

## Management Information Systems Laudon 11th Edition

It is a great pleasure to share with you the Springer CCIS proceedings of the First International Conference on Reforming Education, Quality of Teaching and Technology-Enhanced Learning: Learning Technologies, Quality of Education, Educational Systems, Evaluation, Pedagogies--TECH-EDUCATION 2010, Which was a part of the World Summit on the Knowledge Society Conference Series. TECH-EDUCATION 2010 was a bold effort aiming to foster a debate on the global need in our times to invest in education. The topics of the conference dealt with six general pillars: Track 1. Quality of Education--A new Vision Track 2. Technology-Enhanced Learning--Learning Technologies--Personalization-E-learning Track 3. Educational Strategies Track 4. Collaborative/ Constructive/ Pedagogical/ Didactical Approaches Track 5. Formal/ Informal/ and Life-Long Learning Perspectives Track 6. Contribution of Education to Sustainable Development Within this general context the Program Committee of the conference invited contributions that fall in to the following list of topics. Track 1: Quality of the Education--A new Vision • Teaching Methodologies and Case Studies • Reforms Degrees • The European Educational Space • Academic Curricula Designs • Quality of Teaching and Learning • Quality and Academic Assessment • The School / University of the Future • Challenges for Higher Education in the 21st Century • New Managerial Models for Education • Financing the New Model for Education of the 21st Century • Quality Milestones for Education of the 21st Century • Evaluation in Academia • The Role of Teachers • International Collaborations for Joint Programs/Degrees • Industry-Academia Synergies • Research Laboratories Management

Through the use of ICT tools, such as the internet, portals, and telecommunication devices, the quality of healthcare has improved in local and global health; aiding in the development of a sustainable economy. Handbook of Research on ICTs and Management Systems for Improving Efficiency in Healthcare and Social Care brings together a valuable research collection on ICT elements needed to improve communication and collaboration between global health institutes, public and private organizations, and foundations.

Highlighting the adoption and success factors in the development of technologies for healthcare, this book is essential for IT professionals, technology solution providers, researchers, and students interested in technology and its relationship with healthcare and social services.

This tutorial book presents an augmented selection of the material presented at the Software Engineering Education and Training Track at the International Conference on Software Engineering, ICSE 2005, held in St. Louis, MO, USA in May 2005. The 12 tutorial lectures presented cover software engineering education, state of the art and practice: creativity and rigor, challenges for industries and academia, as well as future directions.

Human resources management is essential for any workplace environment and is deemed most effective when a strategic focus is in place to ensure that people can facilitate the achievement of organizational goals. But, effective human resource management also contains an element of risk management for an organization which, as a minimum, ensures legislative compliance. Human Resources Management: Concepts, Methodologies, Tools and Applications compiles the most sought after case studies, architectures, frameworks, methodologies, and research related to human resources management. Including over

chapters from professional, this three-volume collection presents an in-depth analysis the fundamental aspects, tools and technologies, methods and design, applications, managerial impact, social/behavioral perspectives, critical issues, and emerging trends the field, touching on effective and ineffective management practices when it comes to human resources. This multi-volume work is vital and highly accessible across the hybrid domain of business and management, essential for any library collection.

**QFINANCE: The Ultimate Resource, 4th edition**

**Detection, Prevention and Strategy in Business Enterprises**

**14th European, Mediterranean, and Middle Eastern Conference, EMCIS 2017, Coimbra, Portugal, September 7-8, 2017, Proceedings**

**Dynamic Advancements in Teaching and Learning Based Technologies: New Concepts**  
**ECISM 2017 11th European Conference on Information Systems Management**

***QFINANCE: The Ultimate Resource (5th edition) is the first-step reference for the finance professional or student of finance. Its coverage and author quality reflect a fine blend of practitioner and academic expertise, whilst providing the reader with a thorough education in the many facets of finance.***

***Conference Proceedings of 20th European Conference on Research Methods in Business and Management***

***White-Collar Crime describes white-collar crime and criminals. It discusses executive knowledge of white-collar crime, and white-collar crime theories are presented. Executive positions involved in crime, white-collar crime analysis, response to crime suspicion, corporate social responsibility, and corporate reputation damage and repair are some of the core topics of this book. Knowledge strategy, intelligence strategy, and systems strategy are also presented from a strategic management perspective.***

