

Operations Management Second Edition Greasley

Electronic Inspection Copy available for instructors here Key Concepts in Operations Management introduces a selection of key concepts and techniques in the field. Concise, informative and contemporary, with consideration given to explaining the principles of the topic, as well as the relevant debates and literature, the book contains over 50 concept entries including: Operations Strategy, Managing Innovation, Process Modeling, New Product Development, Forecasting, Planning and Control, Supply Chain Management, Risk Management and many more.

This book outlines the benefits and limitations of simulation, what is involved in setting up a simulation capability in an organization, the steps involved in developing a simulation model and how to ensure that model results are implemented. In addition, detailed example applications are provided to show where the tool is useful and what it can offer the decision maker. In *Simulating Business Processes for Descriptive, Predictive, and Prescriptive Analytics*, Andrew Greasley provides an in-depth discussion of Business process simulation and how it can enable business analytics How business process simulation can provide speed, cost, dependability, quality, and flexibility metrics Industrial case studies including improving service delivery while ensuring an efficient use of staff in public sector organizations such as the police service, testing the capacity of planned production facilities in manufacturing, and ensuring on-time delivery in logistics systems State-of-the-art developments in business process simulation regarding the generation of simulation analytics using process mining and modeling people ' s behavior Managers and decision makers will learn how

simulation provides a faster, cheaper and less risky way of observing the future performance of a real-world system. The book will also benefit personnel already involved in simulation development by providing a business perspective on managing the process of simulation, ensuring simulation results are implemented, and that performance is improved.

Hospital managers require problem solving skills besides developing a conceptual understanding of hospital management challenges, in order to be effective and efficient in service delivery. Hospital Management: Text and cases is expected to meet the theoretical and practical needs of current hospital managers as well as students who aspire to become hospital managers in future.

The text provides information on the core elements of the subject of marketing without the depth that often surrounds these to ensure that the basic concepts are easily identifiable and accessible. Students on MBA courses often do not have time to read a long text as they are studying many subjects, therefore they require a good, basic guide pitched at the appropriate level to be able to be absorbed quickly but still provide enough of a strategic element to stretch them. Written by a successful author team, Management of Marketing covers the key topics of the marketing component of an MBA course and provides a good balance of theory and application to ensure both aspects of the core concepts are covered.

Implications for Future Business Practices

Strategic and Pragmatic E-Business: Implications for Future Business Practices

Events Management

Enabling a Simulation Capability in the Organisation

An International Perspective

Operations management deals with the management of the creation of goods and the delivery of services to the customer. It plays an essential role in the success of any organization. In this book, Andrew Greasley provides a clear and accessible introduction to this important area of study, focusing on all key areas of operations in both manufacturing and service industries. "Operations Management, Second Edition" covers the main areas of operations strategy, the design of the operations system and the management of operations over time. Yet, its concise nature of the text means students are not overwhelmed by the amount of material presented. This new edition also features: New content in such areas such as the quality gap model, enterprise systems and business process management. Expanded case studies, to include more global and European cases and longer cases at the end of each chapter. Greater clarity in chapter material organization. Worked Examples providing a step-by-step guide to the procedure to solve quantitative problems. Visual redesign in full colour. More support material for students and lecturers, including an interactive WileyPLUS course. All lecturers can

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access supporting resources on the companion website at www.wiley.com/college/greasley including an Instructor's Manual with suggested solutions for all case study questions and end of chapter exercises, a Test Bank and PowerPoint slides for each chapter. Students will find multiple-choice test quizzes, web-links and an online glossary. "Operations Management" is essential reading for all students studying operations management, whether on undergraduate, postgraduate or continuing professional development courses. This fascinating new core textbook, authored by a highly respected academic with over a decade of industry experience, takes a global and strategic approach to the important topic of operations management (OM). Integrating contemporary and traditional theories the text covers everything a student needs to understand the reality of operations in the modern world and combines the latest cutting-edge thinking with innovative learning features. Written in a concise and engaging style and based on up-to-date research in the field, the book provides a range of international case studies and examples that help students to apply theoretical knowledge to real-world practice. This is a must-have textbook for students studying operations management

modules on undergraduate, postgraduate and MBA programmes. In addition, this is an ideal textbook to accompany modules on operations strategy, production management and services management.

