

## Hbrs 10 Must Reads 2018 The Definitive Management Ideas Of The Year From Harvard Business Review With Bonus Article Customer Loyalty Is Overrated Hbrs 10 Must Reads

The best entrepreneurs balance brilliant business ideas with a rigorous commitment to serving their customers’ needs. If you read nothing else on entrepreneurship and startups, read these 10 articles by experts in the field. We’ve combed through hundreds of articles in the Harvard Business Review archive and selected the most important ones to help you build your company for enduring success. Leading experts and practitioners such as Clayton Christensen, Marc Andreessen, and Reid Hoffman provide the insights and advice that will inspire you to: Understand what makes entrepreneurial leaders tick Know what matters in a great business plan Adopt lean startup practices such as business model experimentation Be prepared for the race for scale in Silicon Valley Better understand the world of venture capital—and know what you’ll get along with VC funding Take an alternative approach to entrepreneurship: buy an existing business and run it as CEO This collection of articles includes “Hiring an Entrepreneurial Leader,” by Timothy Butler; “How to Write a Great Business Plan,” by William A. Sahlman; “Why the Lean Start-Up Changes Everything,” by Steve Blank; “The President of SRI Ventures on Bringing SRI to Life,” by Norman Winarsky; “In Search of the Next Big Thing,” an interview with Marc Andreessen by Adi Ignatius; “Six Myths About Venture Capitalists,” by Diane Mulcahy; “Chobani’s Founder on Growing a Start-Up Without Outside Investors,” by Hamdi Ulukaya; “Network Effects Aren ’ t Enough,” by Andrei Hagiu and Simon Rothman; “Retailzscaling,” an interview with Reid Hoffman by Tim Sullivan; “Buying Your Way into Entrepreneurship,” by Richard S. Ruback and Royce Yudkoff; and “The Founder’s Dilemma,” by Noam Wasserman.

New Tools to Overcome the Human Barriers to Change Leaders know that their job is to transform their organizations to keep pace with technology and an ever-changing business environment. They also know that they are bound to fail in doing so. But this discouraging prospect is not because they won’t be able to solve a technological or strategic problem. Leaders will fail because of intractable human responses associated with change—responses such as fear, ingrained habits, politics, incrementalism, and lack of imagination. These stumbling blocks always arise when we humans are faced with change, but what if we had a way to transcend them? This book reveals a radical new method for doing just that. Written by the executive who designed and implemented it, the neuroscientist who helped make it work, and the academic who explains why it works and how to do it, Leading Transformation introduces an innovative yet proven process for creating breakthrough change. Divided into three steps—envisioning the possible, breaking down resistance, and prototyping the future—this process uses cutting-edge tools such as science fiction, cartoons, rap music, artifact trails, and neuroprototyping to overcome people’s inability to imagine or react to what doesn’t yet exist, override powerful habits and routines that prevent them from changing, and create compelling narratives about the organization’s future and how to get there. Showing how these tools have been used successfully by companies such as Lowe’s, Walmart, Pepsi, IKEA, Google, Microsoft, and others, the process revealed in this book gives leaders the means to transcend the human barriers that block change and lead their organizations confidently into the future.

Come back from every setback a stronger and better leader if you read nothing else on mental toughness, read these ten articles by experts in the field. We’ve combed through hundreds of articles in the Harvard Business Review archive and selected the most important ones to help you build your emotional strength and resilience—and to achieve high performance. This book will inspire you to: Thrive on pressure like an Olympic athlete Manage and overcome negative emotions by acknowledging them Plan short-term goals to achieve long-term aspirations Surround yourself with the people who will push you the hardest Use challenges to become a better leader Use creativity to move past trauma Understand the tools your mind uses to recover from setbacks. This collection of articles includes “How the Best of the Best Get Better and Better,” by Graham Jones; “Crucibles of Leadership,” by Warren G. Bennis and Robert J. Thomas; “Building Resilience,” by Martin E.F. Seligman; “Cognitive Fitness,” by Roderick Gilkey and Clint Klits; “The Making of a Corporate Athlete,” by Jim Loehr and Tony Schwartz; “Stress Can Be a Good Thing If You Know How to Use It,” by Alla Crum and Thomas Crum; “How to Bounce Back from Adversity,” by Joshua D. Margolis and Paul G. Stoltz; “Rebounding from Career Setbacks,” by Mitchell Lee Marks, Philip Mirvis, and Ron Ashkenas; “Realizing What You’re Made Of,” by Glenn E. Magnusson; “Extreme Negotiations,” by Jeff Weiss, Aram Donigian, and Jonathan Hughes; and “Post-Traumatic Growth and Building Resilience,” by Martin Seligman and Sarah Graham Cernigoi.

HBR’s 10 Must Reads 2018 The Definitive Management Ideas of the Year from Harvard Business Review (with bonus article “Customer Loyalty Is Overrated ” ) (HBR ’ s 10 Must Reads)Harvard Business Press

Change is the one constant in business, and we must adapt or face obsolescence. Yet certain challenges never go away. That’s what makes this book “must read.” These are the 10 seminal articles by management’s most influential experts, on topics of perennial concern to ambitious managers and leaders hungry for inspiration—and ready to run with big ideas to accelerate their own and their companies’ success. If you read nothing else - full stop - read: Michael Porter on creating competitive advantage and distinguishing your company from rivals John Kotter on leading change through eight critical stages Daniel Goleman on using emotional intelligence to maximize performance Peter Drucker on managing your career by evaluating your own strengths and weaknesses Clay Christensen on orchestrating innovation within established organizations Tom Davenport on using analytics to determine how to keep your customers loyal Robert Kaplan and David Norton on measuring your company’s strategy with the Balanced Scorecard Rosabeth Moss Kanter on avoiding common mistakes when pushing innovation forward Ted Levitt on understanding who your customers are and what they really want C. K. Prahalad and Gary Hamel on identifying the unique, integrated systems that support your strategy

HBR’s 10 Must Reads on Design Thinking (with featured article “Design Thinking” by Tim Brown)

HBR’s 10 Must Reads 2017

HBR’s 10 Must Reads on Mental Toughness (with bonus interview “Post-Traumatic Growth and Building Resilience” with Martin Seligman) (HBR’s 10 Must Reads)

Noise

The Definitive Management Ideas of the Year from Harvard Business Review (with bonus McKinsey Award–Winning article “Profits Without Prosperity ” ) (HBR ’ s 10 Must Reads)

HBR’s 10 Must Reads for HR Leaders Collection (5 Books)

Is your company spending too much time on strategy development—with too little to show for it? If you read nothing else on strategy, read these 10 articles (featuring “What Is Strategy?” by Michael E. Porter). We’ve combed through hundreds of Harvard Business Review articles and selected the most important ones to help you catalyze your organization’s strategy development and execution. HBR’s 10 Must Reads on Strategy will inspire you to: Distinguish your company from the competition for an uncertain future Create blue oceans of uncontested market space Use the Balanced Scorecard to measure your strategy Capture your strategy in a memorable phrase Make priorities explicit Allocate resources early Clarify decision rights for faster decision making This collection of best-selling articles includes: featured article “What Is Strategy?” by Michael E. Porter, “The Five Competitive Forces That Shape Strategy,” “Building Your Company’s Vision,” “Reinventing Your Business Model,” “Successful Strategy Execution,” “Using the Balanced Scorecard as a Strategic Management System,” “Transforming Corner-Office Strategy into Frontline Action,” “Turning Great Strategy into Great Performance,” and “Who Has the D? How Clear Decision Roles Enhance Organizational Performance.”