***These proceedings represent the work of researchers participating in the 11th International Conference on Intellectual Capital, Knowledge Management & Organisational Learning - ICICKM 2014, which this year is being held at The University of Sydney Business School, The University of Sydney, Australia. The Conference Co-Chairs are Dr John Dumay from Macquarie University, Sydney, Australia and Dr Gary Oliver from the University of Sydney, Australia. The conference will be opened with a keynote by Goran Roos, Advanced Manufacturing Council, Adelaide, Australia who will address the topic of "Intellectual capital in Australia: Economic development in a high cost economy." The second day will be opened with a from James Guthrie, University of Sydney, Australia on the topic of "Intellectual Capital and the Public Sector Research: Past, Present, and Future."***

***Human Resources Management: Concepts, Methodologies, Tools, and Applications***

***White-Collar Crime***

***Concepts, Methodologies, Tools and Applications***

***Information Systems and Technology for Organizational Agility, Intelligence, and Resilience***

***Encyclopedia of Information Science and Technology, Fourth Edition***

***A Master's Course for Engineers***

*"This book covers multiple systems and developments in design for businesses and enterprises of all sizes, highlighting the advancing technology and research in this area and proposing strategic approaches to manage risks and detect errors"--Provided by publisher.*

*Aim of this dissertation is to provide organizations with a model and an application approach to configure their knowledge intensive processes with the functionalities offered by collaborative technologies. The model is structured into three segments: - attributes of knowledge intensive processes - functionalities of collaborative technologies - configurations of knowledge intensive processes and collaborative technologies The model is validated within three industrial case studies.*

*"This book provides a comprehensive collection of research and analysis on the principles of service, knowledge and organizational capabilities, clarifying IT strategy procedures and management practices and how they are used to shape a firm's knowledge resources"--Provided by publisher.*

*QFINANCE: The Ultimate Resource (4th edition) offers both practical and thought-provoking articles for the finance practitioner, written by leading experts from the markets and academia. The coverage is expansive and in-depth, with key themes which include balance sheets and cash flow, regulation, investment, governance, reputation management, and Islamic finance encompassed in over 250 best practice and thought leadership articles. This edition will also comprise key perspectives on environmental, social, and governance (ESG) factors -- essential for understanding the long-term sustainability of a company, whether you are an investor or a corporate strategist. Also included: Checklists: more than 250 practical guides and solutions to daily financial challenges; Finance Information Sources: 200+ pages spanning 65 finance areas; International Financial Information: up-to-date country and industry data; Management Library: over 130 summaries of the most popular finance titles; Finance Thinkers: 50 biographies covering their work and life; Quotations and Dictionary.*

*Managing Digital Governance*

*Enterprise Information Systems Design, Implementation and Management*

*ICICKM2014*

*Decision-making Methodology*

*Automated Enterprise Systems for Maximizing Business Performance*

*Knowledge Management, Intelligence Strategy and Executive Leadership*

**Dynamic Advancements in Teaching and Learning Based Technologies: New Concepts** explores the technical, social, cultural, organizational, human, cognitive, and commercial impact of technology. This exciting new publication explores the impact of Web-based technology on the design, implementation and evaluation of the learning and teaching process, as well as the development of new activities, relationships, skills, and competencies for the various actors implied in such processes. It expands on the overall body of knowledge relating to multi-dimensional aspects of Web-based technologies in up to date educational contexts.

An in-depth look at how today's businesses use information technologies. Many businesses look for candidates who know how to use information systems, making a general understanding of information systems an asset to any business professional. Laudon and Laudon continue to emphasize how business objectives shape the application of new information systems and technologies.

This book is written for engineering students and working professionals. Technical professionals are increasingly involved in IT issues, such as implementing IT systems, managing them, and taking part in requirements analysis/vendor selection. In this book, the basics of production planning systems (PPS) are covered, as well as their implementation in ERP-Systems like SAP. Readers also learn the basics of practical IT management and software creation through detailed, real-world examples. The book serves as a full 5 ECTS study module, which fits into any engineering curriculum. 150 multiple-choice quizzes, practical exercises and a text filled with experiential examples make it a convenient choice for selfstudy and for classroom use.

