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***Impact Mapping
Making A Big With
Software Products
And Projects Kindle
Edition Gojko Adzic***

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**First published in Great Britain in 2015
by Elliott and Thompson Limited.**

**Summary Specification by Example is
an emerging practice for creating
software based on realistic examples,
bridging the communication gap
between business stakeholders and the
dev teams building the software. In this**

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book, author Gojko Adzic distills interviews with successful teams worldwide, sharing how they specify, develop, and deliver software, without defects, in short iterative delivery cycles. About the Technology Specification by Example is a collaborative method for specifying

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requirements and tests. Seven patterns, fully explored in this book, are key to making the method effective. The method has four main benefits: it produces living, reliable documentation; it defines expectations clearly and makes validation efficient; it reduces rework; and, above all, it assures

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delivery teams and business stakeholders that the software that's built is right for its purpose. About the Book This book distills from the experience of leading teams worldwide effective ways to specify, test, and deliver software in short, iterative delivery cycles. Case studies in this book

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range from small web startups to large financial institutions, working in many processes including XP, Scrum, and Kanban. This book is written for developers, testers, analysts, and business people working together to build great software. Purchase of the print book comes with an offer of a free

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**PDF, ePub, and Kindle eBook from
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the book. What's Inside Common
process patterns How to avoid bad
practices Fitting SBE in your process
50+ case studies =====**

=====

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**Getting started Part 2 Key process
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benefits Key process patterns Living
documentation Initiating the changes
Deriving scope from goals Specifying
collaboratively Illustrating using
examples Refining the specification
Automating validation without**

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**changing specifications Validating
frequently Evolving a documentation
system uSwitch RainStor Iowa Student
Loan Sabre Airline Solutions ePlan
Services Songkick Concluding thoughts
The Journey Mapping Playbook is an
accessible how-to toolkit aimed at
customer experience and marketing**

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**professionals looking for ways to
improve customer and employee
experience. Using visualisation,
templates and case studies this is a
practical guide to planning, facilitating
and delivering a strategic, supportive
and effective journey mapping
workshop. The Journey Mapping**

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Playbook is based on the author's real-world experience of running hundreds of journey mapping sessions.

Understanding the priorities and pain points in customers' lives is critical to achieve business success. Helping you to nurture better and more profitable customer experiences, this book will

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**help you to: Define journey mapping
Understand why it is commercially
important Prioritise which journeys to
focus on and how Decide who to invite
and which tools to prepare Plan for an
effective session Make every stage of the
journey relevant and purposeful Build
an ongoing programme The Journey**

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Mapping Playbook shows you how to understand your customers better, whatever the size or sector of your business. Jerry Angrave, Founder and CEO of Empathyce, UK

Positive leaders are able to dramatically expand their people's—and their own—capacity for excellence. And they

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accomplish this without enormous expenditures or huge heroic gestures. Here leading scholars—including Adam Grant, author of the bestselling Give and Take; positive organizational scholarship movement cofounders Kim Cameron and Robert Quinn; and thirteen more—describe how this is being

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**done at companies such as Wells Fargo,
Ford, Kelly Services, Burt's Bees,
Connecticut's Griffin Hospital, the
Michigan-based Zingerman's
Community of Businesses, and many
others. They show that, like the
butterfly in Brazil whose flapping wings
create a typhoon in Texas, you can**

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create profound positive change in your organization through simple actions and attitude shifts.

How Big Data Increases Inequality and Threatens Democracy

Toward a Sociology of Algorithms

Ten Maps That Explain Everything About the World

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**The Great ScrumMaster
Beyond Requirements**

**How Successful Teams Deliver the
Right Software**

The Cartographers

*This is an update and
expansion upon PMI's*

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*popular reference, The
Practice Standard for
Project Risk Management.
Risk Management
addresses the fact that
certain events or
conditions may occur*

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*with impacts on project,
program, and portfolio
objectives. This
standard will: identify
the core principles for
risk management;
describe the*

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*fundamentals of risk
management and the
environment within which
it is carried out;
define the risk
management life cycle;
and apply risk*

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*management principles to
the portfolio, program,
and project domains
within the context of an
enterprise risk
management approach It
is primarily written for*

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*portfolio, program, and
project managers, but is
a useful tool for
leaders and business
consumers of risk
management, and other
stakeholders.*

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UX design has traditionally been deliverables-based. Wireframes, site maps, flow diagrams, content inventories, taxonomies, mockups helped define

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*the practice in its
infancy. Over time,
however, this
deliverables-heavy
process has put UX
designers in the
deliverables business.*

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*Many are now measured
and compensated for the
depth and breadth of
their deliverables
instead of the quality
and success of the
experiences they design.*

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*Designers have become
documentation subject
matter experts, known
for the quality of the
documents they create
instead of the end-state
experiences being*

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*designed and developed.
So what's to be done?
This practical book
provides a roadmap and
set of practices and
principles that will
help you keep your focus*

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*on the the experience
back, rather than the
deliverables. Get a
tactical understanding
of how to successfully
integrate Lean and
UX/DesignFind new*

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*material on business
modeling and outcomes to
help teams work more
strategicallyDelve into
the new chapter on
experiment designTake
advantage of updated*

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*examples and case
studies.*

*Despite enormous
investments of time and
money, are we making a
dent on the social and
environmental challenges*

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*of our time? What if we
could exponentially
increase our impact?
Around the world, a new
generation is looking
beyond greater profits,
for meaningful purpose.*