Business

Help your team excel. Go from being a good practitioner to being an extraordinary leader of healthcare professionals. If you read nothing else on leadership, read these articles. We’ve combed through hundreds of Harvard Business Review articles and selected the most important ones for healthcare leaders to help you and your team excel, maximize performance, and live into your mission. Leading experts, such as Thomas H. Lee, Daniel Goleman, Peter F. Drucker, John P. Kotter, and more, need to: Understand the difference between managers and leaders Motivate others to excel Create successful cross-functional teams on the fly Maintain your identity and values as a clinician as you move into an organizational leadership role Have an impact not only on your organization but on the surrounding system Work in complex environments where authority is diffuse Lead effectively in times of rapid change This collection of articles includes “What Makes a Leader?,” by Daniel Goleman; “How Leaders Really Do,” by John P. Kotter; “Level 5 Leadership: The Triumph of Humility and Fierce Resolve,” by Jim Collins; “The Work of Leadership,” by Ronald A. Heifetz and Donald L. Laurie; “Teamwork on the Fly,” by Amy C. Edmondson; “Who Has the D? How Clear Decision Roles Enhance Organizational Performance,” by Paul Rogers and Marcia Blenko; “In Praise of the Incomplete Leader,” by Deborah Ancona, Thomas W. Malone, Wanda J. Orlikowski, and Peter M. Senge; and “Strategic Management System,” by Robert S. Kaplan and David P. Norton; “Health Care’s Service Fanatics,” by James I. Merlino and Ananth Raman; and “Engaging Doctors in the Health Care Revolution,” by Thomas H. Lee and Toby Cosgrove.

Develop the mindset and presence to successfully manage others for the first time. If you read nothing else on becoming a new manager, read these 10 articles. We’ve combed through hundreds of Harvard Business Review articles and selected the most important ones to help you transition from being an outstanding individual contributor to becoming a great manager of others. This book will inspire you to: Develop your emotional intelligence Influence your colleagues through the performance network effectively to achieve business goals and for personal advancement Navigate relationships with employees, bosses, and peers Get support from above View the big picture in your decision making Balance your team’s work and personal life in a high-intensity workplace This collection of articles includes “Becoming the Boss,” by Linda A. Hill; “Leading the Team You Inherit,” by Michael D. Watkins; “Saving Your Rookie Managers from Themselves,” by Carol A. Walker; “The Making of a Great Manager,” by Jeffrey Pfeffer; “How to Inspire,” by Robert Kegan and Laury Ragan; and “The Art of Leading.”

Reid and Lakshmi Ramarajan; “Harnessing the Science of Persuasion,” Robert B. Cialdini; “What Makes a Leader?” by Daniel Goleman; “The Authenticity Paradox,” by Herminia Ibarra; “Managing Your Boss,” by John J. Gabarro and John P. Kotter; “How Leaders Create and Use Networks,” by Herminia Ibarra and Mark Lee Hunter; “Management Time: Who’s Got the Monkey?” by William Oncken, Jr., and Donald L. Wass; and BONUS ARTICLE: “How Managers Become Leaders,” by Michael D. Watkins.

Five years’ worth of management wisdom, all in one place. Get the latest, most significant thinking from the pages of Harvard Business Review in 5 Years of Must Reads: 2020 Edition. Every year, HBR editors examine the ideas, insights, and best practices from the past twelve months to select the definitive articles that have provoked the most conversation, the most inspiration, and the most change. From how you can lead with authenticity by moving past your comfort zone, to intelligence, to scaling your agile process from a handful of teams to hundreds, the articles in this five-book collection will help you manage your daily challenges and meet the changing competitive landscape head-on. Books in the HBR 10 Must Reads series offer essential reading selected from the pages of Harvard Business Review on topics critical to the success of every manager. Each book is packed with advice and inspiration from leading experts such as Clayton Christensen, Herminia Ibarra, Marcus Buckingham, Roger Martin, Adam Grant, Thomas Davenport, and Katrina Lake. Company examples range from P&G, DHL, and Deloitte to Alibaba, Google, and Stitch Fix. 5 Years of Must Reads: 2020 Edition brings the most current and important business conversations to your fingertips.

HBR’s 10 Must Reads

HBR’s 10 Must Reads Ultimate Boxed Set (14 Books)

HBR’s 10 Must Reads 2021

The Definitive Management Ideas of the Year from Harvard Business Review with Bonus Article Customer Loyalty Is Overrated By A.G. Lafley and Roger L.

The Definitive Management Ideas of the Year from Harvard Business Review (with bonus article “Customer Loyalty Is Overrated”) (HBR’s 10 Must Reads)

HBR’s 10 Must Reads on Emotional Intelligence (with featured article “What Makes a Leader?” by Daniel Goleman)(HBR’s 10 Must Reads)

Are you still one of the great managers of the past, or are you a manager of the future? This book will help you master the challenges of leading in the 21st century. With insights from leading experts including Marcus Buckingham, Michael D. Watkins, and Linda Hill, this book will inspire you to: Draw out your employees’ signature strengths Support a culture of honesty and civility Cultivate better communication and deeper trust among global teams Give feedback that will help your people excel Hire, reward, and tolerate only fully formed adults Motivate your employees through small wins Foster collaboration and break down silos across your company This collection of articles includes: “Are You a Good Boss—or a Great One?,” by Linda A. Hill and Kent Lineback; “Let Your Workers Rebel,” by Francesca Gino; “The Feedback Fallacy,” by Marcus Buckingham and Ashley Goodall; “The Power of Small Wins,” by Teresa M. Amabile and Steven J. Kramer; “The Price of Incivility,” by Christine Porath and Christine Pearson; “What Most People Get Wrong About Men and Women,” by Catherine H. Tinsley and Robin J. Ely; “How Netflix Reinvented HR,” by Paty McCord; “Leading the Team You Inherit,” by Michael D. Watkins; “The Overcommitted Organization,” by Mark Mortensen and Heidi K. Gardner; “Global Teams That Work,” by Tzedal Neeley; “Creating the Best Workplace on Earth,” by Rob Goff and Ashley Jones.

From the Nobel Prize-winning author of *Thinking, Fast and Slow* and the coauthor of *Nudge*, a revolutionary exploration of why people make bad judgments and how to make better ones—a “tour de force” (New York Times). These are examples of two doctors in the same city give different diagnoses to identical patients—or that two judges in the same courthouse give markedly different sentences to people who have committed the same crime. Suppose that different interviewers at the same firm make different decisions about indistinguishable job applicants—or that when a company is handling customer complaints, the resolution depends on who happens to answer the phone. You imagine that the same doctor, the same judge, the same interviewer, or the same customer service employee makes different decisions depending on whether it is morning or afternoon, or Monday rather than Wednesday. These are examples of noise: variability in judgments that should be identical. In *Noise*, Daniel Kahneman, Olivier Sibony, and Cass R. Sunstein show the detrimental effects of noise in many fields, including medicine, law, economic forecasting, forensics science, bail, child protection, strategy, performance reviews, and personnel selection. Wherever there is judgment, there is noise. Yet, most of the time, individuals and organizations alike are unaware of it. They neglect noise. With a few simple remedies, people can reduce both noise and bias, and so make far better decisions. Packed with world-class insights, and offering the same kinds of research-based insights that make *Thinking, Fast and Slow* and *Nudge* groundbreaking New York Times bestsellers, *Noise* explains how and why humans are so susceptible to noise in judgment—and what we can do about it.