As the world rapidly moves online, sectors from management, industry, government, and education have broadly begun to virtualize the way people interact and learn. **Virtual Learning Environments: Concepts, Methodologies, Tools and Applications** is a three-volume compendium of the latest research, case studies, theories, and methodologies within the field of virtual learning environments. As networks get faster, cheaper, safer, and more reliable, their applications grow at a rate that makes it difficult for the typical practitioner to keep abreast. With a wide range of subjects, spanning from authors across the globe and with applications at different levels of education and higher learning, this reference guide serves

academics and practitioners alike, indexed and categorized easily for study and application.

**The Connection of People and Resources for Innovation**  **A Textbook**

**Issues, Challenges, and Solutions**

**Industrial Software Applications**

**Handbook of Research on Expanding Business Opportunities With Information Systems and Analytics**

**Information Technology Investment**

**Handbook of Research on the Role of Human Factors in IT Project Management**

*"This book is a rich source of knowledge about educational reforms through the adoption of information systems applications and technologies in the Arab region, covering current initiatives, approaches, issues, and challenges in the Arab education sector"--Provided by publisher.*

*The role humans play in the field of information technology continues to hold relevance even with the industry's rapid growth. People contribute heavily to the physical, cognitive, and organizational domain of computing, yet there is a lack of exploration into this phenomenon. Humanoid aspects of technology require extensive research in order to avoid marginalization and insufficient data. The Handbook of Research on the Role of Human Factors in IT Project Management is a collection of innovative research on the methods and applications of the task of human characteristics in the design and development of new technology. While highlighting topics including digitalization, risk management, and task analysis, this book is ideally designed for IT professionals, managers, support executives, project managers, managing directors, academicians, researchers, and students seeking current research on the dynamics of human influence in technological projects.*

*Knowledge of scientific and technological developments, and the flexible communication and decision making, knowledge sharing, and collaboration that stem from them, can enable organizations and individuals to be successful and viable competitors in today's global economy. Information Systems and Technology for Organizational Agility, Intelligence, and Resilience aims to advise and support organizational agents who want ensure success in terms of financial, social, and environmental aspects, as well as in the aspect of human development, in a more sustainable way. The premier reference work provides examples of conceptual research, methodologies, empirical cases, and success cases for academics, researchers, intermediaries, and organizations looking to use information systems and technology to boost their agility, intelligence, and resilience.*

*This book presents a comparative study of the vision, ability and dynamism*

***on the part of governments in selected Asian Pacific countries as they engage in the distribution of e-governance. Consequently, it creates a platform for mutual learning and offers a dispassionate evaluation of mega e-projects. It is an interdisciplinary study of information and communication technology within mainstream social science research and attempts to bridge the gap in empirical research between the nature of technology and the manner in which it is governed. The analysis shows that hegemonic and panoptic structures of surveillance and control may derail efforts to establish sustainable e-governance, while a liberal futuristic framework with open socio-technology networks on Big Data analytics, IPv6 and Cloud Computing may strengthen the trend towards democratizing institutions. Further, the book highlights the extraordinary energy being generated in the emerging new world through their use of the internet and suggests how governments could translate this into a new wealth of economic opportunities, social inclusion and equitable development, in addition to achieving the MDGs (Millenium Development Goals). Lastly, it emphasizes the importance of a visionary approach, which, wherever present, has been able to sustain e-governance by meaningfully linking the micro to the macro and heritage to the horizon.***

***Handbook of Research on ICTs and Management Systems for Improving Efficiency in Healthcare and Social Care***

***Wiley CMAexcel Learning System Exam Review 2017: Part 2, Financial Decision Making (1-year access)***

***Software Education and Training Sessions at the International Conference, on Software Engineering, ICSE 2005, St. Louis, MO, USA, May 15-21, 2005, Revised Lectures***

***Rethinking the Conceptual Base for New Practical Applications in Information Value and Quality***

***Business Technologies in Contemporary Organizations: Adoption, Assimilation, and Institutionalization***

***Managing the Digital Firm***

Evaluating the role of logistics and supply chain management skills or applications is necessary for the success of any organization or business. As market competition becomes more aggressive, it is crucial to evaluate ways in which a business can maintain a strategic edge over competitors. The Handbook of Research on Information Management for Effective Logistics and Supply Chains highlights strategies, tools, and skills necessary for supply management within organizations and companies. Featuring best practices and empirical research within the field, this handbook is a critical reference source for scholars, practitioners, researchers, information systems and telecommunication specialists, and managers.