Accompanying online resources for this title can be found at bloomsburyonlineresources.com/operations-management. These resources are designed to support teaching and learning when using this textbook and are available at no extra cost.

A detailed and critical analysis of the multiple types of entrepreneurship, helping students to understand the practical skills and theoretical concepts needed to create their very own entrepreneurial venture.

Food and drink supply chains are complex, continually changing systems, involving many participants. They present stakeholders across the food and drinks industries with considerable challenges.

Delivering performance in food supply chains offers expert perspectives to help practitioners and academics to improve their supply chain operations. The Editors have identified six key challenges in managing food and drinks supply chains. Each section of the book focuses on one of these important issues. The first chapters consider

the fundamental role of relationship management in supply chains. The next section discusses another significant issue: aligning supply and demand. Part three considers five different approaches to effective and efficient process management, while quality and safety management, an issue food companies need to take very seriously, is subject of the next section. Parts five and six review issues which are currently driving change in food supply chains: the effective use of new technologies and the desire to deliver food sustainably and responsibly. With expert contributions from leaders in their fields, Delivering performance in food supply chains will help practitioners and academics to understand different approaches in supply chain management, explore alternative methods and develop more effective systems. Considers the fundamental role of relationship management in supply chains including an overview of performance measurement in the management of food supply chains Discusses the alignment of supply and demand in food supply chains and reviews sales and operations planning and marketing strategies for competitive advantage in the food industry Provides an overview of the effective use of new technologies and those that will be used in the future to

deliver food sustainably and reliably

Concepts and Case Notes

Operations Management in Business

Improving Service Delivery

Food Plant Engineering Systems, Second Edition

Summary "Critical Insights From Government Projects" examines the implementation of major projects in the governmental field, and more specifically those in the Gulf Cooperation Council (GCC) countries. The book is divided in to four research categories: project management, project evaluation, electronic services, and technology implementation. The chapters cover the theory and practice of the implementation, in the public sector, of advanced technologies in a governmental setting. The research in this book was conducted and written by senior government officials and practitioners. The chapters include key critical insights from several strategic government initiatives, general management frameworks, reflections and a review of fundamental lessons learned. Key Features Includes a rare insight in to major government projects in the Middle Eastern region. Examines implementation of major projects from a practical perspective. The review of the various projects is set against a broader framework, making the analysis of the implementation far more rigorous and relevant. Written by leading players in the area. Critical Insights From Government Projects is easy-to-read and is highly practical. The Author Dr Al-Khoury is the Director General (Under Secretary) of the Emirates Identity Authority: a federal government organisation established in 2004 to rollout and manage

the national identity management infrastructure program in the United Arab Emirates. He has been involved in the UAE national identity card program since its early conceptual phases during his work with the Ministry of Interior. He has also been involved in many other strategic government initiatives in the past 22 years of his experience in the government sector. Contents Project management: projects management in reality; lessons from government IT projects; an innovative project management methodology Projects evaluation: UAE National ID Programme case study; using quality models to evaluate large IT systems Electronic services: electronic government in the GCC countries Technology implementations: digital identities and the promise of the 'technology trio' PKI, smart cards, and biometrics IRIS; recognition and the challenge of homeland and border control security in UAE

Fully revised, Tourism, 2nd edition covers aspects of tourism from a modern perspective, providing students with a range of theoretical and research-based explanations, supported by examples, case studies and unique insights from industry representatives. Covering topics such as policy and planning, heritage management, leisure management, event management and hospitality management, the book tackles the practical elements of academic tourism such as infrastructure management and economic development, together with other important contemporary issues such as sustainable development and post-tourists.