Stop being an under-performer. Get the best of your performance relationships with the right customers. In today’s economy, companies are fighting tooth and nail for their customers’ attention. Hyper-informed buyers with more options are making purchasing decisions faster than ever. How can you optimize your marketing operations and sales teams and so your offerings can get through and rise to the top? HBR’s 10 Must Reads for Sales and Marketing Collection offers the ideas and strategies to help you get there. Included in this set are HBR’s 10 Must Reads on Sales, HBR’s 10 Must Reads on Strategic Marketing, HBR’s 10 Must Reads on Communication, HBR’s 10 Must Reads on Negotiation, and HBR’s 10 Must Reads on Public Speaking and Presenting. This compilation offers insights from original-class experts on the topics including enhancing the joint performance of sales and marketing; motivating your sales force; getting a clear view of your brand’s strengths and weaknesses; setting the stage for a successful negotiation; and communicating with clarity and impact. It includes fifty articles selected by HBR’s editors from renowned thought leaders such as Andrius Zolneris, Theodore Levitt, and Deborah Tannen, and features the indispensable article “How to Give a Kick Presentation” by Chris Anderson. It’s time to establish, sustain, and extend your next groundbreaking sales and marketing initiative. HBR’s 10 Must Reads for Sales and Marketing Collection will lead you there. HBR’s 10 Must Reads paperback series is the definitive collection of books for new and experienced leaders alike. Leaders looking for the inspiration that big ideas provide, both to accelerate their own growth and that of their companies, should look no further. HBR’s 10 Must Reads series focuses on the core topics that every ambitious manager needs to know: leadership, strategy, change, managing people, and managing yourself. Harvard Business Review has sorted through hundreds of articles and selected only the most essential reading on each topic. Each title includes timeless advice that will be relevant regardless of an ever-changing business environment.

Are analytics and technology a strategic part of your business? Artificial intelligence, platforms, algorithms, machine learning. Most business leaders know the value in advanced technologies. But how do you embed them into your business—and make them a key part of your strategy? HBR’s 10 Must Reads Technology and Strategy Collection features innovative ideas to help you understand what new technologies offer, decide what business models are best for your business, and move forward with new innovations. Included in this seven-book set are: HBR’s 10 Must Reads on AI, Analytics, and the New Machine Age HBR’s 10 Must Reads on Business Model Innovation HBR’s 10 Must Reads on Innovation HBR’s 10 Must Reads on Design Thinking HBR’s 10 Must Reads on Strategy HBR’s 10 Must Reads on Strategy, Vol. 2 The collection includes seventy articles selected by HBR’s editors from renowned thought leaders including Clayton M. Christensen, W. Chan Kim, Renee Mauborgne, and Thomas H. Davenport, plus the indispensable article “Why Every Company Needs an Augmented Reality Strategy” by Michael E. Porter and James E. Heppelmann. With HBR’s 10 Must Reads Technology and Strategy Collection, you can bridge the divide between your digital and strategic efforts, and ensure your business is on the cutting edge. HBR’s 10 Must Reads paperback series is the definitive collection of books for new and experienced leaders alike. Leaders looking for the inspiration that big ideas provide, both to accelerate their own growth and that of their companies, should look no further. HBR’s 10 Must Reads series focuses on the core topics that every ambitious manager needs to know: leadership, strategy, change, managing people, and managing yourself. Harvard Business Review has sorted through hundreds of articles and selected only the most essential reading on each topic. Each title includes timeless advice that will be relevant regardless of an ever-changing business environment.

In his defining work on emotional intelligence, bestselling author Daniel Goleman found that it is twice as important as other competencies in determining outstanding leadership. If you read nothing else on emotional intelligence, read these 10 articles by experts in the field. We’ve combed through hundreds of articles in the Harvard Business Review archive and selected the most important ones to help you boost your emotional skills—and your professional success. This book will inspire you to: Monitor and channel your moods and emotions Make smart, empathic people decisions Manage conflict and regulate emotions within your team Reach to tough situations with resilience Better understand your strengths, weaknesses, needs, values, and goals Develop emotional agility This collection of articles includes: “What Makes a Leader,” by Daniel Goleman; “Primal Leadership: The Hidden Driver of Great Performance” by Daniel Goleman, Richard Boyatzis, and Annie McKee; “Why It’s So Hard to Be Fair” by Joel Brockner; “Why Good Leaders Make Bad Decisions” by Andrew Campbell, Jo Whitehead, and Sydney Finkelstein; “Building the Emotional Intelligence of Groups” by Vanessa Urch Druskat and Steve B. Wolff; “The Price of Incivility: Lack of Respect Hurts Morale—and the Bottom Line” by Christine Porath and Christine Pearson; “How Resilience Works” by Diane Coutu; “Emotional Agility: How Effective Leaders Manage Their Negative Thoughts and Feelings” by Susan David and Christina Gannon; “Fear of Feedback” by Jay M. Jackman and Myra H. Strober; and “The Young and the Clever” by Kerry A. Bunker, Kathy E. Kram, and Sharon Ting.

The Definitive Management Ideas of the Year from Harvard Business Review (with bonus article “What Is Disruptive Innovation?”) (HBR’s 10 Must Reads)

HBR’s 10 Must Reads on Women and Leadership (with bonus article “Sheryl Sandberg: The HBR Interview”)

HBR’s 10 Must Reads on Managing People, Vol. 2 (with bonus article “The Feedback Fallacy” by Marcus Buckingham and Ashley Goodall)

HBR’s 10 Must Reads 2018

HBR’s 10 Must Reads for Sales and Marketing Collection (5 Books)

A year’s worth of management wisdom, all in one place. We’ve reviewed the ideas, insights, and best practices from the past year of Harvard Business Review to keep you up-to-date on the most cutting-edge, influential thinking driving business today. With authors from Michael E. Porter to Daniel Kahneman and company examples from P&G to Adobe, this volume brings the most current and important management conversations to your fingertips. This book will inspire you to: Reconsider what keeps your customers coming back Cross visualizations that send the message Assess how quickly disruptive change is coming to your industry Boost engagement by giving your employees the freedom to break the rules Understand what blockchain is and how it will affect your industry Get your product in customers’ hands faster by accelerating your research and development phase This collection of articles includes “Customer Loyalty Is Overrated,” by A.G. Lafley and Roger L. Martin; “Noise: How to Overcome the High, Hidden Cost of Inconsistent Decision Making,” by Daniel Kahneman, Andrew M. Rossenfield, Linaea Gandhi, and Tom Blaser; “Visualizations That Really Work,” by Scott Berinato; “Right Tech, Wrong Time,” by Ron Adner and Rahul Kapoor; “How to Pay for Health Care,” by Michael E. Porter and Robert S. Kaplan; “The Performance Management Revolution,” by Peter Cappelli and Anna Tavis; “Let Your Workers Rebel,” by Francesca Gino; “Why Diversity Programs Fail,” by Frank Dobbin and Alexandra Kalev; “What So Many People Don’t Get About the U.S. Working Class,” by Joan C. Williams; “The Truth About Blockchain,” by Marco Iansiti and Karim R. Lakhani; and “The Edson of Medicine,” by Steven Prokesch.