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*But, unlike business,
few social interventions
have achieved
significant impact at
scale. Inspired by the
modern innovation
practices, popularized*

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*by bestseller The Lean
Startup, that have
fueled technology
breakthroughs touching
every aspect of our
lives, Lean Impact turns
our attention to a new*

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*goal - radically greater
social good. Social
change is far more
complicated than
building a new app. It
requires more listening,
more care, and more*

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*stakeholders. To make a
lasting difference,
solutions must be
embraced by
beneficiaries, address
root causes, and include
an engine that can*

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accelerate growth to reach the scale of the need. Lean Impact offers bold ideas to reach audacious goals through customer insight, rapid experimentation and

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*iteration, and a
relentless pursuit of
impact. Ann Mei Chang
brings a unique
perspective from across
sectors, from her years
as a tech executive in*

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*Silicon Valley to her
most recent experience
as the Chief Innovation
Officer at USAID. She
vividly illustrates the
book with real stories
from interviews with*

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*over 200 organizations
across the US and around
the world. Whether you
are a nonprofit, social
enterprise, triple
bottom line company,
foundation, government*

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*agency, philanthropist,
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impact investor, or
simply donate your time
and money, Lean Impact
is an essential guide to
maximizing social impact
and scale.*

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may come packaged with
the bound book. The*

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*Fast, Focused, Practical
Guide to Excellence with
Scrum The Great
ScrumMaster:
#ScrumMasterWay is your
complete guide to
becoming an*

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*exceptionally effective
ScrumMaster and using
Scrum to dramatically
improve team and
organizational
performance. Easy to
digest and highly*

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*visual, you can read it
in a weekend...and use it
for an entire career.
Drawing on 15 years of
pioneering experience
implementing Agile and
Scrum and helping others*

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*do so, Zuzana Šochová
guides you step by step
through all key facets
of success as a
ScrumMaster in any
context. Šochová reviews
the ScrumMaster's*

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*responsibilities,
introduces her powerful
State of Mind model and
#ScrumMasterWay
approach, and teaches
crucial metaskills that
every ScrumMaster needs.*

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*Learn how to build more
effective teams, manage
change in Agile
environments, and take
full advantage of the
immensely powerful
ScrumMaster toolbox.*

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*Throughout, Šochová
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illuminates each concept
with practical, proven
examples that show how
to move from idea to
successful execution.
Understand the*

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*ScrumMaster's key role
in creating high-
performance self-
organizing teams Master
all components of the
ScrumMaster State of
Mind:*

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*teaching/mentoring,
removing impediments,
facilitation, and
coaching Operate
effectively as a
ScrumMaster at all
levels: team,*

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*relationships, and the
entire system Sharpen
key ScrumMaster
cognitive strategies and
core competencies Build
great teams, and improve
teams that are currently*

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*dysfunctional Drive
deeper change in a safer
environment with better
support for those
affected Make the most
of Shu Ha Ri, System
Rule, Root Cause*

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*Analysis, Impact
Mapping, and other*

ScrumMaster tools

*Whether you're a long-
time Certified*

ScrumMaster (CSM) or

participating in your

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*first Scrum project,
this guide will help you
leverage world-class
insight in all you do
and get the outstanding
results you're looking
for. Register your*

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corrections as they
become available*

The Culture Map

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*Small Actions, Big
Impact*

User Story Mapping

*How to Set Direction
while Embracing*

Uncertainty

The Goal

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*Families Caring for an
Aging America
Discover the Whole
Story, Build the Right
Product*

*Take advantage of a powerful
visual management tool for*

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*teams as you work together and
deliver great results. It's been
used by thousands of teams for
project success! 59% of U.S.
workers say that
communication is their team's
biggest obstacle to success,*

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followed by accountability at 29% (Atlassian). High-Impact Tools for Teams explains a simple, powerful tool that helps team leaders and members align and get clarity on exactly who is responsible for each part

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of the team's most important activities and projects. The tool is complemented by 4 trust additions that help teams build trust and increase psychological safety, so every member can be confident in sharing ideas or

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concerns about obstacles the team may face. It's a proven tool for project teams, based on years of research, and thousands of teams are already using the Team Alignment Map to run effective "get-to-action

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*meetings", give projects a good
start and de-silo organizations.
Co-author Alex Osterwalder is
the international best-selling
author who co-created the
Business Model Canvas, a
strategic management tool used*

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*by 1 million+ industry leaders
globally. Plan as a team and
know who does what Uncover
and proactively remove the
most likely obstacles to any
project Boost team member
contributions Run more*

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*effective team meetings Get
more successful projects With
the guidance of High-Impact
Tools for Teams, you can be
better prepared as a team
leader or team member to plan
effectively, reduce risks, and*

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collaborate with others. Your team will be accountable and ready to deliver results!