Covers all 2017 exam changes Text matches Wiley CMAexcel Review Course content structure LOS index in Review Course for easier cross-references to full

explanations in text Includes access to the Online Test Bank, which contains 1,000 multiple-choice questions and 5 sample essays Features sample essay questions, knowledge checks, exam tips, and practice questions Multiple-choice question feedback helps CMA candidates focus on areas where they need the most work Helps candidates prepare a solid study plan with exam tips Feature section examines Financial Statement Analysis, Corporate Finance, Decision Analysis, Risk Management, Investment Decisions, and Professional Ethics Based on the CMA body of knowledge developed by the Institute of Certified Management Accountants (ICMA®), Wiley CMAexcel Learning System Exam Review 2017 features content derived from the exam Learning Outcome Statements (LOS).

Recent advancements in data collection will affect all aspects of businesses, improving and bringing complexity to management and demanding integration of all resources, principles, and processes. The interpretation of these new technologies is essential to the advancement of management and business. The Handbook of Research on Expanding Business Opportunities With Information Systems and Analytics is a vital scholarly publication that examines technological advancements in data collection that will influence major change in many aspects of business through a multidisciplinary approach. Featuring coverage on a variety of topics such as market intelligence, knowledge management, and brand management, this book explores new complexities to management and other aspects of business. This publication is designed for entrepreneurs, business managers and executives, researchers, business professionals, data analysts, academicians, and graduate-level students seeking relevant research on data collection advancements.

From the individual to the largest organization, everyone today has to make investments in IT. Making a smart investment that will best satisfy all the necessary decision-making criteria requires careful and inclusive analysis. This textbook provides an up-to-date, in-depth understanding of the methodologies available to aid in this complex process of multi-criteria decision-making. It guides readers on the process of technology acquisition ? what methods to use to make IT investment decisions, how to choose the technology and justify its selection, and how the decision will impact the organization. Unique to this textbook are both financial investment models and more complex decision-making models from the field of management science so that readers can extend the analysis benefits to enhance and confirm their IT investment choices. The wide range of methodologies featured in the book gives readers the opportunity to customize their best-fit solutions for their unique IT decision situation. This textbook is especially ideal for educators and students involved in programs dealing with technology management, operations management, applied finance, operations research, and industrial engineering. A complimentary copy of the ?Instructor's Manual and Test Bank? and the PowerPoint presentations of the text materials are available for all instructors who adopt this book as a course text. Please send

your request to sales@wspc.com.

Software Engineering Education in the Modern Age

ECRM 2021 20th European Conference on Research Methods in Business and Management

Essentials of MIS, Student Value Edition

Knowledge Driven Service Innovation and Management: IT Strategies for Business Alignment and Value Creation

IT Strategies for Business Alignment and Value Creation

Instructor Resource Center on CD-ROM to Accompany Management Information Systems: Managing the Digital Firm, 11th Ed. [by] Ken Laudon and Jane Laudon

In recent years, our world has experienced a profound shift and progression in available computing and knowledge sharing innovations.

These emerging advancements have developed at a rapid pace,

disseminating into and affecting numerous aspects of contemporary

society. This has created a pivotal need for an innovative compendium

encompassing the latest trends, concepts, and issues surrounding this

relevant discipline area. During the past 15 years, the Encyclopedia of

Information Science and Technology has become recognized as one of

the landmark sources of the latest knowledge and discoveries in this

discipline. The Encyclopedia of Information Science and Technology,

Fourth Edition is a 10-volume set which includes 705 original and

previously unpublished research articles covering a full range of

perspectives, applications, and techniques contributed by thousands of

experts and researchers from around the globe. This authoritative

encyclopedia is an all-encompassing, well-established reference source

that is ideally designed to disseminate the most forward-thinking and

diverse research findings. With critical perspectives on the impact of

information science management and new technologies in modern

settings, including but not limited to computer science, education,

healthcare, government, engineering, business, and natural and physical

sciences, it is a pivotal and relevant source of knowledge that will benefit

every professional within the field of information science and technology

and is an invaluable addition to every academic and corporate library.