You want the most important ideas on management all in one place. Now you can have them—in a set of HBR’s 10 Must Reads, available as a 14-volume paperback boxed set or as an ebook set. We’ve combed through hundreds of Harvard Business Review articles on topics such as emotional intelligence, communication, change, leadership, strategy, managing people, and managing yourself and selected the most important ones to help you maximize your own and your organization’s performance. The HBR’s 10 Must Reads Ultimate Boxed Set includes 14 best-selling collections: HBR’s 10 Must Reads on Leadership; HBR’s 10 Must Reads on Emotional Intelligence; HBR’s 10 Must Reads on Managing Yourself; HBR’s 10 Must Reads on Strategy; HBR’s 10 Must Reads on Change Management; HBR’s 10 Must Reads on Managing People; HBR’s 10 Must Reads: The Essentials; HBR’s 10 Must Reads on Communication; HBR’s 10 Must Reads on Managing Cross Cultures; HBR’s 10 Must Reads on Strategic Marketing; HBR’s 10 Must Reads on Teams; HBR’s 10 Must Reads on Innovation; HBR’s 10 Must Reads on Making Smart Decisions; HBR’s 10 Must Reads on Collaboration; HBR’s 10 Must Reads Ultimate Boxed Set makes a smart gift for your team, colleagues, or clients. HBR’s 10 Must Reads series is the definitive collection of ideas and best practices for aspiring and experienced leaders alike. These books offer essential reading selected from the pages of Harvard Business Review on topics critical to the success of every manager. Each book is packed with advice and inspiration from leading experts such as Clayton Christensen, Peter Drucker, Rosabeth Moss Kanter, John Kotter, J. Paul Porter, Daniel Goleman, Theodore Levitt, and Rita Gunther McGrath.

Learn why bad decisions happen to good managers—and how to make better ones. If you read nothing else on decision making, read these 10 articles. We’ve combed through hundreds of articles in the Harvard Business Review archive and selected the most important ones to help you and your organization make better choices and avoid common traps. Leading experts such as Ram Charan, Michael Mankins, and Thomas Davenport provide the insights and advice you need to: Make bold decisions that challenge the status quo Support your decisions with diverse Evaluate risks and benefits with equal rigor Check for faulty cause-and-effect reasoning Test your decisions with experiments Foster and address constructive criticism Defeat indecisiveness with clear accountability

#1 Wall Street Journal Best Seller USA Today Best Seller Amazon Best Book of the Year TED Talk sensation - over 3 million views! The counterintuitive approach to achieving your true potential, heralded by the Harvard Business Review as a groundbreaking idea of the year. The path to personal and professional fulfillment is rarely straight. Ask anyone who has achieved his or her biggest goals or whose relationships thrive and you’ll hear stories of many unexpected detours along the way. What separates those who master these challenges and those who get derailed? The answer is agility—emotional agility. Emotional agility is a revolutionary, science-based approach that allows us to navigate life’s twists and turns with self-acceptance, clear-sightedness, and an open mind. Renowned psychologist Susan David developed this concept after studying emotions, happiness, and achievement for more than twenty years. She found that no matter how intelligent or creative people are, or what type of personality they have, it is how they navigate their inner world—their thoughts, feelings, and self-talk—that ultimately determines how successful they become. The way we respond to these internal experiences drives our actions, careers, relationships, happiness, health—everything that matters in our lives. As humans, we are all prone to common hooks—things like self-doubt, shame, sadness, fear, or anger—that can too easily steer us in the wrong direction. Emotionally agile people are not immune to stresses and setbacks. The key difference is that they know how to adapt, aligning their actions with their values and making small but powerful changes that lead to a lifetime of growth. They’re not about ignoring difficult emotions and thoughts; it’s about holding them loosely, facing them courageously and compassionately, and then moving past them to bring the best of yourself forward. Drawing on her deep research, decades of intentional consulting, and her own experience overcoming adversity after losing her father at a young age, David shows how anyone can thrive in an uncertain world by becoming more emotionally agile. To guide us, she shares four key concepts that allow us to acknowledge uncomfortable experiences while simultaneously detaching from them, thereby allowing us to embrace our core values and adjust our actions so we can move us where we truly want to go. Written with authority, wit, and empathy, Emotional Agility serves as a road map for real behavioral change—a new way of acting that will help you reach your full potential, whoever you are and whatever you face.

The world’s elite athletes and coaches achieve high performance through inspiring leadership, mental toughness, and direction-setting strategic choices. Harvard Business Review has talked to many of these high performers throughout the years to learn how their success translates to the world of business. If you read nothing else on management lessons from the world of sports, read these 10 articles by athletes, coaches, and leadership experts. We’ve combed through our archive and selected the articles that will best help you drive performance. This book will inspire you to: Improve on your weaknesses, not just your strengths Take care of your body for sustained mental performance Increase your confidence and manage your energy before an important event Turn a struggling team around Understand the limits of performance metrics Focus on long-term goals to overcome setbacks Understand where the analogy of sports and business doesn’t work This collection of articles includes “Ferguson’s Formula,” by Anita Eberhart with Sir Alex Ferguson; “Life’s Work: An Interview with Greg Louganis,” “The Making of a Corporate Athlete,” by Jim Loehr and Tony Schwartz; “The Tough Work of Turning a Team Around,” by Phil Parcells; “How an Olympic Gold Medalist Learned to Perform Under Pressure: An Interview with Alex Gregory,” “Mental Preparation Secrets of Top Athletes, Entertainers, and Surgeons,” an interview with Daniel McGinn by Sarah Gund Carmichael; “SoulCycle’s CEO on Sustaining Growth in a Faddish Industry,” by Melanie Whelan; “Life’s Work: An Interview with Kareem Abdul-Jabbar,” “Major League Innovation,” by Scott D. Anthony; “Looking Past Performance in Your Star Talent,” by Mark de Rond, Adrian Moorhouse, and Matt Rogan; “Life’s Work: An Interview with Mikhail Baryshnikov,” “How the Best of the Best Get Better and Better,” by Graham Jones; “Life’s Work: An Interview with Joe Girardi,” “Why There Is an I in Team,” by Mark de Rond; “Life’s Work: An Interview with Andre Agassi,” and “Why Sports Are a Terrible Metaphor for Business,” by Bill Taylor.

The Definitive Management Ideas of the Year from Harvard Business Review (with bonus article “Now What?” by Joan C. Williams and Suzanne Lesbcock) (HBR’s 10 Must Reads)

HBR’s 10 Must Reads on Creative Teams Collection (7 Books)

HBR’s 10 Must Reads on Leadership, Vol. 2 (with bonus article “The Focused Leader” by Daniel Goleman)

HBR’s 10 Must Reads on Making Smart Decisions (with featured article “Before You Make That Big Decision…” by Daniel Kahneman, Dan Lovallo, and Olivier Sibony)

The 17 Skills Leaders Need to Stand Out

The definitive management ideas of the year from Harvard Business Review.