Covering the applied managerial perspective of the travel industry, this book looks at the core disciplines and the application of theory to practice. Considering individual and corporate social responsibility, it teaches effective managerial skills by reviewing legal

frameworks, quality management and marketing, financial management, and the management of shareholders and stakeholders. It discusses current trends such as sustainability and governmental emission targets against a background of the needs of a commercial business to innovate and increase profits. A valuable tool for both students and those working in the travel industry, this new edition includes new content, a revised structure and all-new international case studies.

Operations Management in Business is a comprehensive textbook that provides the ideal introduction to operations management for business students. Packed with case-study examples, it allows students to explore the key issues in operations management in a practical, applied way, and to appreciate the place of operations within business as a whole. What are its key features? A focussed coverage geared specifically to the requirements of introductory modules in operations management; incorporates recent work in such areas as international service and small business operations; and an applied, case-study driven approach which enables students to learn more effectively and independently.

Operations Management

Personhood, Morality, and Law

Global Intermediation and Logistics Service Providers

Delivering Performance in Food Supply Chains

Operations Management in Context

The Handbook of Logistics and Distribution Management provides an introduction to fundamental elements of modern logistics and distribution. It

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explores all stages of the supply chain from raw materials through to the final distribution of the finished product. This handbook covers vital areas, including: concepts of logistics and distribution; planning for logistics; procurement and inventory decisions; warehousing and storage; freight transport; and operational management. The 5th edition of *The Handbook of Logistics and Distribution Management* has been radically updated to reflect the latest advances in logistics and covers new topics studied on academic and professional courses. There are brand new chapters on humanitarian logistics, multichannel fulfilment and reverse logistics, as well as detailed discussion of the latest trends and issues that confront logistics. *The Handbook of Logistics and Distribution Management* is a practical handbook and an essential reference for logistics and supply chain practitioners as well as students undertaking professional examinations and degrees in the field of logistics and supply chain.

"...offers a comprehensive collection of the most frequently studied concepts in the field. Within the text, key terms, concepts, typologies and frameworks are examined in the context of the broader social sciences, blending together theory and practice to explore the scope of the subject. Terms covered include: authenticity, destination management, geographies of tourism, hospitality, LGBT tourism, mobility, planning, society and culture, sociology in tourism, tourism strategy. Each entry contextualizes, defines and debates the concept discussed,

providing an excellent starting point for those studying tourism for the first time, and a quick reference for those who are more experienced. With case studies, examples and further reading throughout, this text will be invaluable for all undergraduate and postgraduate tourism students."--Cover.

Event management studies are fast growing in popularity, covering a diverse range of activities such as music and film festivals, concerts, sporting events and conferences. This textbook gives a broad and practical coverage of the major themes in events. Outlining both the historical developments and current state of the industry, whilst also taking into account wider political and cultural issues, the book covers the different elements of planning, project management, health and safety, funding, operations, human resources, marketing and logistics that are vital for successful management. Critical issues such as impacts, sustainability and legacy of events are also discussed. Supported by international case studies and review questions, Events Management provides a current and up-to-date view of the industry in this field.

This short textbook consolidates all the key aspects of operations management into a concise and easily accessible reference tool. Comprising the management of creating goods and delivering services to customers, operations management plays an essential role in the success of any organization. This book discusses the main areas of operations management, such as the design of the operations

system, including product, process and job design. It also covers the management of operations, including lean operations and supply chain management. Breaking the subject down into its key components, this book provides a core introduction for undergraduate students studying operations management as part of business and management degrees.