Managing Digital Governance provides public administrators with a

comprehensive, integrated framework and specific techniques for making

the most of digital innovation to advance public values. The book focuses

on the core issues that public administrators face when using information

and communication technologies (ICTs) to produce and deliver public

service, and to facilitate democratic governance, including efficiency,

effectiveness, transparency, and accountability. Offering insight into

effectively managing growing complexity and fragmentation in digital

technology, this book provides practical management strategies to

address external and internal challenges of digital governance. External

challenges include digital inclusiveness, open government, and citizen-centric government; internal ones include information and knowledge management, risk management for digital security and privacy, and performance management of information technologies. Unique in its firm grounding in public administration and management literature and its synergistic combination of theory and practice, *Managing Digital Governance* identifies future trends and ways to develop corresponding capacity while offering enduring lessons and time-tested digital governance management strategies. This book will serve as an invaluable resource for students, scholars, and practitioners in public administration, management, and governance who aspire to become leaders equipped to leverage digital technologies to advance public governance.

Information value and quality can be considered an essential factor to evaluate both conceptual and practical contributions in organizational, technical, and scientific tasks and projects. It is important to effectively observe and implement these concepts in real organizational plans and efforts. *Rethinking the Conceptual Base for New Practical Applications in Information Value and Quality* discusses the re-evaluation of the conceptual base of information value and quality found in different forms of media; and how these concepts can be analyzed in real applications and business scenarios. This book is a vital reference source for scholars, practitioners, IT specialists, and students interested in information and knowledge management.

As two areas of study that thrive on change and innovation, the combination of electronic resources and corporation management presents many challenges to researchers and professionals as information is discovered and applied to existing practices. *Business Technologies in Contemporary Organizations: Adoption, Assimilation, and Institutionalization* investigates the reciprocal relationship between information systems and corporations in order to understand and assess the benefits of this partnership as technology continues to progress. This publication is an essential reference source for researchers, practitioners, and students interested in the practical and theoretical implementation of information systems and electronic resources in corporations and firms.

*Agribusiness: Principles of Management*

Part 1, Financial Reporting, Planning, Performance, and Control (1-year Access)

Wiley CMAexcel Learning System Exam Review 2017

Sociotechnical Enterprise Information Systems Design and Integration  
Information Systems

Handbook of Research on Information Management for Effective

## Logistics and Supply Chains

*For undergraduate and graduate-level courses in Management Information Systems. This book emphasizes the digital integration of the firm through enterprise applications (management of the supply chain, customer relationships, enterprise systems, and knowledge).*

*Management Information Systems provides comprehensive and integrative coverage of essential new technologies, information system applications, and their impact on business models and managerial decision-making in an exciting and interactive manner. The twelfth edition focuses on the major changes that have been made in information technology over the past two years, and includes new opening, closing, and Interactive Session cases.*

*The ninth edition of SUPPLY CHAIN MANAGEMENT: A LOGISTICS PERSPECTIVE refined its focus on the supply chain approach by blending logistics theory with practical applications and includes updated material on the latest technology, transportation regulations, pricing, and other issues. Each chapter opens with Supply Chain Profiles vignettes introducing students to real-world companies, people, and events. New and updated On the Line boxed features are applied examples providing students with hands-on managerial experience of the chapter's topics. Supply Chain Technology boxes appear throughout the text, helping students relate technological developments to supply chain management concepts and logistics practices while taking in consideration global changes. Short Cases at the end of each chapter are updated and build on what students have learned in the chapter. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.*

*The integration of recent technological advances into modern business processes has allowed for greater efficiency and productivity. However, while such improvements are immensely beneficial, the modeling and coordination of these activities offers a unique set of challenges that must be addressed. Automated Enterprise Systems for Maximizing Business Performance is a pivotal reference source for the latest scholarly research on the modeling and application of automated business systems. Featuring extensive coverage on a variety of topics relating to the design, implementation, and current developments of such systems, this book is an essential reference source for information system practitioners, business managers, and advanced-level students seeking the latest research on achievements in this field. This publication features timely, research-based chapters within the context of business systems including, but not limited to, enterprise security, mobile technology, and techniques for the development of system models.*