A good product roadmap is one of the most important and influential documents an organization can develop,

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publish, and continuously update. In fact, this one document can steer an entire organization when it comes to delivering on company strategy. This practical guide teaches you how to create an effective

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product roadmap, and demonstrates how to use the roadmap to align stakeholders and prioritize ideas and requests. With it, you'll learn to communicate how your products will make your

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*customers and organization
successful. Whether you're a
product manager, product
owner, business analyst,
program manager, project
manager, scrum master, lead
developer, designer,*

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*development manager,
entrepreneur, or business
owner, this book will show you
how to: Articulate an inspiring
vision and goals for your
product Prioritize ruthlessly
and scientifically Protect*

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*against pursuing seemingly
good ideas without evaluation
and prioritization Ensure
alignment with stakeholders
Inspire loyalty and over-
-delivery from your team Get
your sales team working with*

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*you instead of against you Bring
a user and buyer-centric
approach to planning and
decision-making Anticipate
opportunities and stay ahead of
the game Publish a
comprehensive roadmap*

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without overcommitting
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Bestseller for "cultivating
intense focus" for fast, powerful
performance results for
achieving success and true
meaning in one's professional

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*life (Adam Grant, author of Give
and Take). Deep work is the
ability to focus without
distraction on a cognitively
demanding task. It's a skill that
allows you to quickly master
complicated information and*

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produce better results in less time. Deep Work will make you better at what you do and provide the sense of true fulfillment that comes from craftsmanship. In short, deep work is like a super power in

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*our increasingly competitive
twenty-first century economy.
And yet, most people have lost
the ability to go deep—spending
their days instead in a frantic
blur of e-mail and social media,
not even realizing there's a*

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*better way. In Deep Work,
author and professor Cal
Newport flips the narrative on
impact in a connected age.
Instead of arguing distraction is
bad, he instead celebrates the
power of its opposite. Dividing*

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this book into two parts, he first makes the case that in almost any profession, cultivating a deep work ethic will produce massive benefits. He then presents a rigorous training regimen, presented as a series

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*of four "rules," for transforming
your mind and habits to support
this skill. 1. Work Deeply 2.
Embrace Boredom 3. Quit
Social Media 4. Drain the
Shallows A mix of cultural
criticism and actionable advice,*

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Deep Work takes the reader on a journey through memorable stories-from Carl Jung building a stone tower in the woods to focus his mind, to a social media pioneer buying a round-trip business class ticket to

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Tokyo to write a book free from distraction in the air-and no-nonsense advice, such as the claim that most serious professionals should quit social media and that you should practice being bored. Deep

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*Work is an indispensable guide
to anyone seeking focused
success in a distracted world.
An Amazon Best Book of 2016
Pick in Business & Leadership
Wall Street Journal Business
Bestseller A Business Book of*

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the Week at 800-CEO-READ

*Learn how to improve
retrospectives and avoid
stagnation, with fifty ideas
designed to help you enhance
and energise your continuous
improvement effort. This book*

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*will help you get better
outcomes from retrospectives
and from any continuous
improvement initiative. It will
help you consider how best to
prepare for retrospectives,
generate innovative insights,*

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*achieve valuable outcomes,
improve facilitation techniques,
keep things fresh and maybe
even how to have a bit of fun
whilst doing it. This book is for
anyone who undertakes
continuous improvement of any*

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sort, especially those looking to get better outcomes from retrospectives, either as a participant, facilitator, coach or manager of teams. We include ideas for people with varying levels of experience. So,

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whether you are just getting started with Scrum and retrospectives, or a veteran of continuous improvement looking to fine-tune or get new ideas, or if your retrospectives have become a bit stale and

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*need re-invigorating, there are
ideas in here to support you.*

A Field Guide to Ripple Effects

Mapping

A Field Guide for Rapid

Experimentation

The Art of Agile Development

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*Designing Great Products with
Agile Teams*

Specification by Example

Big Bang Disruption

Strategy in the Age of

Devastating Innovation

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BESTSELLER • Brené Brown
has taught us what it means
to dare greatly, rise strong,
and brave the wilderness.
Now, based on new research
conducted with leaders,
change makers, and culture
shiffters, she's showing us

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**how to put those ideas into
practice so we can step up
and lead. Look for Brené
Brown's new podcast, Dare to
Lead, as well as her ongoing
podcast Unlocking Us! NAMED
ONE OF THE BEST BOOKS OF
THE YEAR BY BLOOMBERG**

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Leadership is not about titles, status, and wielding power. A leader is anyone who takes responsibility for recognizing the potential in people and ideas, and has the courage to develop that potential. When we dare to lead, we don't

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pretend to have the right answers; we stay curious and ask the right questions. We don't see power as finite and hoard it; we know that power becomes infinite when we share it with others. We don't avoid difficult conversations

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and situations; we lean into vulnerability when it's necessary to do good work. But daring leadership in a culture defined by scarcity, fear, and uncertainty requires skill-building around traits that are deeply and uniquely

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**human. The irony is that
we're choosing not to invest
in developing the hearts and
minds of leaders at the exact
same time as we're
scrambling to figure out what
we have to offer that
machines and AI can't do**

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**better and faster. What can
we do better? Empathy,
connection, and courage, to
start. Four-time #1 New York
Times bestselling author
Brené Brown has spent the
past two decades studying
the emotions and experiences**

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**that give meaning to our
lives, and the past seven
years working with
transformative leaders and
teams spanning the globe.
She found that leaders in
organizations ranging from
small entrepreneurial**

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**startups and family-owned
businesses to nonprofits, civic
organizations, and Fortune 50
companies all ask the same
question: How do you
cultivate braver, more daring
leaders, and how do you
embed the value of courage in**

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**your culture? In this new
book, Brown uses research,
stories, and examples to
answer these questions in the
no-BS style that millions of
readers have come to expect
and love. Brown writes, "One
of the most important**