Fundamentals of Business Process Management

Simulation Modelling for Business

Tourism, 2nd Edition

The Handbook of Logistics and Distribution Management

Sustainable Operations and Supply Chain Management

In emerging and global economies, e-commerce and e-business have become increasingly necessary components of business strategy and strong catalysts for economic development. Strategic and Pragmatic E-Business: Implications for Future Business Practices disseminates information on the new practices and techniques in e-business and promotes a better understanding of contemporary issues and solutions to existing and emerging challenges. Making prospective audiences aware of concurrent business needs, models, trends, methods, and techniques, this books targets: e-commerce vendors, business managers, entrepreneurs, software industries, the digital media world, and online merchants who wish to build strong consumer brands.

This textbook covers the entire Business Process Management (BPM) lifecycle, from process

identification to process monitoring, covering along the way process modelling, analysis, redesign and automation. Concepts, methods and tools from business management, computer science and industrial engineering are blended into one comprehensive and inter-disciplinary approach. The presentation is illustrated using the BPMN industry standard defined by the Object Management Group and widely endorsed by practitioners and vendors worldwide. In addition to explaining the relevant conceptual background, the book provides dozens of examples, more than 230 exercises – many with solutions – and numerous suggestions for further reading. This second edition includes extended and completely revised chapters on process identification, process discovery, qualitative process analysis, process redesign, process automation and process monitoring. A new chapter on BPM as an enterprise capability has been added, which expands the scope of the book to encompass topics such as the strategic alignment and governance of BPM initiatives. The textbook is the result of many years of combined teaching experience of the authors, both at the undergraduate and graduate levels as well as in the context of professional training. Students and professionals from both business management and computer science will benefit from the step-by-step style of the textbook and its focus on fundamental concepts and proven methods. Lecturers will appreciate the class-tested format and the additional teaching material available on the accompanying website.

Operation Strategy Second Edition Nigel Slack and Michael Lewis Ideal for Advanced Undergraduate and Postgraduate students, this book builds on concepts from Strategic

Management, Operations Management, Marketing and HRM to give students a comprehensive understanding of Operations Strategy. Features Comprehensive and accessible with authoritative authorship and an excellent blend of theory and practice A European context Engaging case studies Teaching resources including an Instructor's Manual with extensive case notes and PowerPoint slides at www.pearsoned.co.uk/slack. What's New? This new edition has been focused to concentrate on the most significant topics in the subject, with 10 chapters replacing the previous 15. New material has been added and coverage of some older topics has been revised (see new table of contents). End-of-chapter case exercises have been replaced by a major end-of-book section of 'Harvard-type' cases. New to the Instructor's resources online: additional cases and a set of questions and answers for class use / exam use. New coverage of hot topics, such as the implications of ERP and Six Sigma on ops strategy, agility and it's inter-relationship with lean, supply management issues, operations strategy for competitive advantage and SCM, and implementation.

Operations ManagementWiley

A research handbook

Business Management for Entrepreneurs

Technology, Development, and Management for the E-business

Key Concepts in Operations Management

Operations Management in the Hospitality Industry

Digital technologies maintain an important tool in today's

business economy. As the economy continues to change, businesses seek out solutions in order to enhance and develop their organization. Business Innovation, Development, and Advancement in the Digital Economy highlights the competitive advantages on the emerging digital economy. Bringing together the classic economy theory and the developments of new technology, this book provides research on current innovations in the digital economy. It is vital resource for practitioners, researchers as well as graduate and undergraduate students.

Assuming no prior knowledge of IS or IT, this book explains new concepts and terms as simply as possible. The importance of information in developing a company business strategy and assisting decision making is explained in this study volume. Operations management deals with the management of the creation of goods and the delivery of services to the customer. It plays an essential role in the success of any organization. In this book, Andrew Greasley provides a clear and accessible introduction to this important area of study, focusing on all key areas of operations in both manufacturing and service industries. Operations Management, Second Edition covers the