*Configurations of Knowledge Intensive Processes and Collaborative Technologies*

*Adoption, Assimilation, and Institutionalization*

*A Critical Impulse to e-Governance in the Asia Pacific*

## *Supply Chain Management: A Logistics Perspective*

### *New Concepts*

#### *The Ultimate Resource*

*Intended for all segments of agribusiness as well as non-agribusiness organizations, AGRIBUSINESS:PRINCIPLES OF MANAGEMENT presents the changing face of agribusiness in a format that is interesting, straightforward, and easy to understand. This comprehensive book approaches agribusiness as a technology-oriented industry composed of organizations ranging in size from small, family-owned farms or businesses to some of the largest corporations in the world. With multiple opportunities for self-review as well as vignettes, cases, and examples in each chapter, this book shows readers the real-world application of what they are learning and provides them with a solid understanding of what management is all about. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version. Covers all 2017 exam changes Text matches Wiley CMAexcel Review Course content structure LOS index in Review Course for easier cross-references to full explanations in text Includes access to the Online Test Bank, which contains 1,000 multiple-choice questions and 5 sample essays Multiple-choice question feedback helps CMA candidates focus on areas where they need the most work Prepare for the actual CMA exam with Section Practice Tests and a cumulative Part 1 exam Assess your progress with knowledge check questions/answers and sample essay questions Helps candidates prepare a solid study plan with exam tips Feature section examines the topics of External Financial Reporting Decisions; Planning, Budgeting, and Forecasting; Performance Management; Cost Management; and Internal Controls Based on the CMA body of knowledge developed by the Institute of Certified Management Accountants (ICMA), Wiley CMAexcel Learning System Exam Review 2017 features content derived from the exam Learning Outcome Statements (LOS).*

*"This book investigates the creation and implementation of enterprise information systems, covering a wide array of topics such as flow-shop scheduling, information systems outsourcing, ERP systems utilization, Dietz transaction methodology, and advanced planning systems"--Provided by publisher.*

*This unique new textbook on Information Systems (IS) provides an answer to a few basic questions in the field: What is the scientific nature of IS? How do we design IS in today's connected world? What is the relationship between IS and innovation in knowledge economies? Whereas mainframe corporate computers tended to dominate the thinking in the 1980s, the dominating factor today is personal digital devices that connect*

*the world as one whole IS. Network science is emerging to describe these digital connections (e.g., social networking), and service science is similarly emerging to describe service value networks. This book therefore synthesizes the emerging network science and service science with the classic IS theory, resulting in a new set of principles for IS strategic planning. It also reviews the standard IS topics of system analysis and database design, covering the whole spectrum of databases and all the major methods and techniques of database design. The role of IS as a technological innovation in the knowledge economy is also analyzed. In doing so, new concepts such as basic values of IS, systems of IS, sustainability of IS, IS as a service system, IS as a human value network, and the hyper-network model for innovation by IS, are developed.*

*Information Systems Applications in the Arab Education Sector*  
**QFINANCE**

*1st International Conference, TECH-EDUCATION 2010, Athens, Greece, May 19-21, 2010. Proceedings*

*Concepts, Methodologies, Tools, and Applications*

*Investigation and Prevention of Financial Crime*

*ICICKM2014-Proceedings of the 11th International Conference on Intellectual Capital, Knowledge Management and Organisational Learning*

Petter Gottschalk considers how, in some competitive environments, goals can 'legitimise' all kinds of means, and how culture can exert a role in relation to what is seen as acceptable or unacceptable behaviour by individuals. In *Investigation and Prevention of Financial Crime* he provides expert advice about strategies for the use of intelligence to combat financial crime. The uniqueness of his approach to the subject lies in the way he is able to explain intelligence and intelligence processes in the wider context of knowledge and knowledge management. The numerous case studies throughout the book illustrate the 'policing' of financial crime from an intelligence, knowledge management and systems perspective.

This book constitutes selected papers from the 14th European, Mediterranean, and Middle Eastern Conference, EMCIS 2017, held in Coimbra, Portugal, in September 2017. EMCIS is focusing on approaches that facilitate the identification of innovative research of significant relevance to the IS discipline following sound research methodologies that lead to results of measurable impact. The 37 full and 16 short papers presented in this volume were

carefully reviewed and selected from a total of 106 submissions. They are organized in sections on big data and Semantic Web; digital services, social media and digital collaboration; e-government; healthcare information systems; information systems security and information privacy protection; IT governance; and management and organizational issues in information systems.

Management Information Systems  
Managing the Digital Firm  
Pearson Education India

Technology Enhanced Learning: Quality of Teaching and Educational Reform

Management Information Systems

Virtual Learning Environments: Concepts, Methodologies, Tools and Applications