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**findings of my career is that
daring leadership is a
collection of four skill sets
that are 100 percent
teachable, observable, and
measurable. It's learning and
unlearning that requires
brave work, tough**

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conversations, and showing up with your whole heart. Easy? No. Because choosing courage over comfort is not always our default. Worth it? Always. We want to be brave with our lives and our work. It's why we're here." Whether

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**you've read Daring Greatly
and Rising Strong or you're
new to Brené Brown's work,
this book is for anyone who
wants to step up and into
brave leadership.**

**"The Cartographers is one of
those brilliant books you have**

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**to read twice.” — Washington
Post “There are echoes of
Borges and Bradbury,
Pynchon and Finian’s
Rainbow, but Ms. Shepherd’s
exhilarating and enjoyable
work casts a magical glow all
its own.” — Wall Street**

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**Journal From the critically
acclaimed author of The Book
of M, a highly imaginative
thriller about a young woman
who discovers that a strange
map in her deceased father's
belongings holds an
incredible, deadly secret—one**

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**that will lead her on an
extraordinary adventure and
to the truth about her
family's dark history. What is
the purpose of a map? Nell
Young's whole life and
greatest passion is
cartography. Her father, Dr.**

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Daniel Young, is a legend in the field and Nell's personal hero. But she hasn't seen or spoken to him ever since he cruelly fired her and destroyed her reputation after an argument over an old, cheap gas station

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highway map. But when Dr. Young is found dead in his office at the New York Public Library, with the very same seemingly worthless map hidden in his desk, Nell can't resist investigating. To her surprise, she soon discovers

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that the map is incredibly valuable and exceedingly rare. In fact, she may now have the only copy left in existence...because a mysterious collector has been hunting down and destroying every last one—along with

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**anyone who gets in the way.
But why? To answer that
question, Nell embarks on a
dangerous journey to reveal a
dark family secret and
discovers the true power that
lies in maps... Perfect for fans
of Joe Hill and V. E. Schwab,**

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The Cartographers is an ode to art and science, history and magic—a spectacularly imaginative, modern story about an ancient craft and places still undiscovered. An international business expert helps you understand

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and navigate cultural differences in this insightful and practical guide, perfect for both your work and personal life. Americans precede anything negative with three nice comments; French, Dutch, Israelis, and

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Germans get straight to the point; Latin Americans and Asians are steeped in hierarchy; Scandinavians think the best boss is just one of the crowd. It's no surprise that when they try and talk to each other, chaos breaks out.

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In The Culture Map, INSEAD professor Erin Meyer is your guide through this subtle, sometimes treacherous terrain in which people from starkly different backgrounds are expected to work harmoniously together. She

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**provides a field-tested model
for decoding how cultural
differences impact
international business, and
combines a smart analytical
framework with practical,
actionable advice.
How well does your**

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**organization respond to
changing market conditions,
customer needs, and
emerging technologies when
building software-based
products? This practical guide
presents Lean and Agile
principles and patterns to**

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**help you move fast at
scale—and demonstrates why
and how to apply these
paradigms throughout your
organization, rather than with
just one department or team.
Through case studies, you'll
learn how successful**

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enterprises have rethought everything from governance and financial management to systems architecture and organizational culture in the pursuit of radically improved performance. Discover how Lean focuses on people and

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**teamwork at every level, in
contrast to traditional
management practices
Approach problem-solving
experimentally by exploring
solutions, testing
assumptions, and getting
feedback from real users Lead**

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**and manage large-scale
programs in a way that
empowers employees,
increases the speed and
quality of delivery, and lowers
costs Learn how to implement
ideas from the DevOps and
Lean Startup movements**

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**even in complex, regulated
environments**

**A Practical Guide to
Preparing, Facilitating and
Unlocking the Value of
Customer Journey Mapping
Connected Strategy**

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Lean UX

The Agile Leader

How to Be a Positive Leader

High-Impact Tools for Teams

A practical guide to effective business
model testing 7 out of 10 new products fail
to deliver on expectations. Testing
Business Ideas aims to reverse that

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statistic. In the tradition of Alex Osterwalder's global bestseller Business Model Generation, this practical guide contains a library of hands-on techniques for rapidly testing new business ideas. Testing Business Ideas explains how systematically testing business ideas dramatically reduces the risk and increases

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the likelihood of success for any new venture or business project. It builds on the internationally popular Business Model Canvas and Value Proposition Canvas by integrating Assumptions Mapping and other powerful lean startup-style experiments. Testing Business Ideas uses an engaging 4-color format to:

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Increase the success of any venture and decrease the risk of wasting time, money, and resources on bad ideas Close the knowledge gap between strategy and experimentation/validation Identify and test your key business assumptions with the Business Model Canvas and Value Proposition Canvas A definitive field

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guide to business model testing, this book features practical tips for making major decisions that are not based on intuition and guesses. Testing Business Ideas shows leaders how to encourage an experimentation mindset within their organization and make experimentation a continuous, repeatable process.