main areas of operations strategy, the design of the operations system and the management of operations over time. Yet, its concise nature of the text means students are not overwhelmed by the amount of material presented. This new edition also features: New content in such areas such as the quality gap model, enterprise systems and business process management. Expanded case studies, to include more global and European cases and longer cases at the end of each chapter. Greater clarity in chapter material organization. Worked Examples providing a step-by-step guide to the procedure to solve quantitative problems. Visual redesign in full colour. More support material for students and lecturers, including an interactive WileyPLUS course. All lecturers can access supporting resources on the companion website at www.wiley.com/college/greasley including an Instructor's Manual with suggested solutions for all case study questions and end of chapter exercises, a Test Bank and PowerPoint slides for each chapter. Students will find multiple-choice test quizzes, web-links and an online glossary. Operations Management is essential reading for all students studying operations management, whether on undergraduate,

postgraduate or continuing professional development courses. From restaurants to resorts, the hospitality industry demands strong operations management to delight guests, develop employees, and deliver financial returns. This introductory textbook provides students with fundamental techniques and tools to analyse and improve operational capabilities of any hospitality organization.

Service Management and Operations

Encyclopedia of Information Science and Technology, Second Edition

Business Innovation, Development, and Advancement in the Digital Economy

The Key Concepts

Essential Guide to Operations Management

This book is a novel treatment of Operations Management. It takes a fresh insight to this increasingly important topic, exploring fundamental principles equally applicable to service and manufacturing situations. The book adapts a strategic stance by providing a framework for effective decision making and is aimed at practising managers who need to design working processes, manage change and make decisions within a strategic framework. The framework and supporting

case vignettes allow the practitioner to grasp essential concepts quickly in a range of different operational contexts. "Bamford and Forrester have done an excellent job in creating a concise, salient, and appealing approach - they have captured the essential elements of designing processes, products and work organizations; exploring approaches to operations planning and control; managing change through effective project management and technology transfer; and then managing quality and improvement strategies". —Professor Rob Handfield, Professor of Supply Chain Management, North Carolina State University, USA "This is an excellent concise text that introduces students to all of the key areas - it's an invaluable aid for students in understanding all of the major aspects of operations and their importance to the success of businesses". —Professor Steve Brown, Professor of Management, University of Exeter Business School, University of Exeter, UK "For today's or tomorrow's business leaders this text has well structured invaluable content ready for immediate adoption. Follow the guide, put it into practice, and the rewards will follow". —Mr Vernon Barker, Managing Director, First TransPennine Express, First Group Plc, UK "This book combines technical theory 'book smarts' with real life experience 'street smarts' in a flowing read". —Mr Stephen Oliver, Vice President Marketing & Sales, Vicor Corporation, Boston, USA

Simulation Modelling has been used for many years in the manufacturing sector but has now become a mainstream tool in business situations. This is partly because of the popularity of Business Process Reengineering (BPR) and other process based improvement methods that use simulation to help analyse changes in process design. This text book includes case studies in both manufacturing and service situations to demonstrate the usefulness of the approach. A further reason for the increasing popularity of the technique is the development of business orientated and user-friendly windows-based software. This text provides a guide to the use of ARENA, SIMUL8 and WITNESS simulation software systems which are widely used in industry and available to students. Overall this text provides a practical guide to building and implementing the results from a simulation model. All the steps in a typical simulation study are covered including data collection, input data modelling and experimentation. The component parts of a manufacturing system are important. Without peripherals and services such as pumps, boilers, power transmission, water treatment, waste disposal, and efficient lighting, the system will collapse. Food Plant Engineering Systems, Second Edition fills the need for a reference dealing with the bits and pieces that keep systems running, and also with how the peripheral parts of a processing plant fit within the bigger picture. The author has