A year ’ s worth of management wisdom, all in one place. We ’ ve examined the ideas, insights, and best practices from the past year of Harvard Business Review to bring you the latest, most significant thinking driving business today. With authors from Marcus Buckingham to Herminia Ibarra and company examples from P&G to Adobe, this volume brings the most current and important management conversations to your fingertips. This book will inspire you to: Tap into the new technologies that are changing the way businesses compete Fuel performance by redesigning your organization ’ s practices around feedback Learn techniques to move beyond intuition for better decision making Understand why your strategy execution isn ’ t working—and how to fix it Lead with authenticity by moving beyond your comfort zone Transform your physical office space to promote creativity and productivity This collection of best-selling articles includes: “ Reinventing Performance Management,” by Marcus Buckingham and Ashley Goodall “ The Transparency Trap,” by Ethan Bernstein “ Profits Without Prosperity,” by William Lazonick “ Outsartm Your Own Biases,” by Jack B. Skill, Katherine L. Milkman, and John W. Payne “ The D 2D Printing Revolution,” by Richard D ’ Aveni “ Why Strategy Execution Unravels—and What to Do About It,” by Donald Sull, Rebecca Homkes, and Charles Sull “ The Authenticity Paradox, ” by Herminia Ibarra “ The Discipline of Business Experimentation,” by Stefan Thomke and Jim Manz “ When Senior Managers Won ’ t Collaborate” by Heidi Gardner “ Workspaces That Move People,” by Ben Waber, Jennifer Magnolfi, and Greg Lindsay “ Digital Ubiquity: How Connections, Sensors, and Data Are Revolutionizing Business,” by Marco Iansiti and Karim R. Lakhani

Prepare for an uncertain future with a solid vision and innovative practices. Is your healthcare organization spending too much time on strategy—with too little to show for it? If you read nothing else on strategy, read these 10 articles. We’ve combed through hundreds of Harvard Business Review articles and selected the most important ones for healthcare professionals to help you catalyze your organization ’ s strategy development and execution. Leading strategy experts, such as Michael E. Porter, Jim Collins, W. Chan Kim, and Renee Mauborgne, provide the insights and advice you need to: Understand how the rules of corporate competition translate to the healthcare sector Craft a vision for an uncertain future Segment your market to better serve diverse patient populations Achieve the best health outcomes—at the lowest cost Learn what disruptive innovation means for healthcare Use the Balanced Scorecard to measure your progress This collection of articles includes “What Is Strategy?” by Michael E. Porter; “The Five Competitive Forces That Shape Strategy,” by Michael E. Porter; “Health Care Needs Real Competition,” by Leomore S. Dafny and Thomas H. Lee; “Building Your Company’s Vision,” by Jim Collins and Jerry I. Porras; “Reinventing Your Business Model,” by Mark W. Johnson, Clayton M. Christensen, and Henning Kagermann; “Will Disruptive Innovations Cure Health Care?” by Clayton M. Christensen, Richard Bohmer, and John Kenagy; “Blue Ocean Strategy,” by W. Chan Kim and Renee Mauborgne; “Rediscovering Market Segmentation,” by Daniel Yankelovich and David Meer; “The Office of Strategy Management,” by Robert S. Kaplan and David P. Norton; and “The Strategy That Will Fix Health Care,” by Michael E. Porter and Thomas H. Lee.

Revitalize your company and roar out of the recession. We’re facing the second major global downturn in a decade. To survive, companies must balance managing the crisis in the short term with innovation and reinvention to return to growth in a changed world. HBR’s 10 Must Reads for the Recession Collection offers the ideas and strategies you need to lead your company on the path to renewal. Included in this set are: HBR’s 10 Must Reads on Managing in a Downturn (Expanded Edition) HBR’s 10 Must Reads on Organizational Resilience HBR’s 10 Must Reads on Managing Risk HBR’s 10 Must Reads on Innovation HBR’s 10 Must Reads on Business Model Innovation HBR’s 10 Must Reads on Change Management It includes 60 articles selected by HBR’s editors from renowned thought leaders such as Clayton Christensen, John Kotter, Rita Gunther McGrath, W. Chan Kim, and Renee Mauborgne, and features the indispensable articles “Global Supply Chains in a Post-Pandemic World” by Willy Shih and “Roaring Out of Recession” by Nitin Nohria and Ranjay Gulati. It’s time for companies to be bold in the face extraordinary headlines. HBR’s 10 Must Reads for the Recession Collection will help you face them. HBR’s 10 Must Reads paperback series is the definitive collection of books for new and experienced leaders alike. Leaders looking for the inspiration that big ideas provide, both to accelerate their own growth and that of their companies, should look no further. HBR’s 10 Must Reads series focuses on the core topics that every ambitious manager needs to know: leadership, strategy, change, managing people, and managing yourself. Harvard Business Review has sorted through hundreds of articles and selected only the most essential reading on each topic. Each title includes timeless advice that will be relevant regardless of an ever-changing business environment.

A year’s worth of management wisdom, all in one place. We’ve reviewed the ideas, insights, and best practices from the past year of Harvard Business Review to keep you up-to-date on the most cutting-edge, influential thinking driving business today. With authors from Thomas H. Davenport to Michael E. Porter and company examples from Facebook to DHL, this volume brings the most current and important management conversations right to your fingertips. This book will inspire you to: Make stronger connections and build greater trust among people who work on multiple teams Engage customers and employees alike with the help of artificial intelligence Channel your outrage about sexual harassment in the workplace into effective action Consider how CEO activism can generate goodwill for your company—and weigh its risks Pair data with qualitative research to increase diversity in your organization Remain competitive in a hub economy by using your company’s assets and capabilities differently This collection of articles includes: “The Overcommitted Organization,” by Mark Mortensen and Heidi K. Gardner; “Why Do We Undervalue Competent Management?” by Raffaella Sadun, Nicholas Bloom, and John Van Reenen; “Numbers Take Us Only So Far,” by Maxine Williams; “The New CEO Activists,” by Aaron K. Chatterji and Michael W. Toffel; “Artificial Intelligence for the Real World,” by Thomas H. Davenport and Rajeev Ronanki; “Why Every Organization Needs an Augmented Reality Strategy,” by Michael E. Porter and James E. Heppelmann; “Thriving in the Gig Economy,” by Gianpiero Petriglieri, Susan Ashford, and Amy Wrzesniewski; “Managing Our Hub Economy,” by Marco Iansiti and Karim R. Lakhani; “The Leader’s Guide to Corporate Culture,” by Boris Groysberg, Jeremiah Lee, Jesse Price, and J. Yo-Jud Cheng; “The Error at the Heart of Corporate Leadership,” by Joseph L. Bower and Lynn S. Paine; and “Now What?” by Joan C. Williams and Suzanne Lesbcock.

HBR’s 10 Must Reads on Organizational Resilience (with bonus article “Organizational Grit” by Thomas H. Lee and Angela L. Duckworth)

Get Unstuck, Embrace Change, and Thrive in Work and Life

Leading Transformation

HBR’s 10 Must Reads on Technology and Strategy Collection (7 Books)

Emotional Agility

The Definitive Management Ideas of the Year from Harvard Business Review (with Bonus Article “Customer Loyalty Is Overrated”) (HBR’s 10 Must Reads)

A year’s worth of management wisdom, all in one place. We’ve reviewed the ideas, insights, and best practices from the past year of Harvard Business Review to keep you up-to-date on the most cutting-edge, influential thinking driving business today. With authors from Michael E. Porter to Daniel Kahneman and company examples from P&G to Adobe, this volume brings the most current and important management conversations to your fingertips. This book will inspire you to: Reconsider what keeps your customers coming back Cross visualizations that send the message Assess how quickly disruptive change is coming to your industry Boost engagement by giving your employees the freedom to break the rules Understand what blockchain is and how it will affect your industry Get your product in customers’ hands faster by accelerating your research and development phase This collection of articles includes “Customer Loyalty Is Overrated,” by A.G. Lafley and Roger L. Martin; “Noise: How to Overcome the High, Hidden Cost of Inconsistent Decision Making,” by Daniel Kahneman, Andrew M. Rossenfield, Linaea Gandhi, and Tom Blaser; “Visualizations That Really Work,” by Scott Berinato; “Right Tech, Wrong Time,” by Ron Adner and Rahul Kapoor; “How to Pay for Health Care,” by Michael E. Porter and Robert S. Kaplan; “The Performance Management Revolution,” by Peter Cappelli and Anna Tavis; “Let Your Workers Rebel,” by Francesca Gino; “Why Diversity Programs Fail,” by Frank Dobbin and Alexandra Kalev; “What So Many People Don’t Get About the U.S. Working Class,” by Joan C. Williams; “The Truth About Blockchain,” by Marco Iansiti and Karim R. Lakhani; and “The Edson of Medicine,” by Steven Prokesch.