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Goiko Adzic
Longlisted for the National Book Award
New York Times Bestseller A former
Wall Street quant sounds an alarm on the
mathematical models that pervade modern
life -- and threaten to rip apart our social
fabric We live in the age of the algorithm.
Increasingly, the decisions that affect our
lives--where we go to school, whether we

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get a car loan, how much we pay for health insurance--are being made not by humans, but by mathematical models. In theory, this should lead to greater fairness: Everyone is judged according to the same rules, and bias is eliminated. But as Cathy O'Neil reveals in this urgent and necessary book, the opposite is true. The models

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being used today are opaque, unregulated, and uncontestable, even when they're wrong. Most troubling, they reinforce discrimination: If a poor student can't get a loan because a lending model deems him too risky (by virtue of his zip code), he's then cut off from the kind of education that could pull him out of poverty, and a

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vicious spiral ensues. Models are propping up the lucky and punishing the downtrodden, creating a "toxic cocktail for democracy." Welcome to the dark side of Big Data. Tracing the arc of a person's life, O'Neil exposes the black box models that shape our future, both as individuals and as a society. These "weapons of math

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"destruction" score teachers and students, sort r sum s, grant (or deny) loans, evaluate workers, target voters, set parole, and monitor our health. O'Neil calls on modelers to take more responsibility for their algorithms and on policy makers to regulate their use. But in the end, it's up to us to become more savvy about the models

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that govern our lives. This important book empowers us to ask the tough questions, uncover the truth, and demand change. -- Longlist for National Book Award (Non-Fiction) -- Goodreads, semi-finalist for the 2016 Goodreads Choice Awards (Science and Technology) -- Kirkus, Best Books of 2016 -- New York Times, 100 Notable

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Books of 2016 (Non-Fiction) -- The
Guardian, Best Books of 2016 -- WBUR's
"On Point," Best Books of 2016: Staff
Picks -- Boston Globe, Best Books of
2016, Non-Fiction

From the oceans to continental heartlands,
human activities have altered the physical
characteristics of Earth's surface. With

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Earth's population projected to peak at 8 to 12 billion people by 2050 and the additional stress of climate change, it is more important than ever to understand how and where these changes are happening. Innovation in the geographical sciences has the potential to advance knowledge of place-based environmental

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change, sustainability, and the impacts of a rapidly changing economy and society.

Understanding the Changing Planet outlines eleven strategic directions to focus research and leverage new technologies to harness the potential that the geographical sciences offer.

An exploration of why we play video

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games despite the fact that we are almost certain to feel unhappy when we fail at them. We may think of video games as being "fun," but in *The Art of Failure*, Jesper Juul claims that this is almost entirely mistaken. When we play video games, our facial expressions are rarely those of happiness or bliss. Instead, we

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frown, grimace, and shout in frustration as we lose, or die, or fail to advance to the next level. Humans may have a fundamental desire to succeed and feel competent, but game players choose to engage in an activity in which they are nearly certain to fail and feel incompetent. So why do we play video games even

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though they make us unhappy? Juul examines this paradox. In video games, as in tragic works of art, literature, theater, and cinema, it seems that we want to experience unpleasantness even if we also dislike it. Reader or audience reaction to tragedy is often explained as catharsis, as a purging of negative emotions. But, Juul

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points out, this doesn't seem to be the case for video game players. Games do not purge us of unpleasant emotions; they produce them in the first place. What, then, does failure in video game playing do? Juul argues that failure in a game is unique in that when you fail in a game, you (not a character) are in some way

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inadequate. Yet games also motivate us to play more, in order to escape that inadequacy, and the feeling of escaping failure (often by improving skills) is a central enjoyment of games. Games, writes Juul, are the art of failure: the singular art form that sets us up for failure and allows us to experience it and

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experiment with it. The Art of Failure is essential reading for anyone interested in video games, whether as entertainment, art, or education.

An Essay on the Pain of Playing Video Games

Prisoners of Geography

Fifty Quick Ideas to Improve Your

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Retrospectives

Dare to Lead

U.S. History

Testing Business Ideas

Lean Enterprise

***Satisfy Stakeholders by
Solving the Right***

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*Problems, in the Right
Ways In Beyond*

Requirements , Kent J.

McDonald shows how

applying analysis

techniques with an agile

mindset can radically

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*transform analysis from
merely “gathering and
documenting
requirements” to an
important activity teams
use to build shared
understanding. First,*

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*McDonald discusses the
unique agile mindset,
reviews the key
principles underlying
it, and shows how these
principles link to
effective analysis.*

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Next, he puts these principles to work in four wide-ranging and thought-provoking case studies. Finally, he drills down on a full set of techniques for

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*effective agile
analysis, using examples
to show how, why, and
when they work.
McDonald's strategies
will teach you how to
understand stakeholders'*

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*needs, identify the best
solution for satisfying
those needs, and build a
shared understanding of
your solution that
persists throughout the
product lifecycle. He*

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*also demonstrates how to
iterate your analysis,
taking advantage of what
you learn throughout
development, testing,
and deployment so that
you can continuously*

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*adapt, refine, and
improve. Whether you're
an analysis practitioner
or you perform analysis
tasks as a developer,
manager, or tester,
McDonald's techniques*

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*will help your team
consistently find and
deliver better
solutions. Coverage
includes Core concepts
for analysis: needs/
solutions,*

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outcome/output,

discovery/delivery

Adapting Lean Startup

ideas for IT projects:

customer delivery,

build-measure-learn, and

metrics Structuring

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*decisions, recognizing
differences between
options and commitments,
and overcoming cognitive
biases Focusing on
value: feature
injection, minimum*

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*viable products, and
minimum marketable
features Understanding
how analysis flows
alongside your project's
lifecycle Analyzing
users: mapping*

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*stakeholders, gauging
commitment, and creating
personas Understanding
context: performing
strategy (enterprise)
analysis Clarifying
needs: applying decision*

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filters, assessing

project opportunities,

stating problems

Investigating solutions:

impact and story

mapping, collaborative

modeling, and acceptance

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*criteria definition Kent
J. McDonald uncovers
better ways of
delivering value. His
experience includes work
in business analysis,
strategic planning,*

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*project management, and
product development in
the financial services,
health insurance,
performance marketing,
human services,
nonprofit, and*

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automotive industries.

