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Operations Management in
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(OM) is the function
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implementation, and
control of business
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production of goods and
services. OM has
expanded from its
original factory-centric
orientation to encompass
the service industry and

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the respective, accompanying supply chains, with a broad, global range of applications, increasing reliance on quantitative analysis, and the development and the use of supporting computer-based information systems and technology. This book highlights some critical aspects and advances in the field of operations management. Topics covered include investigations in the area of sustainable

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