The one primer you need to develop your entrepreneurial skills. Whether you’re imagining your new business to be the next big thing in Silicon Valley, a pivotal B2B provider, or an anchor in your local community, the HBR Entrepreneur’s Handbook is your essential resource for getting your company off the ground. Starting an independent new business is rife with both opportunity and risk. And as an entrepreneur, you’re the one in charge: your actions can make or break your business. You need to know the tried-and-true ways to get your first loan. You also need to know the latest thinking on how to create an irresistible pitch deck, mitigate risk through experimentation, and develop unique opportunities through business model innovation. The HBR Entrepreneur’s Handbook addresses these challenges and more with practical advice and wisdom from Harvard Business Review’s archive. Keep this comprehensive guide with you throughout your startup’s life—and increase your business’s odds for success. In the HBR Entrepreneur’s Handbook, you’ll find concise, step-by-step guides and clear explanations of the latest research and thinking on entrepreneurship from Harvard Business Review contributors such as Marc Andreessen and Reid Hoffman time-honed best practices Stories of real companies, from Airbnb to eBay You’ll learn: Which skills and characteristics make for the best entrepreneurs How to gauge potential opportunities The basics of business models and competitive strategy How to test your assumptions—before you build a whole business How to select the best funding options, from venture capital and angel investors to accelerators and crowdfunding How to develop sales and marketing programs for your venture What entrepreneurial leaders must do to build culture and set direction as the business keeps growing HBR Handbooks provide ambitious professionals with the frameworks, advice, and tools they need to excel in their careers. With step-by-step guidance, time-honed best practices, real-life stories, and concise explanations of research published in Harvard Business Review, HBR Handbooks provide a practical guide for entrepreneurs at every stage.

A year’s worth of management wisdom, all in one place. We’ve reviewed the ideas, insights, and best practices from the past year of Harvard Business Review to keep you up-to-date on the most cutting-edge, influential thinking driving business today. With authors from Marcus Buckingham to Amy Edmondson and company examples from Lyft to Disney, this volume brings the most current and important management conversations right to your fingertips. This book will inspire you to: Rethink whether constant, candid beyond diversity and inclusion to creating a racially just workplace Adopt connected strategies that anticipate your customers’ needs Navigate the challenges of dual-career relationships Understand when data creates competitive advantage—and when it doesn’t Break through the organizational barriers that impede AI initiatives Lead in a new era of climate action This collection of articles includes “The Feedback Fallacy,” by Marcus Buckingham and Ashley Goodall; “Cross-Silo Leadership,” by Tiziana Casciaro, Amy C. Edmondson, and Tom Blaser; “Visualizations That Really Work,” by Scott Berinato; “Right Tech, Wrong Time,” by Ron Adner and Rahul Kapoor; “How to Pay for Health Care,” by Michael E. Porter and Robert S. Kaplan; “The Performance Management Revolution,” by Peter Cappelli and Anna Tavis; “Let Your Workers Rebel,” by Francesca Gino; “Why Diversity Programs Fail,” by Frank Dobbin and Alexandra Kalev; “What So Many People Don’t Get About the U.S. Working Class,” by Joan C. Williams; “The Truth About Blockchain,” by Marco Iansiti and Karim R. Lakhani; and “The Edson of Medicine,” by Steven Prokesch.

The one primer you need to develop your entrepreneurial skills. Whether you’re imagining your new business to be the next big thing in Silicon Valley, a pivotal B2B provider, or an anchor in your local community, the HBR Entrepreneur’s Handbook is your essential resource for getting your company off the ground. Starting an independent new business is rife with both opportunity and risk. And as an entrepreneur, you’re the one in charge: your actions can make or break your business. You need to know the tried-and-true ways to get your first loan. You also need to know the latest thinking on how to create an irresistible pitch deck, mitigate risk through experimentation, and develop unique opportunities through business model innovation. The HBR Entrepreneur’s Handbook addresses these challenges and more with practical advice and wisdom from Harvard Business Review’s archive. Keep this comprehensive guide with you throughout your startup’s life—and increase your business’s odds for success. In the HBR Entrepreneur’s Handbook, you’ll find concise, step-by-step guides and clear explanations of the latest research and thinking on entrepreneurship from Harvard Business Review contributors such as Marc Andreessen and Reid Hoffman time-honed best practices Stories of real companies, from Airbnb to eBay You’ll learn: Which skills and characteristics make for the best entrepreneurs How to gauge potential opportunities The basics of business models and competitive strategy How to test your assumptions—before you build a whole business How to select the best funding options, from venture capital and angel investors to accelerators and crowdfunding How to develop sales and marketing programs for your venture What entrepreneurial leaders must do to build culture and set direction as the business keeps growing HBR Handbooks provide ambitious professionals with the frameworks, advice, and tools they need to excel in their careers. With step-by-step guidance, time-honed best practices, real-life stories, and concise explanations of research published in Harvard Business Review, HBR Handbooks provide a practical guide for entrepreneurs at every stage.

Build the workforce of the future. In our volatile and complex era—which boasts a competitive market for top talent—HR’s traditional model will fail. Your company needs to adopt the latest skills to successfully manage performance and evaluate potential. HBR’s 10 Must Reads for HR Leaders Collection features innovative ideas on how to foster a vibrant, high-performing company culture, spearhead constructive change, and reap the benefits of a diverse workforce. Included in this five-book set are HBR’s 10 Must Reads on HR Leadership, Vol. 1, HBR’s 10 Must Reads on HR Leadership, Vol. 2, HBR’s 10 Must Reads on HR Leadership, Vol. 3, HBR’s 10 Must Reads on HR Leadership, Vol. 4, HBR’s 10 Must Reads on HR Leadership, Vol. 5, HBR’s 10 Must Reads on HR Leadership, Vol. 6, HBR’s 10 Must Reads on HR Leadership, Vol. 7, HBR’s 10 Must Reads on HR Leadership, Vol. 8, HBR’s 10 Must Reads on HR Leadership, Vol. 9, HBR’s 10 Must Reads on HR Leadership, Vol. 10, HBR’s 10 Must Reads on HR Leadership, Vol. 11, HBR’s 10 Must Reads on HR Leadership, Vol. 12, HBR’s 10 Must Reads on HR Leadership, Vol. 13, HBR’s 10 Must Reads on HR Leadership, Vol. 14, HBR’s 10 Must Reads on HR Leadership, Vol. 15, HBR’s 1

The Definitive Management Ideas of the Year from Harvard Business Review (with bonus article "How CEOs Manage Time" by Michael E. Porter and Nitin Nohria)