gathered information from diverse sources to introduce readers to the ancillary equipment used in processing industries, including production line components and environmental control systems. He explores the buildings and facilities as well as the way various parts of a plant interact to increase plant production. This new edition covers the systems approach to Lean manufacturing, introducing Lean principles to the food industry. It also addresses sustainability and environmental issues, which were not covered in the first edition. Written so readers with only basic mathematical knowledge will benefit from the content, the text describes measurements and numbers as well as general calculations, including mass and energy balances. It addresses the properties of fluids, pumps, and piping, and provides a brief discussion of thermodynamics. In addition, it explores electrical system motors, starters, heating, and lights; heating systems and steam generation; cooling and refrigeration systems; and water, waste, and material handling systems. The text also deals with plant design, including location, foundations, floors, walls, roofs, drains, and insulation. The final chapter presents an overview of safety and OSHA regulations, and the appendices provide conversion tables and an introduction to mathematics. The SAGE Course Companion on Operations Management is an accessible introduction to the subject that will help readers to extend their

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understanding of key concepts and enhance their thinking skills in line with course requirements. It provides support on how to revise for exams and prepare for and write assessed pieces. Readers are encouraged not only to think like an operations manager but also to think about the subject critically.

Operations Management in the Travel Industry, 2nd Edition

Understanding the Supply Chain

Tourism

International Encyclopedia of Hospitality Management 2nd edition

Arguments about Abortion

The International Encyclopedia of Hospitality Management is the definitive reference work for any individual studying or working in the hospitality industry. There are 185 Hospitality Management degrees in the UK alone. This new edition updates and significantly revises twenty five per cent of the entries and has an additional twenty new entries. New online material makes it the most up-to-date and accessible hospitality management encyclopedia on the market. It covers all of the relevant issues in the field of hospitality management from a sectoral level (lodging, restaurants/food service, time-share, clubs and events) as well as a functional one (accounting and finance,

marketing, strategic management, human resources, information technology and facilities management). Its unique, user-friendly structure enables readers to find exactly the information they require at a glance - whether they require broad detail that takes a more cross-sectional view across each subject field or more focused information that looks closely at specific topics and issues within the hospitality industry today.

*Guides students through choosing, developing and managing information systems to achieve business aims. In modern business, good development and management of business information systems are central to the success or failure of the organisation. Starting from first principles, this book provides you with the knowledge needed to understand: *the technology of business information systems, *the development of efficient and reliable business information systems, *the strategic use of information systems for effective management and competitive advantage. This third edition has completely updated coverage of contemporary topics like security, knowledge management and new technologies and continues to develop the practical skills that students need for problem solving and designing systems in the*

real world. Frequent business examples, case studies and web-links bring the subject alive and there are a wealth of questions, exercises and further reading both in the book and online at www.pearsoned.co.uk/bis which help students to check their understanding, complete assignments and prepare for exams. Business Information Systems is ideal for students taking a course in Business or Management Information Systems, Business Information Technology or Computer Science. Linking technology and management has never been easier. This is a great book, containing almost everything a business student should know about Information Systems. - Dr. R.H.J. Ronken, Department of Accounting and Information Management, Faculty of Economics and Business Administration, Maastricht University

About the authors: Paul Bocij has developed teaching materials for colleges and universities around the World and as a consultant he regularly advises a number of major organisations on IS issues, including design, development, security and training. He is an active researcher and the author of over twenty books. Dr Dave Chaffey has 15 years experience of developing information management solutions in industry and education. Dave is visiting

lecturer at the Universities of Cranfield, Leeds and Warwick. Andrew Greasley lectures in Information Systems, Operations Management and Simulation Modelling at Aston Business School, Aston University. Simon Hickie lectures in Business Information Systems in the University of Derby's Derbyshire Business School. He is also a Senior Academic Counsellor and Head of Operations for the second year of the University's Combined Subject Programme.

Operations Management in Context provides students with excellent grounding in the theory and practice of operations management and its role within organizations. Structured in a clear and logical manner, it gradually leads newcomers to this subject through each topic area, highlighting key issues, and using practical case study material and examples to contextualize learning. Each chapter is structured logically and concludes with summary material to aid revision. Exercises and self-assessment questions are included to reinforce learning and maintain variety, with answers included at the end of the text. Business Management for Entrepreneurs introduces entrepreneurs and managers of small and medium-sized businesses to all the

functions needed to manage these organizations successfully. This is an essential guide to the small business management competencies that are essential for the success of a smaller business.