*He has a BS in
industrial engineering
from Iowa State
University and an MBA
from Kent State
University. He is*

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*coauthor of Stand Back
and Deliver:*

*Accelerating Business
Agility (Addison-Wesley,
2009) .*

*Business Models for
Transforming Customer*

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*Relationships What if
there were a way to turn
occasional, sporadic
transactions with
customers into long-
term, continuous
relationships--while*

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*simultaneously driving
dramatic improvements in
operational efficiency?
What if you could break
your existing trade-offs
between superior
customer experience and*

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*low cost? This is the
promise of a connected
strategy. New forms of
connectivity--involving
frequent, low-friction,
customized
interactions--mean that*

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*companies can now
anticipate customer*

*needs as they arise, or
even before.*

*Simultaneously, enabled
by these technologies,
companies can create new*

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*business models that
deliver more value to
customers. Connected
strategies are win-win:
Customers get a
dramatically improved
experience, while*

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*companies boost
operational efficiency.
In this book, strategy
and operations experts
Nicolaj Siggelkow and
Christian Terwiesch
reveal the emergence of*

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*connected strategies as
a new source of
competitive advantage.
With in-depth examples
from companies operating
in industries such as
healthcare, financial*

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*services, mobility,
retail, entertainment,
nonprofit, and
education, Connected
Strategy identifies the
four pathways--respond-
to-desire, curated*

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*offering, coach
behavior, and automatic
execution--for turning
episodic interactions
into continuous
relationships. The
authors show how each*

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*pathway creates a
competitive advantage,
then guide you through
the critical decisions
for creating and
implementing your own
connected strategies.*

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*Whether you're trying to
revitalize strategy in
an established company
or disrupt an industry
as a startup, this book
will help you: Reshape
your connections with*

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*your customers Find new
ways to connect with
existing suppliers while
also activating new
sources of capacity
Create the right revenue
model Make the best*

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*technology choices to
support your strategy
Integrating rich
examples, how-to advice,
and practical tools in
the form of "workshop
chapters" throughout,*

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*this book is the
ultimate resource for
creating competitive
advantage through
connected relationships
with your customers and
redefined connections in*

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your industry.

*It used to take years or
even decades for
disruptive innovations
to dethrone dominant
products and services.
But now any business can*

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*be devastated virtually
overnight by something
better and cheaper. How
can executives protect
themselves and harness
the power of Big Bang
Disruption? Just a few*

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years ago, drivers happily spent more than \$200 for a GPS unit. But as smartphones exploded in popularity, free navigation apps exceeded the performance of stand-

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*alone devices. Eighteen
months after the debut
of the navigation apps,
leading GPS
manufacturers had lost
85 percent of their
market value. Consumer*

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*electronics and computer
makers have long
struggled in a world of
exponential technology
improvements and short
product life spans. But
until recently, hotels,*

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*taxi services, doctors,
and energy companies had
little to fear from the
information revolution.
Those days are gone
forever. Software-based
products are replacing*

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*physical goods. And
every service provider
must compete with cloud-
based tools that offer
customers a better way
to interact. Today,
start-ups with minimal*

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*experience and no
capital can unravel your
strategy before you even
begin to grasp what's
happening. Never mind
the "innovator's
dilemma"—this is the*

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innovator's disaster.

*And it's happening in
nearly every industry.*

Worse, Big Bang

*Disruptors may not even
see you as competition.*

They don't share your

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*approach to customer
service, and they're not
sizing up your product
line to offer better
prices. You may simply
be collateral damage in
their efforts to win*

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*completely different
markets. The good news
is that any business can
master the strategy of
the start-ups. Larry
Downes and Paul Nunes
analyze the origins,*

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*economics, and anatomy
of Big Bang Disruption.
They identify four key
stages of the new
innovation life cycle,
helping you spot
potential disruptors in*

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*time. And they offer
twelve rules for
defending your markets,
launching disruptors of
your own, and getting
out while there's still
time. Based on extensive*

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*research by the
Accenture Institute for
High Performance and in-
depth interviews with
entrepreneurs,
investors, and
executives from more*

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*than thirty industries,
Big Bang Disruption will
arm you with strategies
and insights to thrive
in this brave new world.
For those considering
Extreme Programming,*

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*this book provides no-
nonsense advice on agile
planning, development,
delivery, and management
taken from the authors'
many years of
experience. While plenty*

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*of books address the
what and why of agile
development, very few
offer the information
users can apply
directly.*

Focus on Impact

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*Brave Work. Tough
Conversations. Whole
Hearts.*

*How to Innovate for
Radically Greater Social
Good*

Understanding the

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*Changing Planet
Building Continuous
Customer Relationships
for Competitive
Advantage
Fifty Quick Ideas to
Improve Your User*

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Stories

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Product Roadmaps

Relaunched

Family caregiving affects millions of Americans every day, in all walks of life. At least 17.7 million individuals in the United States

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are caregivers of an older adult with a health or functional limitation. The nation's family caregivers provide the lion's share of long-term care for our older adult population. They are also central to older adults' access to and receipt of health

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care and community-based social services. Yet the need to recognize and support caregivers is among the least appreciated challenges facing the aging U.S. population. Families Caring for an Aging America examines the prevalence and nature of family

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caregiving of older adults and the available evidence on the effectiveness of programs, supports, and other interventions designed to support family caregivers. This report also assesses and recommends policies to address the needs of

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family caregivers and to minimize the barriers that they encounter in trying to meet the needs of older adults.