A Flaw in Human Judgment

**Use design thinking for competitive advantage. If you read nothing else on design thinking, read these 10 articles. We've combed through hundreds of Harvard Business Review articles and selected the most important ones to help you use design thinking to produce breakthrough innovations and transform your organization. This book will inspire you to: Identify customers' "jobs to be done" and build products people love Fail small, learn quickly, and win big Provide the support design-thinking teams need to flourish Foster a culture of experimentation Sharpen your own skills as a design thinker Counteract the biases that perpetuate the status quo and thwart innovation Adopt best practices from design-driven powerhouses This collection of articles includes "Design Thinking," by Tim Brown; "Why Design Thinking Works," by Jeanne M. Liedtka; "The Right Way to Lead Design Thinking," by Christian Bason and Robert D. Austin; "Design for Action," by Tim Brown and Roger L. Martin; "The Innovation Catalysts," by Roger L. Martin; "Know Your Customers' Jobs to Be Done," by Clayton M. Christensen, Taddy Hall, Karen Dillon, and David S. Duncan; "Engineering Reverse Innovations," by Amos Winter and Vijay Govindarajan; "Strategies for Learning from Failure," by Amy C. Edmondson; "How Indra Nooyi Turned Design Thinking into Strategy," by Indra Nooyi and Adi Ignatius, and "Reclaim Your Creative Confidence," by Tom Kelley and David Kelley. HBR's 10 Must Reads paperback series is the definitive collection of books for new and experienced leaders alike. Leaders looking for the inspiration that big ideas provide, both to accelerate their own growth and that of their companies, should look no further. HBR's 10 Must Reads series focuses on the core topics that every ambitious manager needs to know: leadership, strategy, change, managing people, and managing yourself. Harvard Business Review has sorted through hundreds of articles and selected only the most essential reading on each topic. Each title includes timeless advice that will be relevant regardless of an ever-changing business environment.**

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**The landscape of today's healthcare industry is constantly changing, and it's your job to lead your team to success. This collection from Harvard Business Review offers the ideas and strategies to help get you there. HBR's 10 Must Reads for Healthcare Leaders Collection includes the popular books HBR's 10 Must Reads on Leadership for Healthcare, HBR's 10 Must Reads on Strategy for Healthcare, HBR's 10 Must Reads on Innovation, and HBR's 10 Must Reads on Change Management. This unique compilation offers insights from world-class experts on making the leap from being a good practitioner to being a great leader, leading effectively through times of rapid change, and achieving the best healthcare outcomes at the lowest cost. The collection includes forty articles selected by HBR's editors from renowned thought leaders including Michael Porter, Peter Drucker, John Kotter, Rosabeth Moss Kanter, Jim Collins, W. Chan Kim, and Renee Mauborgne, plus the bonus article "Engaging Doctors in the Health Care Revolution," by Thomas H. Lee, MD, and Toby Cosgrove, MD. HBR's 10 Must Reads for Healthcare Leaders Collection is an invaluable resource for any doctor or hospital administrator looking to grow as a leader and to having a positive impact on colleagues and patients alike. HBR's 10 Must Reads series is the definitive collection of ideas and best practices for leaders at every level. These books offer essential reading selected from the pages of Harvard Business Review on topics critical to the success of every manager. Each book is packed with advice and inspiration from leading experts such as Clayton Christensen, Peter Drucker, Rosabeth Moss Kanter, John Kotter, Michael Porter, Daniel Goleman, Theodore Levitt, and Rita Gunther McGrath.**

**The best leaders know how to communicate clearly and persuasively. How do you stack up? If you read nothing else on communicating effectively, read these 10 articles. We've combed through hundreds of articles in the Harvard Business Review archive and selected the most important ones to help you express your ideas with clarity and impact—no matter what the situation. Leading experts such as Deborah Tannen, Jay Conger, and Nick Morgan provide the insights and advice you need to: Pitch your brilliant idea—successfully Connect with your audience Establish credibility Inspire others to carry out your vision Adapt to stakeholders' decision-making style Frame goals around common interests Build consensus and win support**

**A year's worth of management wisdom, all in one place. We've reviewed the ideas, insights, and best practices from the past year of Harvard Business Review to keep you up-to-date on the most cutting-edge, influential thinking driving business today. With authors from Michael E. Porter to Katrina Lake and company examples from Alibaba to 3M, this volume brings the most current and important management conversations right to your fingertips. This book will inspire you to: Ask better questions to boost your learning, persuade others, and negotiate more effectively Create workplace conditions where gender equity can thrive Boost results by allowing humans and AI to enhance one another's strengths Make better connections with your customers by giving them a glimpse inside your company Scale your agile processes from a few teams to hundreds Build a commitment to both economic and social values in your organization Prepare your company for a rapidly aging workforce and society This collection of articles includes "The Surprising Power of Questions," by Alison Wood Brooks and Leslie K. John; "Strategy Needs Creativity," by Adam Brandenburger; "What Most People Get Wrong about Men and Women," by Catherine H. Tinsley and Robin J. Ely; "Collaborative Intelligence: Humans and AI Are Joining Forces," by H. James Wilson and Paul R. Daugherty; "Stitch Fix's CEO on Selling Personal Style to the Mass Market," by Katrina Lake; "Strategy for Start-Ups," by Joshua Gans, Erin L. Scott, and Scott Stern; "Agile at Scale," by Darrell K. Rigby, Jeff Sutherland, and Andy Noble; "Operational Transparency," by Ryan W. Buel; "The Dual-Purpose Playbook," by Julie Battilana, Anne-Claire Pache, Metin Sengul, and Marissa Kimsey; "How CEOs Manage Time," by Michael E. Porter and Nitin Nohria; and "When No One Retires," by Paul Irving.**

**The Harvard Business Review Entrepreneur's Handbook**

**HBR's 10 Must Reads on Entrepreneurship and Startups (featuring Bonus Article "Why the Lean Startup Changes Everything" by Steve Blank)**

**HBR's 10 Must Reads 2019**

**HBR's 10 Must Reads for the Recession Collection (6 Books)**

**HBR's 10 Must Reads 2016**

**5 Years of Must Reads from HBR: 2020 Edition (5 Books)**

*The primer you need to develop your managerial and leadership skills. Whether you're a new manager or looking to have more influence in your current management role, the challenges you face come in all shapes and sizes—a direct report's anxious questions, your boss's last-minute assignment of an important presentation, or a blank business case staring you in the face. To reach your full potential in these situations, you need to master a new set of business and personal skills. Packed with step-by-step advice and wisdom from Harvard Business Review's management archive, the HBR Manager's Handbook provides best practices on topics from understanding key financial statements and the fundamentals of strategy to emotional intelligence and building your employees' trust. The book's brief sections allow you to home in quickly on the solutions you need right away—or take a deeper dive if you need more context. Keep this comprehensive guide with you throughout your career and be a more impactful leader in your organization. In the HBR Manager's Handbook you'll find: - Step-by-step guidance through common managerial tasks - Short sections and chapters that you can turn to quickly as a need arises - Self-assessments throughout - Exercises and templates to help you practice and apply the concepts in the book - Concise explanations of the latest research and thinking on important management skills from Harvard Business Review experts such as Dan Goleman, Clayton Christensen, John Kotter, and Michael Porter - Real-life stories from working managers - Recaps and action items at the end of each chapter that allow you to reinforce or review the ideas quickly The skills covered in the book include: - Transitioning into a leadership role - Building trust and credibility - Developing emotional intelligence - Becoming a person of influence - Developing yourself as a leader - Giving effective feedback - Leading teams - Fostering creativity - Mastering the basics of strategy - Learning to use financial tools - Developing a business case*

