efforts.

This book originates from a multiple year research project on ICT and justice in a number of EU countries. Among the project's major objectives was the development of new methodologies for facilitating ICT-based innovation in the judiciary.

This book constitutes the thoroughly refereed proceedings of the 10th EAI International Conference on e-Infrastructure and e-Services for Developing Countries, AFRICOMM 2018, held in Dakar, Senegal, in November 2018. The 28 full papers were carefully selected from 49 submissions. The accepted papers provide a wide range of research topics including e-health, environment, cloud, VPN and overlays, networks, services, e-Learning, agriculture, IoT, social media, mobile communication and security.

Volume 23B includes two chapters covering problems and implementations of solutions in e-services adoption processes in developing nations. These are exciting and useful chapters for executives and researchers seeking knowledge and theory of how to influence e-service adoptions in developing nations!

OECD e-Government Studies: Turkey 2007

e-Services

Saudi Arabia Telecom Laws and Regulations Handbook - Strategic Information, Laws and Regulations

Mauritius Internet, E-Commerce Investment and Business Guide Volume 1 Strategic Information, Programs, Regulations, Contacts

5th International Workshop, TES 2004, Toronto, Canada, August 29-30, 2004, Revised Selected Papers

New Trends in E-service and Smart Computing

Whether you're starting or operating a business in Florida, you will need to make sure all state and local business registration requirements have been met. This 75 page publication includes information for registering with the appropriate state regulatory authorities, contacting the Florida Department of Revenue to obtain the required tax information, and applying for occupational licenses. The Florida Business Guide, published by State of Florida.com, provides a more detailed list of Florida business requirements, along with step-by-step instructions for correctly registering your business.

This book explores various e-Services related to health, learning, culture, media and the news, and the influences the Web and related technologies have had and continue to have in each of these areas, both on service providers and service users. It provides insights into the main technological and human issues regarding healthcare, aging population, recent challenges in the educational environment, the impact of digital technologies on culture and heritage, cultural diversity, freedom of expression, intellectual property, fake news and, last but not least, public opinion manipulation and ethical issues. Its main aim is to bridge the gap between technological solutions, their successful implementation, and the fruitful utilization of the main set of e-Services mostly delivered by private or public companies. Today, various parameters actively influence e-Services' success or failure: cultural aspects, organisational and privacy issues, bureaucracy and workflows, infrastructure and technology in general, user habits, literacy, capacity or merely interaction design. This includes having a significant population of citizens who are willing and able to adopt and use online services; as well as developing the managerial and technical capability to implement applications that meet citizens' needs. This book helps readers understand the mutual dependencies involved; further, a selection of success stories and failures, duly commented on, enables readers to identify the right approach to innovation in areas that offer the opportunity to reach a wide audience with minimal effort. With its balanced humanistic and technological approach, the book mainly targets public authorities, decision-makers, stakeholders, solution developers, and graduate students.

The Law Society's Conveyancing Handbook is revised annually by a team of expert editors and contributors, directed by an editorial board and edited by Frances Silverman. Its up-to-date guidance on good practice makes it every conveyancers' first port of call for the resolution of issues arising from day-to-day transactions. Among the changes to the law and practice covered by this 22nd edition are:- good practice regarding pre-contract searches and enquiries- the scope of Flood Re- contaminated land practice note- architects' certificates after Hunt v. Optima- regulation affecting off-mains drainage.These developments and more are considered within a chronological account of a residential conveyancing transaction, supported by comprehensive reference materials, including all the relevant standard forms and guidance.

The volume presents the best papers of the special issue 'E-Services' of the Journal of Value Chain Management. A group of well-known authors from around the world discuss the state-of-the-art of the research and development in various aspects of 'E-Services' including E-Commerce, international aspects of electronic services, growth through E-Services, satisfaction and loyalty in electronic markets, and service engineering.

Joint IFIP TC 8 and TC 6 International Conferences, EGES 2010 and GISP 2010, Held as Part of WCC 2010, Brisbane, Australia, September 20-23, 2010, Proceedings

User Educaton Guidlines for Mobile Terminals and E-services

Design Guidelines for Setup Procedures of Mobile Terminals and e-Services

Conveyancing Handbook

Second International Workshop, TES 2001, Rome, Italy, September 14-15, 2001. Proceedings

International Conference, UNESST 2011, Held as Part of the Future Generation Information Technology Conference, FGIT 2011, in Conjunction with GDC 2011, Jeju Island, Korea, December 8-10, 2011. Proceedings

This book examines theoretical and practical aspects of emerging technologies in e-service and artificial intelligence from an academic and professional viewpoint. To do so, it focuses on three major areas: the development of novel user support systems; development of smart mobility; and emerging technologies in Artificial Intelligence (AI). With regard to the development of novel user support systems, Chapter 1 introduces alternative ingredients recommendation using data on co-occurrence relation and ingredients categories to support cooking, while Chapter 2 introduces a study on location information inference using data acquired by low-energy Bluetooth devices. Turning to the development of smart mobility, Chapter 3 highlights a sustainable information infrastructure project for smart mobility systems. In addition, Chapter 4 presents a lifecycle-oriented development process to improve requirements and design in terms of uncertainties to provide sustainable information architectures for smart mobility. In the book's third and last part – emerging technologies in AI – Chapter 5 presents a summarization task for sports events on Twitter, focusing on an abstractive approach based on sub-events during the sports event. Chapter 6 discusses the generation of headlines using a recurrent neural network based on a machine translation approach. Lastly, Chapter 7 explores customer behavior analysis using enthusiasm analysis, an approach that estimates customers' activation levels. The book gathers a selection of the highest-quality papers presented at the 4th International Congress on Advanced Applied Informatics, held on July 12–16, 2015 in Okayama, Japan. Given the breadth of its coverage, it offers a valuable resource for practitioners, researchers and students alike.

European Studies in the Making of E-Government

e-Infrastructure and e-Services for Developing Countries

U- and E-Service, Science and Technology

10th EAI International Conference, AFRICOMM 2018, Dakar, Senegal, November 29-30, 2019, Proceedings