This book will help you write better stories, spot and fix common issues, split stories so that they are smaller but still

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valuable, and deal with difficult stuff like crosscutting concerns, long-term effects and non-functional requirements. Above all, this book will help you achieve the promise of agile and iterative delivery: to ensure that the right stuff gets delivered through

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productive discussions between delivery team members and business stakeholders. Who is this book for? This is a book for anyone working in an iterative delivery environment, doing planning with user stories. The ideas in this book are useful both

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to people relatively new to user stories and those who have been working with them for years. People who work in software delivery, regardless of their role, will find plenty of tips for engaging stakeholders better and structuring iterative plans more

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effectively. Business stakeholders working with software teams will discover how to provide better information to their delivery groups, how to set better priorities and how to outrun the competition by achieving more with less software. What's inside?

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Unsurprisingly, the book contains exactly fifty ideas. They are grouped into five major parts: -
Creating stories: This part deals with capturing information about stories before they get accepted into the delivery pipeline. You'll find ideas about what kind of

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information to note down on story cards and how to quickly spot potential problems. - Planning with stories: This part contains ideas that will help you manage the big-picture view, set milestones and organise long-term work. - Discussing stories:

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User stories are all about effective conversations, and this part contains ideas to improve discussions between delivery teams and business stakeholders. You'll find out how to discover hidden assumptions and how to facilitate effective conversations

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*to ensure shared understanding. -
Splitting stories: The ideas in this
part will help you deal with large
and difficult stories, offering
several strategies for dividing
them into smaller chunks that will
help you learn fast and deliver
value quickly. - Managing*

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iterative delivery: This part contains ideas that will help you work with user stories in the short and mid term, manage capacity, prioritise and reduce scope to achieve the most with the least software. About the authors: Gojko Adzic is a strategic

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software delivery consultant who
works with ambitious teams to
improve the quality of their
software products and processes.
Gojko's book *Specification by
Example* was awarded the #2
spot on the top 100 agile books
for 2012 and won the Jolt Award

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for the best book of 2012. In 2011, he was voted by peers as the most influential agile testing professional, and his blog won the UK agile award for the best online publication in 2010. David Evans is a consultant, coach and trainer specialising in the field of Agile

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Quality. David helps organisations with strategic process improvement and coaches teams on effective agile practice. He is regularly in demand as a conference speaker and has had several articles published in international journals.

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This innovative and engaging book discusses the contribution of business to the Sustainable Development Goals (SDGs) adopted by the United Nations in 2015. It critically analyses selected impact measurement and management tools to

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highlight their respective benefits and limitations, and also provides guidance on critical management decisions to support high-quality impact measurement and management. The analyses underlying this book are the result of a three year research

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project conducted by an international consortium in the EU-funded research project GLOBAL VALUE - Managing Business Impact on Development. The research is complemented by examples from corporate practice and expert interviews to

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demonstrate and measure the contribution of business to sustainable development in the context of the SDGs.

Never in the history of capitalism has there been a greater need for a shift in business focus.

Consumers are cynical, skeptical

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and cautious, opening a new opportunity for difference-makers. We need to move away from the traditional money-driven business focus and focus all product design, marketing and delivery on making an immediate and lasting impact on people's

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lives. This how-to manual provides proven strategies to build and grow any retail or service business that's focused on impact with step-by-step, proven formulas to make it happen.

The ArcGIS Book

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*10 Big Ideas about Applying the
Science of where
A Novel
The Standard for Risk
Management in Portfolios,
Programs, and Projects
Weapons of Math Destruction
Making a Big Impact with*

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*Software Products and Projects
The Art of Failure*

A practical guide to impact mapping, a simple yet incredibly effective method for collaborative strategic planning that helps organizations make an impact

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with software.

This is a hands-on book about
ArcGIS that you work with as
much as read. By the end, using
Learn ArcGIS lessons, you'll be
able to say you made a story
map, conducted geographic

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analysis, edited geographic data,
worked in a 3D web scene, built
a 3D model of Venice, and more.
Published by OpenStax College,
U.S. History covers the breadth
of the chronological history of the
United States and also provides

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the necessary depth to ensure the course is manageable for instructors and students alike. U.S. History is designed to meet the scope and sequence requirements of most courses. The authors introduce key forces

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and major developments that together form the American experience, with particular attention paid to considering issues of race, class and gender. The text provides a balanced approach to U.S. history,

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considering the people, events
and ideas that have shaped the
United States from both the top
down (politics, economics,
diplomacy) and bottom up
(eyewitness accounts, lived
experience).

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User story mapping is a valuable tool for software development, once you understand why and how to use it. This insightful book examines how this often misunderstood technique can help your team stay focused on

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users and their needs without getting lost in the enthusiasm for individual product features.