*Build resilience in your company to weather the greatest crises. If you read nothing else on organizational resilience, read these 10 articles. We've combed through hundreds of Harvard Business Review articles and selected the most important ones to help your company prepare for and overcome disruption, social upheaval, and disaster. This book will inspire you to: Reposition your core business while launching a separate, disruptive business Build the ability to continually anticipate and adjust to emerging trends Prepare for the business implications of climate change Learn about the risks of hyperefficient businesses Develop organizational grit Rebound from a recession faster than your competitors Lead your company through any kind of crisis This collection of articles includes "How Resilience Works" by Diane Coutu; "The Quest for Resilience" by Gary Hamel and Liisa Valikangas; "Disruptive Technologies: Catching the Wave" by Joseph L. Bower and Clayton M. Christensen; "Organizational Grit" by Thomas H. Lee and Angela L. Duckworth; "Leading in Times of Trauma" by Jane E. Dutton, Peter J. Frost, Monica C. Worline, Jacoba M. Lilias, and Jason M. Kanov; "Learning from the Future" by J. Peter Scoblic; "Leading a New Era of Climate Action" by Andrew Winston; "The High Price of Efficiency" by Roger L. Martin; "Reigniting Growth" by Chris Zook and James Allen; "Global Supply Chains in a Post-Pandemic World" by Willy C. Shih; and "Roaring Out of Recession" by Ranjay Gulati, Nitin Nohria, and Franz Wohlgezogen. HBR's 10 Must Reads paperback series is the definitive collection of books for new and experienced leaders alike. Leaders looking for the inspiration that big ideas provide, both to accelerate their own growth and that of their companies, should look no further. HBR's 10 Must Reads series focuses on the core topics that every ambitious manager needs to know: leadership, strategy, change, managing people, and managing yourself. Harvard Business Review has sorted through hundreds of articles and selected only the most essential reading on each topic. Each title includes timeless advice that will be relevant regardless of an ever-changing business environment.*

*What will it take to create a more gender-balanced workplace? If you read nothing else on leadership and gender at work, read these 10 articles by experts in the field. We've combed through hundreds of articles in the Harvard Business Review archive and selected the most important ones to help you understand where gender equality is today—and how far we still have to go. This book will inspire you to: Better understand the path women must take to leadership Learn the root causes of the barriers that exist for women in the workplace Check your own gender biases and distinguish between confidence and competence in your colleagues Manage a more effective gender-diversity program Recognize the issues women face when speaking up about bias or harassment Help women reenter the workforce after taking time off—and create opportunities for them to reach their ambitions. This collection of articles includes "Women and the Labyrinth of Leadership," by Alice H. Eagly and Linda L. Carli; "Do Women Lack Ambition?" by Anna Fels; "Women Rising: The Unseen Barriers," by Herminia Ibarra, Robin Ely, and Deborah Kolb; "Women and the Vision Thing," by Herminia Ibarra and Otilia Obodaru; "The Power of Talk: Who Gets Heard and Why," by Deborah Tannen; "The Memo Every Woman Keeps in Her Desk," by Kathleen Reardon; "Why Diversity Programs Fail," by Frank Dobbin and Alexandra Kalev; "Now What?" by Joan C. Williams and Suzanne Lebeck; "The Battle for Female Talent in Emerging Markets," by Sylvia Ann Hewlett and Ripa Rashid; "Off-Ramps and On-Ramps: Keeping Talented Women on the Road to Success," by Sylvia Ann Hewlett and Carolyn Buck Luce; and "Sheryl Sandberg: The HBR Interview," by Sheryl Sandberg and Adi Ignatius.*

*You want the most important ideas on management all in one place. Now you can have them—in a set of HBR's 10 Must Reads. We've combed through hundreds of Harvard Business Review articles on strategy, change leadership, managing people, and managing yourself and selected the most important ones to help you maximize your performance. This six-title collection includes only the most critical articles from the world's top management experts, curated from Harvard Business Review's rich archives. We've done the work of selecting them so you won't have to. These books are packed with enduring advice from the best minds in business such as: Michael Porter, Clayton Christensen, Peter Drucker, John Kotter, Daniel Goleman, Jim Collins, Ted Levitt, Gary Hamel, W. Chan Kim, Renée Mauborgne and much more. The HBR's 10 Must Reads Boxed Set includes: HBR's 10 Must Reads: The Essentials This book brings together the best thinking from management's most influential experts. Once you've read these definitive articles, you can delve into each core topic the series explores: managing yourself, managing people, leadership, strategy, and change management. HBR's 10 Must Reads on Managing Yourself The path to your professional success starts with a critical look in the mirror. Here's how to stay engaged throughout your 50-year work life, tap into your deepest values, solicit candid feedback, replenish your physical and mental energy, and rebound from tough times. This book includes the bonus article "How Will You Measure Your Life?," by Clayton M. Christensen. HBR's 10 Must Reads on Managing People Managing your employees is fraught with challenges, even if you're a seasoned pro. Boost their performance by tailoring your management styles to their temperaments, motivating with responsibility rather than money, and fostering trust through solicited input. This book includes the bonus article "Leadership That Gets Results," by Daniel Goleman. HBR's 10 Must Reads on Leadership Are you an extraordinary leader—or just a good manager? Learn how to motivate others to excel, build your team's confidence, set direction, encourage smart risk-taking, credit others for your success, and draw strength from adversity. This book includes the bonus article "What Makes an Effective Executive," by Peter F. Drucker. HBR's 10 Must Reads on Strategy Is your company spending too much time on strategy development, with too little to show for it? Discover what it takes to distinguish your company from rivals, clarify what it will (and won't) do, create blue oceans of uncontested market space, and make your priorities explicit so employees can realize your vision. This book includes the bonus article "What Is Strategy?," by Michael E. Porter. HBR's 10 Must Reads on Change Management Most companies' change initiatives fail—but yours can beat the odds. Learn how to overcome addiction to the status quo, establish a sense of urgency, mobilize commitment and resources, silence naysayers, minimize the pain of change, and motivate change even when business is good. This book includes the bonus article "Leading Change," by John P. Kotter. About the HBR's 10 Must Reads Series: HBR's 10 Must Reads series is the definitive collection of ideas and best practices for aspiring and experienced leaders alike. These books offer essential reading selected from the pages of Harvard Business Review on topics critical to the success of every manager. Each book is packed with advice and inspiration from the best minds in business.*

*You want the most important ideas for executives all in one place. Now you can have them—in a set of HBR's 10 Must Reads, available as an 8-volume paperback boxed set or as an ebook set. We've combed through hundreds of Harvard Business Review articles on topics such as emotional intelligence, communication, change, leadership, strategy, managing people, and managing yourself and selected the most important ones to help you maximize your own and your organization's performance. The HBR's 10 Must Reads for Executives Boxed Set includes 8 bestselling collections: HBR's 10 Must Reads for CEOs HBR's 10 Must Reads on Boards HBR's 10 Must Reads on Leadership HBR's 10 Must Reads on Strategy Vol. 1 HBR's 10 Must Reads on Strategy Vol. 2 HBR's 10 Must Reads on Change Management HBR's 10 Must Reads on Risk HBR's 10 Must Reads on Organizational Resilience The HBR's 10 Must Reads for Executives Boxed Set makes a smart gift for your team, colleagues, clients, or yourself. The ebook set is available in PDF, ePub, and Mobi formats. HBR's 10 Must Reads paperback series is the definitive collection of books for new and experienced leaders alike. Leaders looking for the inspiration that big ideas provide, both to accelerate their own growth and that of their companies, should look no further. HBR's 10 Must Reads series focuses on the core topics that every ambitious manager needs to know: leadership, strategy, change, managing people, and managing yourself. Harvard Business Review has sorted through hundreds of articles and selected only the most essential reading on each topic. Each title includes timeless advice that will be relevant regardless of an ever-changing business environment.*

*The Essentials*

*HBR's 10 Must Reads on Leadership for Healthcare (with bonus article by Thomas H. Lee, MD, and Toby Cosgrove, MD)*

*HBR's 10 Must Reads on Change*

*HBR's 10 Must Reads on Strategy for Healthcare (featuring articles by Michael E. Porter and Thomas H. Lee, MD)*

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