Operations Strategy

Hospital Management

Business Information Systems

Public Service Operations Management

Management of Marketing

How do policy makers and managers square the circle of increasing demand and expectations for the delivery and quality of services against a backdrop of reduced public funding from government and philanthropists? Leaders, executives and managers are increasingly focusing on service operations improvement. In terms of research, public services are immature within the discipline of operations management, and existing knowledge is limited to government departments and large bureaucratic institutions. Drawing on a range of theory and frameworks, this book develops the research agenda, and knowledge and understanding in public service operations management,

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addressing the most pressing dilemmas faced by leaders, executives and operations managers in the public services environment. It offers a new empirical analysis of the impact of contextual factors, including the migration of planning systems founded on MRP/ERP and the adoption of industrial based improvement practices such as TQM, lean thinking and Six Sigma. This will be of interest to researchers, educators and advanced students in public management, service operations management, health service management and public policy studies.

Designed for students, young managers and seasoned practitioners alike, this handbook explains the nuts and bolts of the modern logistics and distribution world in plain language. Illustrated throughout, this second edition includes new chapters on areas previously not covered, such as: intermodal transport; benchmarking; environmental matters; and vehicle and depot security.

As modern organizations become more globalized and diverse, they require additional assistance to maintain effective workflows. With the support of intermediary partners, businesses can enhance their various management processes. Global

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Intermediation and Logistics Service Providers is a comprehensive reference source for the latest scholarly material on outsourcing strategies in contemporary business environments and examines the role of intermediaries in the dynamics of decision-making and process management. Highlighting pivotal discussions across a myriad of relevant topics, such as open innovation, competitive advantage, and social capital, this book is ideally designed for professionals, practitioners, researchers, and students interested in the impact of service providers within industrial organizations.

This book addresses the application of simulation modelling techniques in order to enable better informed decisions in business and industrial organisations. The book's unique approach treats simulation not just as a technical tool, but as a support for organisational decision making, showing the results from a survey of current and potential users of simulation to suggest reasons why the technique is not used as much as it should be and what are the barriers to its further use.

Simulating Business Processes for Descriptive, Predictive, and

Prescriptive Analytics

Absolute Essentials of Operations Management

Service Operations Management

Critical Insights from Government Projects

Exploring Entrepreneurship

The central focus of this book is how organizations deliver service and the operational decisions that managers face in managing resources and delivering service to their customers.

"This set of books represents a detailed compendium of authoritative, research-based entries that define the contemporary state of knowledge on technology"--Provided by publisher.

Sustainable Operations and Supply Chain Management addresses the most relevant topics of operations and supply chain management from the perspective of sustainability. The main focus is to provide a step by step guide for managerial decisions made along the product life-cycle, following a path made up of the following steps: product design, sourcing, manufacturing, packaging and physical distribution, reverses logistics and recovery.

Does the morality of abortion depend on the moral status of the human fetus? Must the law of abortion presume an answer to the question of when personhood begins? Can a law which permits late abortion but not

infanticide be morally justified? These are just some of the questions this book sets out to address. With an extended analysis of the moral and legal status of abortion, Kate Greasley offers an alternative account to the reputable arguments of Ronald Dworkin and Judith Jarvis Thomson and instead brings the philosophical notion of 'personhood' to the foreground of this debate. Structured in three parts, the book will (I) consider the relevance of prenatal personhood for the moral and legal evaluation of abortion; (II) trace the key features of the conventional debate about when personhood begins and explore the most prominent issues in abortion ethics literature: the human equality problem and the difference between abortion and infanticide; and (III) examine abortion law and regulation as well as the differing attitudes to selective abortion. The book concludes with a snapshot into the current controversy surrounding the scope of the right to conscientiously object to participation in abortion provision.