Author Jeff Patton shows you how changeable story maps enable your team to hold better conversations about the project

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throughout the development process. Your team will learn to come away with a shared understanding of what you're attempting to build and why. Get a high-level view of story mapping, with an exercise to

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learn key concepts quickly

Understand how stories really work, and how they come to life in Agile and Lean projects Dive into a story's lifecycle, starting with opportunities and moving deeper into discovery Prepare

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your stories, pay attention while they're built, and learn from those you convert to working software

Rules for Focused Success in a Distracted World

Analysis with an Agile Mindset

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Measuring and Managing
Corporate Impacts
A Process of Ongoing
Improvement
Mapping and Sequencing the
Human Genome
Discover to Deliver

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#ScrumMasterWay
Impact Mapping Making a
Big Impact with Software
Products and
Projects Provoking
Thoughts
We commonly think of

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society as made of and
by humans, but with the
proliferation of machine
learning and AI
technologies, this is
clearly no longer the
case. Billions of

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automated systems
tacitly contribute to
the social construction
of reality by drawing
algorithmic distinctions
between the visible and
the invisible, the

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relevant and the
irrelevant, the likely
and the unlikely - on
and beyond platforms.
Drawing on the work of
Pierre Bourdieu, this
book develops an

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original sociology of
algorithms as social
agents, actively
participating in social
life. Through a wide
range of examples,
Massimo Airoidi shows

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how society shapes
algorithmic code, and
how this culture in the
code guides the
practical behaviour of
the code in the culture,
shaping society in turn.

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The 'machine habitus' is
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the generative mechanism
at work throughout
myriads of feedback
loops linking humans
with artificial social
agents, in the context

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of digital
infrastructures and pre-
digital social
structures. Machine
Habitus will be of great
interest to students and
scholars in sociology,

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media and cultural
studies, science and
technology studies and
information technology,
and to anyone interested
in the growing role of
algorithms and AI in our

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social and cultural
life.

Alex Rogo is a harried
plant manager working
ever more desperately to
try and improve
performance. His factory

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is rapidly heading for
disaster. So is his
marriage. He has ninety
days to save his plant -
or it will be closed by
corporate HQ, with
hundreds of job losses.

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It takes a chance

meeting with a colleague

from student days -

Jonah - to help him

break out of

conventional ways of

thinking to see what

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needs to be done.

Described by Fortune as
a 'guru to industry' and
by Businessweek as a
'genius', Eliyahu M.
Goldratt was an
internationally

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**recognized leader in the
development of new
business management
concepts and systems.
This 20th anniversary
edition includes a
series of detailed case**

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study interviews by
David Whitford, Editor
at Large, Fortune Small
Business, which explore
how organizations around
the world have been
transformed by Eli

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Goldratt's ideas. The
story of Alex's fight to
save his plant contains
a serious message for
all managers in industry
and explains the ideas
which underline the

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**Theory of Constraints
(TOC) developed by Eli
Goldratt. Written in a
fast-paced thriller
style, The Goal is the
gripping novel which is
transforming management**

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thinking throughout the
Western world. It is a
book to recommend to
your friends in industry
- even to your bosses -
but not to your
competitors!

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Today's world is
complex, fast-changing,
and radically
unpredictable. Fixed,
hierarchical
organisations can't
survive in a world like

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**that: only radically
agile organisations with
more local autonomy,
more widely-distributed
decision-making, and
strongly shared goals
can succeed. Those**

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organisations need to be
managed in radically
different ways. Agile
leaders find their
strength not in
positional power, but in
their ability to

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leverage influence. They
recognise the critical
roles of culture and
organisational design,
and have transformed
their own mindsets to
handle complexity and be

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comfortable with leading
a "flotilla of
autonomous boats" rather
than one huge "tanker."
In The Agile Leader,
world-renowned agile
leadership consultant

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Zuzana Sochová teaches
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the skills and mindsets
you need to be a great
agile leader in a great
agile organisation.

Sochová teaches through
inspirational examples

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that draw on her
experiences working with
leaders in organisations
of all sizes, in
multiple industries.
You'll learn how to
unleash your own

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leadership potential,
align organisational
development with the
goal of greater agility,
strengthen your skills
as a catalyst, build
community, apply radical

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transparency where it
makes sense, and infuse
agility throughout
business functions
ranging from HR to
finance.

Lean Impact

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Deep Work
How the Other Half Lives
Studies Among the
Tenements of New York
Agile Product Planning
and Analysis
Machine Habitus

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**Business and the
Sustainable Development
Goals**

*There is growing
enthusiasm in the
scientific community about
the prospect of mapping*

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and sequencing the human genome, a monumental project that will have far-reaching consequences for medicine, biology, technology, and other fields. But how will such

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an effort be organized and funded? How will we develop the new technologies that are needed? What new legal, social, and ethical questions will be raised?

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*Mapping and Sequencing the
Human Genome is a
blueprint for this
proposed project. The
authors offer a highly
readable explanation of
the technical aspects of*

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genetic mapping and sequencing, and they recommend specific interim and long-range research goals, organizational strategies, and funding levels. They also outline

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*some of the legal and
social questions that
might arise and urge their
early consideration by
policymakers.*

*The Journey Mapping
Playbook*

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Tribal Unity (paperback)
*5 Tools to Align Team
Members, Build Trust, and
Get Results Fast*
*Strategic Directions for
the Geographical Sciences*
Impact Mapping

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*The 10-Step Map to Reach
Millions, Make Millions
and Love Your Life Along
the Way*

*Breaking Through the
Invisible Boundaries of
Global Business*